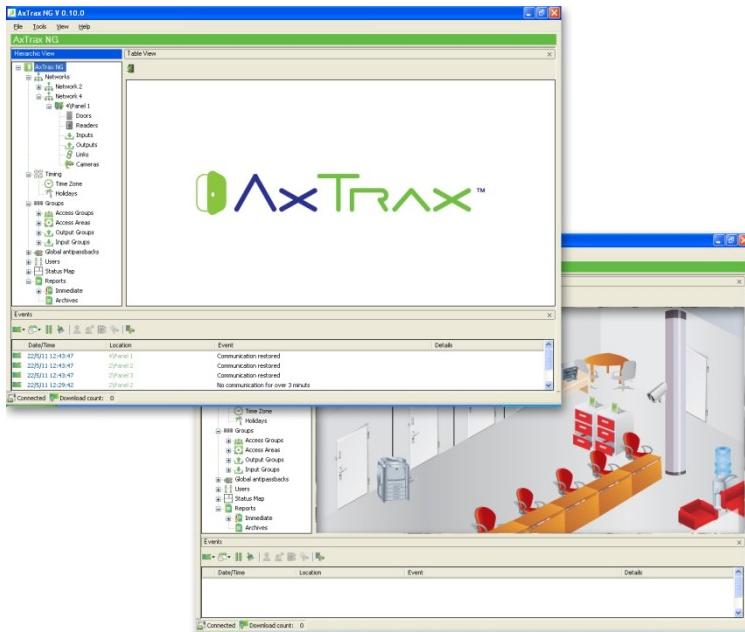


# AxTrax<sup>TM</sup>

## Access Control Management Software Software Manual (Version 24.x)



**ROSSLARE**  
SECURITY PRODUCTS

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# Notice and Disclaimer

This manual's sole purpose is to assist installers and/or users in the safe and efficient installation and usage of the system and/or product, and/or software described herein.

**BEFORE ATTEMPTING TO INSTALL AND/OR USE THE SYSTEM, THE INSTALLER AND THE USER MUST READ THIS MANUAL AND BECOME FAMILIAR WITH ALL SAFETY REQUIREMENTS AND OPERATING PROCEDURES.**

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- This manual describes the maximum configuration of the system with the maximum number of functions, including future options. Therefore, not all functions described in this manual may be available in the specific system and/or product configuration you purchased.
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- All wiring diagrams are intended for reference only, the photograph or graphic of the PCB(s) are intended for clearer illustration and understanding of the product and may differ from the actual PCB(s).

# **1. Introduction**

The AxTraxNG™ Access Control System is a complete Server-Client software management system for use with the AC-215, AC-225, AC-425, and AC-525 Access control panels.

The AxTraxNG Access Control System is user-friendly, intuitive, and rich in functionality. Using AxTraxNG, you can configure door functionalities based on areas and time frame for different types of personnel and for varying alarm situations.

The AxTraxNG Access Control System can integrate with ViTrax™, Video Surveillance software application. The main purpose of the integration is to enable video recording based on access control events and convenient playback.

This manual is compatible with AxTraxNG software Version 00.23.02 and above.

### **1.1      System Features**

AxTraxNG makes it possible to control and monitor every aspect of access control on a site. The system includes a built-in software security system that controls access to the system database, and logs all performed operations. In addition, the system boasts the following Professional Grade features:

- A free basic Level 0 server software license for up to 64 panels. Three incremental license levels can be activated by buying a Rosslare HASP key (the CD-ROM is provided with the package).
- User-friendly PC software with intuitive layout reduces the complexity of access control
- Manages user data, photo and information fields, access rights, alarms, strike time, and door mode, all from one central location
- Produces reports from acquired data, such as entry and exit times, as well as alarm types initiated by user, location, and time events
- Available in multiple languages and date formats
- Compatible with additional video management software modules from Rosslare (ViTrax)
- Backward compatibility with VeriTrax AS-225 and AxTrax AS-525

### 1.1.1 Access Control

Access groups define access rights for every part of the site. Access rights are time dependent; for example, users in the "Mornings Only" access group can have access to certain areas of the site between 9 am and 12 pm only. Assign each individual user to an access group.

The system also stores an identification photograph and personal details for each user, as well as user specific access settings, such as antipassback immunity, requirements for an extended open door period, configurable special privileges, and triggered outputs.

### 1.1.2 Access Monitoring

The AxTraxNG software records every attempt to open a door within the site. Status maps show the state of every part of a facility, while an Events log records complete details of every time access is granted or denied for every door on a site, and records possible door tampering and forced entries.

AxTraxNG can also produce a variety of access reports, including usage reports, attendance records, and roll calls. Using the AxTraxNG Report Wizard, users can design their custom reports to meet their specific needs.

### 1.1.3 Software Security

Access to the AxTraxNG software is password controlled. It is possible to grant individually based restricted security rights for different operators, with access to only specified elements of the system or with read-only access.

## 1.2 AxTraxNG Server and Client

The AxTraxNG system includes both the AxTraxNG Server and the AxTraxNG Client software applications separately.

Install the AxTraxNG Server on the computer that controls the access control panels and manages the database.

Install the AxTraxNG client software on any PC from which you wish to access the system. One AxTraxNG server can serve an unlimited number of AxTraxNG clients.

AxTraxNG is based on a standard Client-Server architecture:

- Only the server connects to the database; the clients draw the information from the server
- Panels are connected to the server using a serial (RS-485) or LAN communication
- The server runs as a Windows service by default
- The client software is based on dynamic docking technology

 It is highly recommended that you back up the system database to an external storage device once a week (see Section 11.4).  
**Important**

## **Introduction**

---

### **1.3 Using this User Guide**

This user guide provides all the information required to start working with AxTraxNG software. Refer to the AC-215, AC-225, AC-425, or AC-525 hardware manuals for wiring and installation instructions.

The manual explains the following in detail:

- How to install the AxTraxNG server
- How to install the AxTraxNG client
- The basic functionality of AxTraxNG
- How to set up a new site from the AxTraxNG
- How to monitor and manage a site using the AxTraxNG client

## 2. Specifications and Requirements

### 2.1 System Capabilities

#### General

<b>Software Architecture</b>	Client-Server
<b>Database Type</b>	SQL Server Express 2005, 2008, 2012
<b>Max. Number of Users</b>	<ul style="list-style-type: none"><li>• 30,000 per panel (AC-215IP, AC-225, AC-425, AC-525 )</li><li>• 5000 (AC-215)</li></ul>
<b>Max. Access Groups</b>	Based on the maximum number of users, 30,000 x the number of panels
<b>Max. Number of Time Zones</b>	32
<b>Max. Cards per User</b>	15
<b>Max. Number of Doors</b>	8184
<b>Max. Access Control Panels</b>	1023
<b>Antipassback</b>	<ul style="list-style-type: none"><li>• Timed</li><li>• Door</li><li>• Global – across the entire facility</li></ul>
<b>International Holiday Support</b>	Up to 64 holidays

#### Networks

<b>Max. Number of Networks</b>	Up to 1023 (depending on network topology)
<b>Supported Access Control Panel Models</b>	<ul style="list-style-type: none"><li>• AC-215</li><li>• AC-215 (SPV)</li><li>• AC-215IP</li><li>• AC-225</li><li>• AC-225 with MD-IO84</li><li>• AC-225 with MD-D02</li><li>• AC-425</li><li>• AC-425 with MD-IO84</li><li>• AC-425 with MD-D04</li><li>• AC-525</li><li>• AC-525 with MD-IO84</li><li>• AC-525 with MD-D02</li></ul>
<b>Panel Networks Communication Interface</b>	<ul style="list-style-type: none"><li>• Serial (RS-232/485)</li><li>• TCP-IP</li><li>• Modem</li></ul>
<b>Communication Speed</b>	9600, 19200, 57600, and 115200 bps

## Specifications and Requirements

---

### 2.2 System Requirements

#### 2.2.1 AxTraxNG Server and Client Requirements

<b>Operating System</b>	Windows 7 (32/64 bits) SP1
<b>Processor</b>	Minimum: Intel dual core 2.4 GHz or equivalent Recommended: Intel core i5 or i7 CPU
<b>Memory</b>	Minimum: 2 GB Recommended: 8 GB
<b>Network</b>	LAN card required for TCP/IP networking
<b>Hard Disk Space</b>	5 GB minimum

 When upgrading to AxTraxNG v24.0, it is possible to use Windows XP SP3, provided that you continue to use SQL Server 2005 and do not upgrade to SQL Server 2012.

#### 2.2.2 SQL Express Server Requirements

SQL Server Express is not always required. See Section 3.1 for further information.

<b>Processor</b>	Pentium 4 or better
<b>Memory</b>	2 GB
<b>Hard Disk Space</b>	4 GB

#### 2.2.3 Microsoft Framework

You must have Microsoft .NET Framework 4.0 or above installed on your PC.

#### 2.2.4 HASP USB Key Requirements

<b>1–64 Active Panels</b>	HASP key not required
<b>65–256 Active Panels</b>	Level 1 HASP key required
<b>257–512 Active Panels</b>	Level 2 HASP key required
<b>513–1023 Active Panels</b>	Level 3 HASP key required

# 3. Installation

The AxTraxNG installation CD-ROM includes all the setup files required to install the AxTraxNG Access Control software on the system's main computer. The software system consists of the following five main components:

- AxTraxNG Server – Manages the database linked to the access control panels
  - AxTraxNG Client – Configures the system
- The AxTraxNG Client is only needed on the main computer; however, it can be installed on additional computers as needed to help monitor the system.
- ViTrax software – Enables video integration (if needed)



Note

When upgrading to AxTraxNG Version 24.0, you should re-install ViTrax so the video features of ViTrax work properly.

- HASP key driver (AxTraxNG Server only)
- AxTraxNG Watchdog

In addition, the setup installs the following three prerequisite applications in the background:

- SQL Server 2012
- Crystal Reports Basic Runtime for Visual Studio 2008
- Microsoft® Visual C++ 2005 SP1

### 3.1 Choosing an SQL Server

The AxTraxNG Server operates using an SQL server 2005/2008/2012 database. If there is already an SQL 2005/2008 server available on your computer network, use it to run the AxTraxNG database using your SQL login credentials.

Alternatively, install Microsoft SQL Server Express on the computer that uses the AxTraxNG server.



Note

Do not install the SQL server when installing additional AxTraxNG clients that connect to the AxTraxNG Server database.

### 3.2 Preparing the AxTraxNG Installation

Install the AxTraxNG Access Control software on the computer that connects to the access control panels and manages the database.

*To begin installing the AxTraxNG software:*

1. Insert the CD into your computer's CD drive.
2. Double-click the AxTraxNG setup file.

## Installation

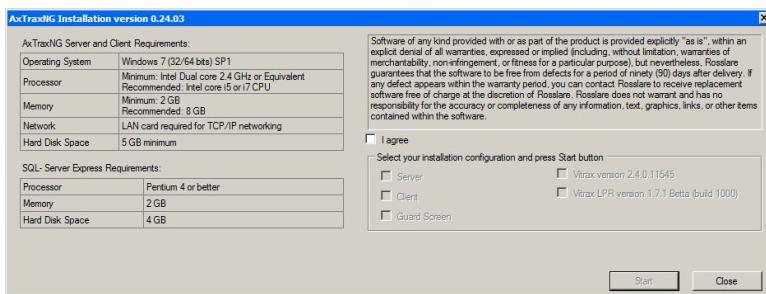
The following verification screen may open:



3. Click **Run**.

Once the necessary files are extracted, the following screen opens:

Figure 1: AxTraxNG Packages Selection Screen



This screen remains open in the background as various elements of the software are installed.

Note

4. Accept the licensing agreement and choose which packages you wish to install.



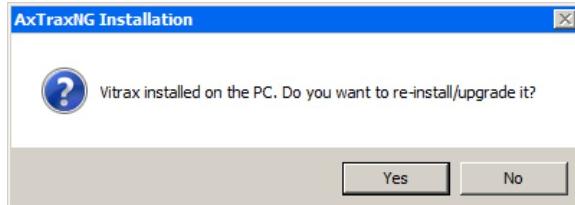
When installing the ViTrax software for video integration, make sure to install it on every client PC as well as on the server PC. To install ViTrax Server and Client applications, refer to the *ViTrax™ Software Installation Manual*.

5. Click **Start**.

If the setup detects a previous version of AxTraxNG, a prompt appears asking if you want to back up the database before continuing.



If the setup detects a previous version of ViTrax, a prompt appears asking if you want to re-install or upgrade.



If you click **Yes**, follow the steps of the installing ViTrax as described in the *ViTrax™ Software Installation Manual*.



**Note**

If the AxTraxNG Server or Client setup detects a previous version of AxTraxNG, a prompt appears asking if you want to upgrade AxTraxNG to the newer version.

Upgrading to a newer version only uses current database information.

After upgrading the AxTraxNG version, check the panel's firmware version for both old and new installations and upgrade your firmware if required.

If there is no SQL server installed, the Installation Requirements screen opens.

Installation of the three prerequisite applications begins.

Once these installations finish, the DahuaMerge installation begins.

### 3.3 DahuaMerge

This application installs the drivers needed for Dahua integration.

*To install the DahuaMerge driver:*

1. Click **Next** to begin the DahuaMerge installation process.

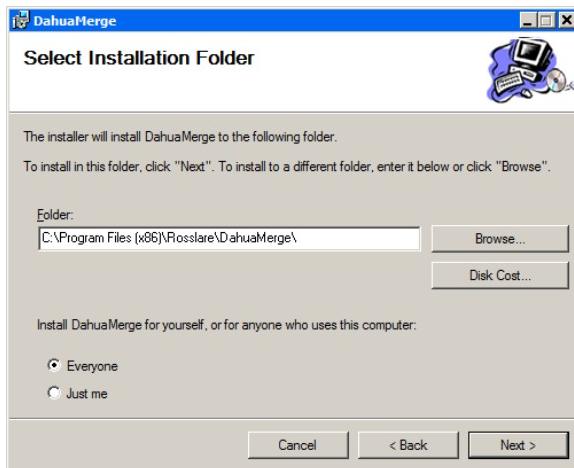
## Installation

The Welcome screen of the setup wizard opens.



2. Click **Next**.

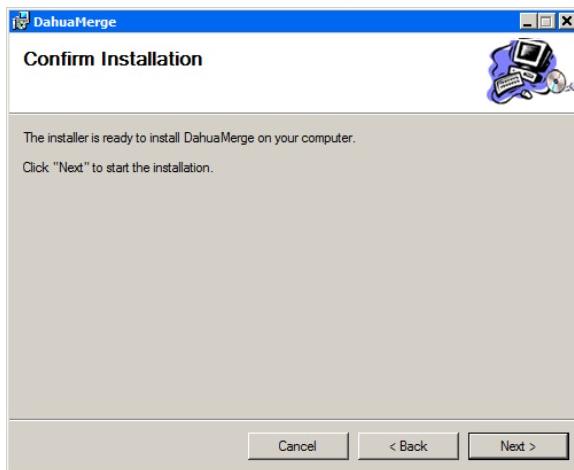
The *Select Installation Folder* screen opens.



You can click **Disk Cost** to see a list of the drives onto which you can install the application, along with each drive's size, available space, and the required space.

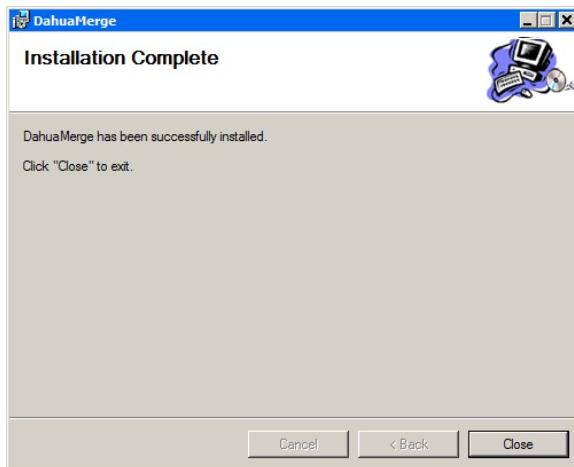
3. Indicate for whom you are installing DahuaMerge:
  - a. Select **Everyone** to install for anyone who uses the computer.
  - b. Select **Just me** (default) to install for yourself only.
4. Click **Next**.

The Installation Confirmation window opens.



5. Click **Next** to begin the installation.

When the DahuaMerge driver has been successfully installed, the Installation Complete window opens.



6. Click **Close** to exit the installation.

### 3.4 ViTrax

Once the DahuaMerge driver installation finishes, the ViTrax application installation opens automatically.

Please refer to the *ViTrax™ Software Installation Manual*.

## Installation

### 3.5 CP210x USB to UART Bridge Driver

Once the ViTrax application installation finishes, the CP210x USB to UART Bridge Driver installation opens automatically.

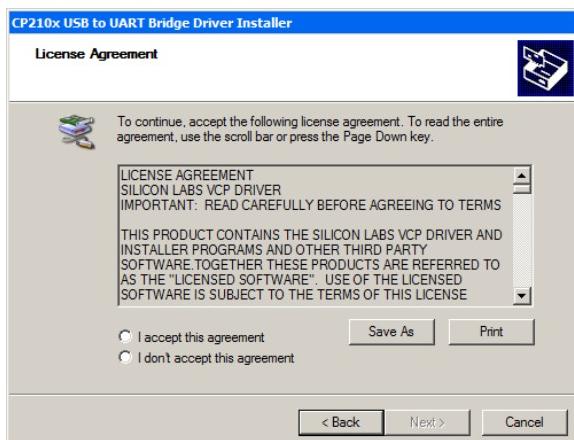
*To install the CP210x USB to UART Bridge driver:*

1. Click **Next** to initiate the driver installation process.



2. Click **Next**.

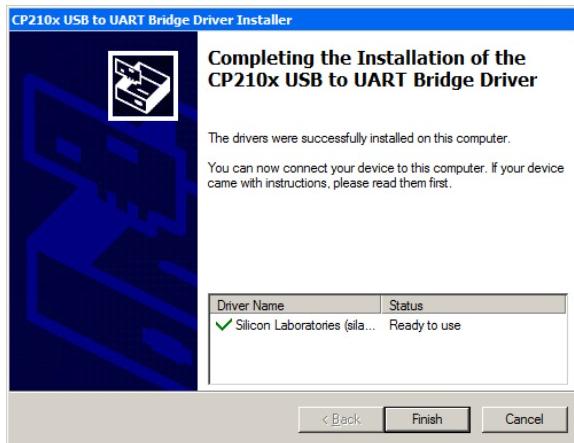
The *License Agreement* screen opens.



3. Accept the licensing agreement and click **Next**.

The installation of the driver begins.

When the installation is complete, a confirmation screen opens.

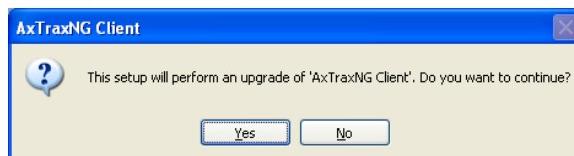


4. Click **Finish**.

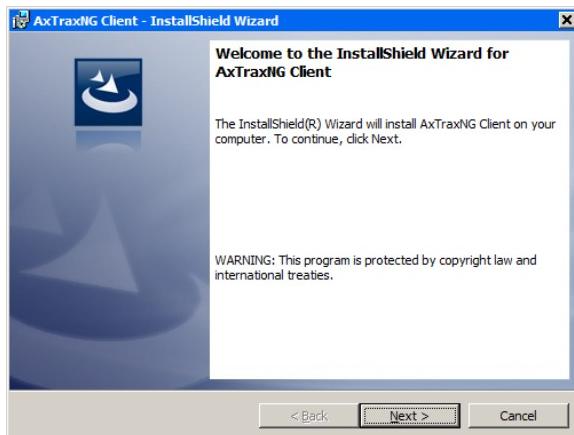
## 3.6 Installing AxTraxNG Client Software

Once the CP210x USB to UART Bridge Driver installation finishes, the AxTraxNG Client installation wizard opens automatically.

If you are upgrading, the following screen opens:



If you are installing for the first time, the following screen opens:

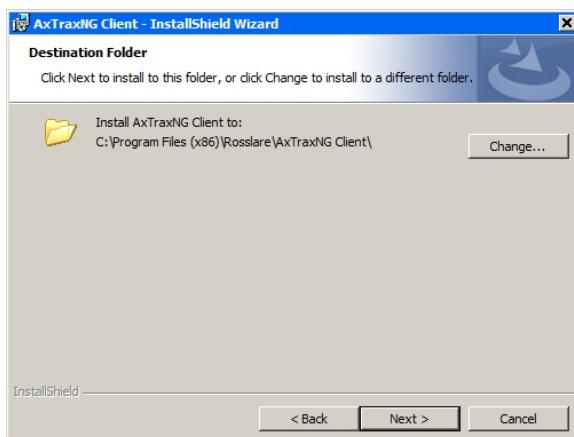


## Installation

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*To install the AxTraxNG Client application:*

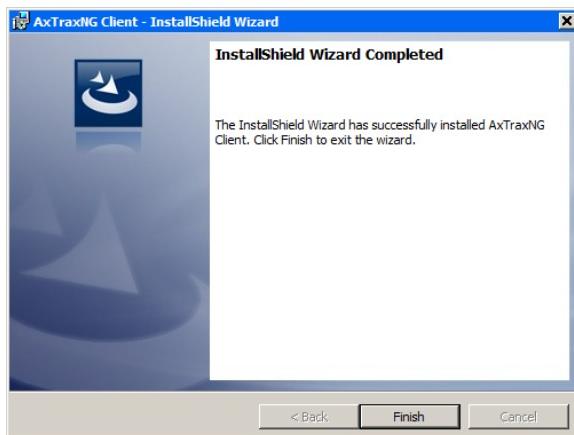
1. Click **Next** to begin the AxTraxNG Client installation process.
  2. If you are installing an upgrade, skip to Step 4.
- The *Destination Folder* screen opens.



3. Select the required installation location by clicking **Change** or click **Next** to use the default destination.

The *Installing AxTraxNG Client* screen opens.

When the installation is complete, the *InstallShield Wizard Completed* screen opens.



4. Click **Finish** to complete installing the AxTraxNG Client software.

### 3.7 Guard Screen

Following the AxTraxNG Client Software installation, the Guard Screen Install Shield Wizard for the AxTraxNG Server software installation opens.



*To install the Guard Screen application:*

1. Click **Next** to begin the Guard Screen installation process.

When the installation is complete, the *InstallShield Wizard Completed* screen opens.



2. Click **Finish** to complete installing the AxTraxNG Client software.

### 3.8 ViTrax License Plate Recognition

Following the Guard Screen installation, the ViTrax License Plate Recognition software installation opens.

Please refer to the *ViTrax™ Software Installation Manual*.

## Installation

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### 3.9 SQL Setup

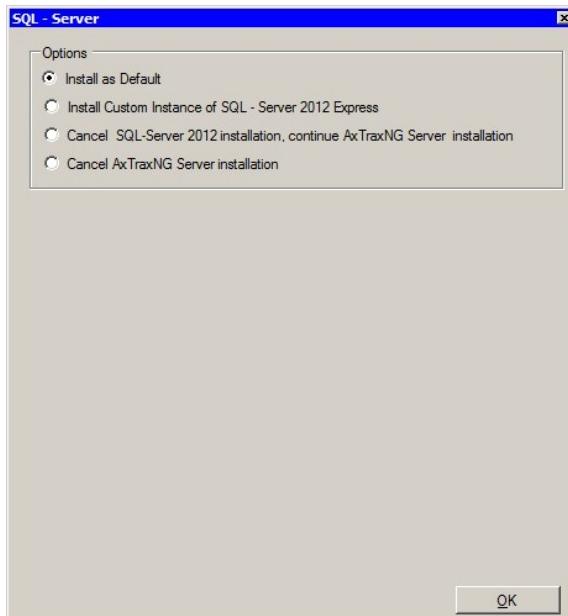


If you are upgrading, you are connected to the existing instance and this section is not relevant.

Following the ViTrax License Plate Recognition installation, a window opens to install the SQL Server. One of two windows opens, depending on whether a previous instance of an SQL Server already exists on the PC or not.

#### 3.9.1 Clean Setup

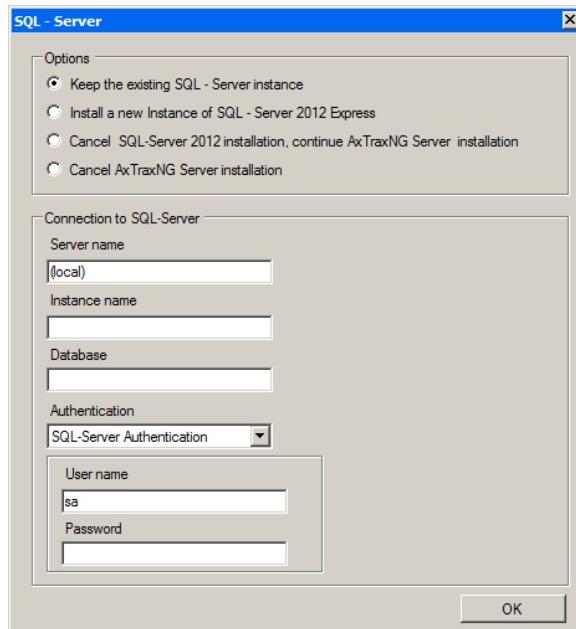
If you are working on a clean version of Windows, the following window opens:



1. Do one of the following:
  - Use **Install as Default** (default) to have the setup install the SQL server with a default instance name, DB name, and password.
  - Select **Install Custom Instance of SQL Server 2012 Express** to have the setup install the SQL server with a custom instance name, DB name, and password.
2. Enter all field information as needed.
3. Click **OK**.

#### 3.9.2 Existing Instance

If there already exists an instance of an SQL Server on the machine, the following window opens:



1. Do one of the following:
  - Use **Keep the exist SQL – Server Instance** (default) to have the AxTrax NG server connect to the existing instance.
  - Select **Install a new instance of SQL Server 2012 Express** to install a new instance of SQL server in prompt mode.
2. Enter all field information as needed.

 **Important** The password must meet the Microsoft SQL Server Strong Password requirements:

- Does not contain all or part of the user's account name
- Is more than eight characters in length
- Contains characters from at least three of the following categories:
  - English uppercase characters (A through Z)
  - English lowercase characters (a through z)
  - Base 10 digits (0 through 9)
  - Non-alphabetic characters (for example: !, \$, #, %)

## Installation



Note

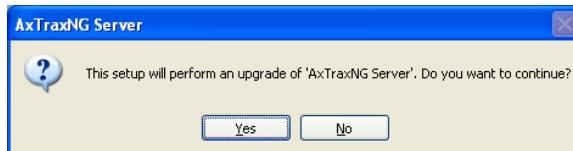
- If installed SQL server instance has SQL Server Authentication, installing a new instance with Windows Authentication is impossible.
- A strong password is a MUST!! Without defining strong password, SQL Server setup does not build a database for the AxTraxNG server.
- When creating a new instance, be sure that the instance name is different than the existing instance name.
- The new instance is created with System Administrator rights (User 'SA'). To create an instance with limited rights, please ask your DB Administrator.

3. Click **OK**.

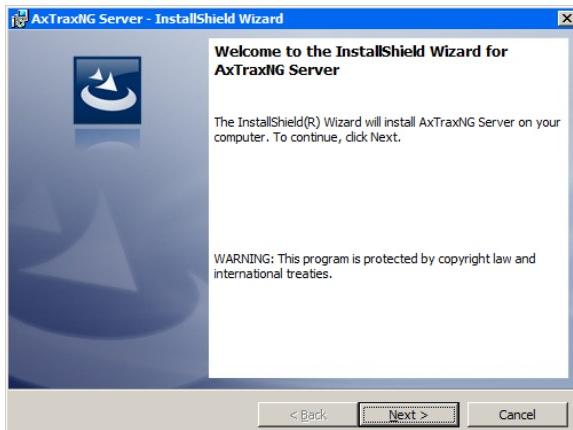
### 3.10 Installing AxTraxNG Network Server Software

Following the ViTrax License Plate Recognition software installation, the AxTraxNG Install Shield Wizard for the AxTraxNG Server software installation appears.

If you are upgrading, the following screen opens:

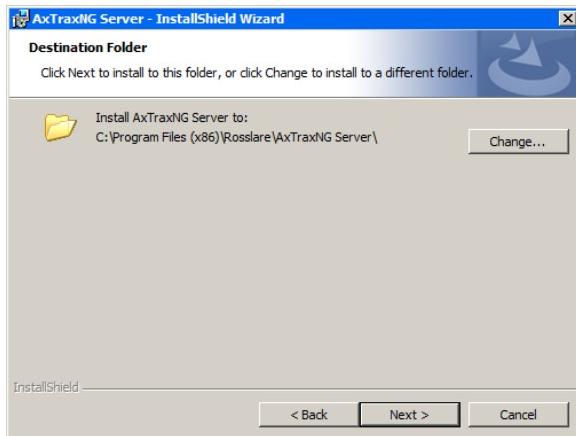


If you are installing for the first time, the following screen opens:



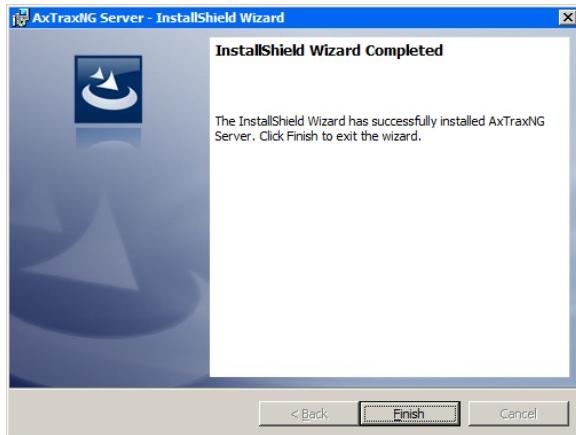
#### To install the AxTraxNG Server:

1. Click **Next** to begin the AxTraxNG Server installation process.  
The *Destination Folder* screen opens.



2. Click **Next**.

When the installation is complete, the *Install Shield Wizard Completed* screen opens.



3. Click **Finish** to complete installing the AxTraxNG Server software.

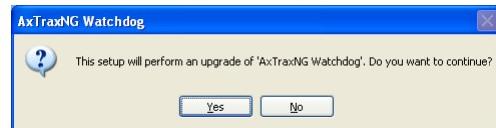
## 3.11 Installing AxTraxNG Watchdog

Once the AxTraxNG server installation finishes, the AxTraxNG Watchdog installation opens automatically.

## Installation

---

If you are upgrading, the following screen opens:



If you are installing for the first time, the following screen opens:



### To install the AxTraxNG Watchdog:

1. Click **Next** to initiate the AxTraxNG Watchdog installation process.  
The *Destination Folder* screen opens.

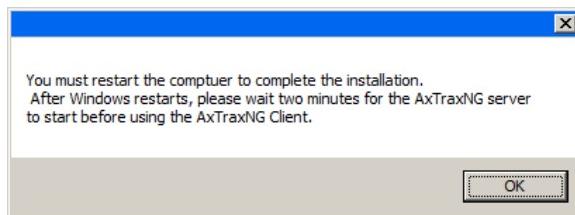


2. Select the required installation location by clicking **Browse** or click **Next** to use the default destination.

When the installation is complete, the *InstallShield Wizard Completed* screen opens.



3. Click **Finish** to complete the AxTraxNG Watchdog software installation.  
A window opens telling you to restart the computer.



4. Click **OK**.
5. Return to the AxTraxNG Packages Selection Screen (Figure 1).
6. Click **Close** and then restart the computer.

The AxTraxNG server is now fully installed on your computer.

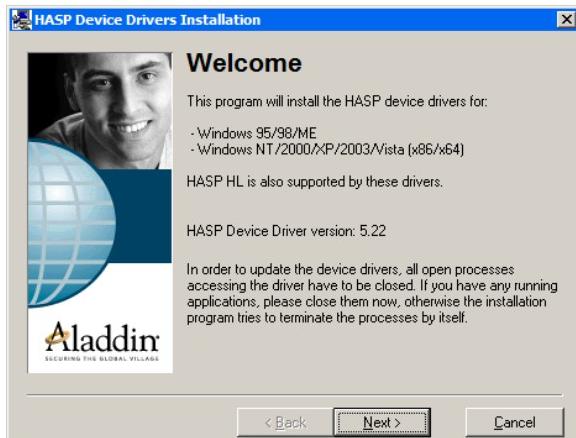
Once the computer restarts, you must wait until you see a message in the Windows system tray that the server is connected.



## Installation

### 3.12 HASP Device Driver

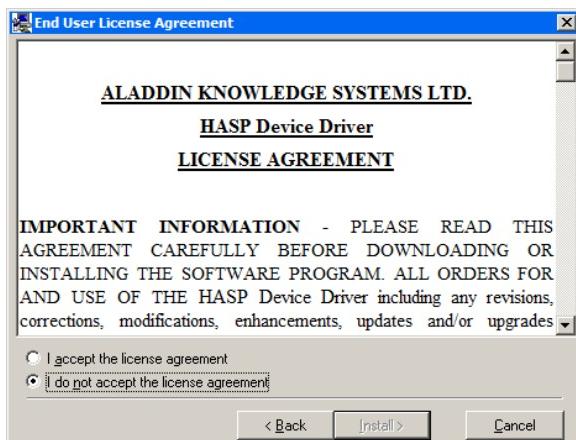
Following the AxTraxNG Client software installations, the wizard for the HASP device driver installation appears.



*To install the HASP device driver:*

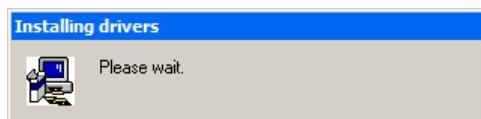
1. Click **Next** to begin the installation process.

The End User License Agreement screen opens.

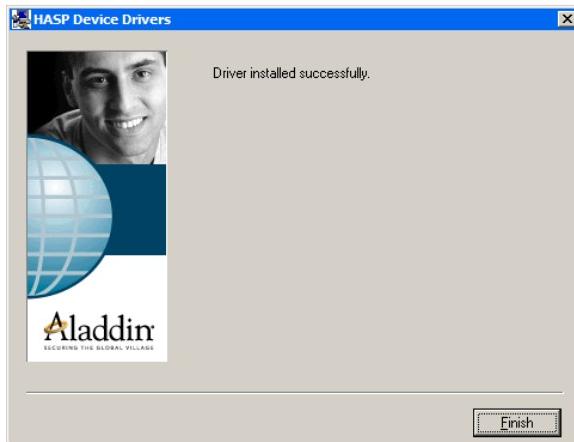


2. Accept the licensing agreement and click **Install**.

Installation of the driver begins.



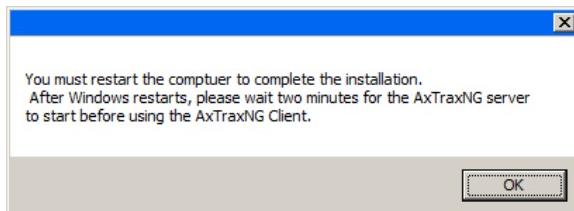
When the installation is complete, the *Driver installed successfully* screen opens.



3. Click **Finish** to complete installing the HASP driver.

### 3.13 Completing the Installation

Once all the elements of the installation have completed, a window opens telling you to restart the computer.



1. Click **OK**.
2. Click **Close** on the Return to the AxTraxNG Packages Selection Screen (Figure 1).
3. Restart the computer.

The AxTraxNG server is now fully installed on your computer.

Once the computer restarts, you must wait until you see a message in the Windows system tray that the server is connected.



## Installation

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### 3.14 Video Enhancement for AC-525 Setup

AxTraxNG can connect with single or multiple ViTrax servers installed in a LAN or WAN configuration.



Note

Make sure to check AxTraxNG and ViTrax version compatibility.



Note

When installing AxTraxNG on a different PC, make sure that the ViTrax Server has already been installed (no license is required for that ViTrax Server).

#### To add cameras for AC-525:

1. Activate the ViTrax Server and Client (see the *ViTrax™ Software Installation Manual*).
2. Define ViTrax Servers (see Section 6.1.1).
3. Define communication of AC-525 cameras to the ViTrax Server (see Section 6.1.2).
4. Activate AxTraxNG and configure it (see Chapters 4 and 5).

### 3.15 Firewall Settings

Internal firewall settings may prevent the AxTraxNG Server from connecting to the SQL database or to panel control units using TCP/IP and remote Server-Client connection.

For more information on how to configure a firewall, see Appendix A. Contact your system administrator or Rosslare Technical Support for further guidance.

### 3.16 SQL Server Settings

After installing AxTraxNG, verify that the SQL server service on the computer is running and set to the required installation.

For more information on SQL server settings, see Appendix B.



Note

If SQL Express 2012 is being installed (part of the installation package), the installation must be on the same Windows user account that is being used for AxTraxNG.

# 4. System Overview

AxTraxNG is controlled through a user-friendly interface, and comes with a Tree View list of all aspects of the site setup and a toolbar for standard operations.

## 4.1 Starting the Software

This section explains how to start the software and log in to the main window.

**To start AxTraxNG:**

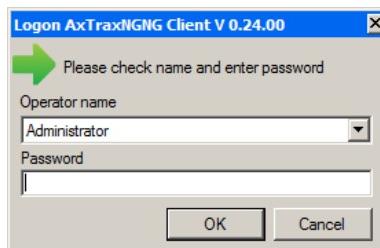
1. Double-click the AxTraxNG Client icon (J) on the desktop, or select the program from the Rosslare folder in the Start menu.  
If the AxTraxNG server is installed on a different PC, the Server connection dialog box appears.



If the AxTraxNG server is installed on the same PC, skip to Step 5 (after the *Logon AxTraxNG Client* Dialog box appears).

2. Type the AxTraxNG server's PC IP address in the **IP Address** text box.
3. Select the AxTraxNG server's PC Port from the **Port** select box.
4. Click **OK**.

The Server connection dialog box closes and the *Logon AxTraxNG Client* dialog box appears.



5. Select an **Operator name** and enter a **Password**.

## System Overview



By default, the Administrator operator password is "admin".

6. Click **OK**.

The main AxTraxNG window opens.

### 4.2 AxTraxNG Main Window

The entire central functionality of the AxTraxNG system is available from the AxTraxNG Client main window.



The AxTraxNG Client Main window is divided into six adjustable sections:

**Table 1: AxTraxNG Client Main Window**

<b>Section</b>	<b>Description</b>
<b>1</b> <b>Menu Bar</b>	The Menu bar controls the software's general operation and setup. For more information, see Section 4.3.
<b>2</b> <b>Toolbar</b>	The main toolbar consists of icons for the key tasks required in managing access control across a facility. The available icons change according to the view selected. For more information, see Section 4.4.
<b>3</b> <b>Tree View</b>	The Tree View allows users to configure, monitor, and control every aspect of access control. For more information, see Section 4.5.
<b>4</b> <b>Display Area</b>	The Display area displays all items within the selected Tree View element. It also provides options to add, edit, or delete items manually without opening the detailed element windows. In addition, the display area provides various system updates.

Section	Description
<b>5 Event Log</b>	The Event Log displays a detailed log of every time access was granted or denied for every door on the site, as well as when inputs and output are opened or closed. The event log toolbar consists of icons allowing the user to monitor potential door tamper or forced entry attempts. These warnings are logged and displayed as internal system warnings, including video stream archives that are saved to the ViTrax database.
<b>6 Status Bar</b>	The Status Bar displays server connection status, Downloads Counter, and the Firmware programming progress bar.

### 4.3 Menu Bar

The menu bar controls the general operation and setup of the software.

#### 4.3.1 File Menu

The File menu has three options:

Menu	Select Menu item to...
<b>Server Connection</b>	Log on to the AxTraxNG server
<b>ViTrax Server</b>	Log on to the ViTrax server
<b>Exit</b>	Exit the AxTraxNG software

#### 4.3.2 Tools Menu

Use the Tools menu to manage the database and set software preferences. The menu has three options:

Menu	Select Menu item to...
<b>Database</b>	Open the Database window to back up the database or set a scheduled backup, as well as to import or export the AxTraxNG and/or VeriTrax AS-225/AxTrax AS-525 configuration states and events logs (see Section 11.4)
<b>Options</b>	Set software options and preferences, including national holidays, event highlighting, custom user information fields, and GUI language (see Section 11.5)
<b>Import/Export Data</b>	Import/export user information from/to an Excel spreadsheet file (see Section 11.5.3)

#### 4.3.3 View Menu

Use the View menu to define and manage the view of the GUI. The menu has four options:

Menu	Select Menu item to...
<b>Events</b>	Select the option to show event logs
<b>Table View</b>	Select the option to show a detailed table view
<b>Restore Docking</b>	Restore the default GUI view

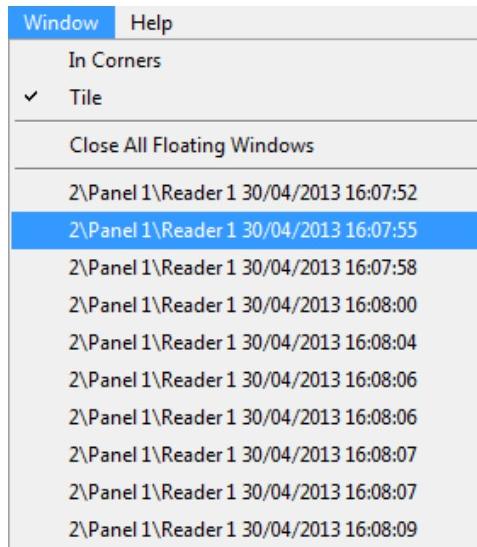
## System Overview

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Menu	Select Menu item to...
<b>Close All Floating Windows</b>	Close all pop-up windows at once

### 4.3.4 Window

The Window menu has a special option (**In Corners**) to place any open pop-up windows in the corners of the screen. This option is chosen by default.



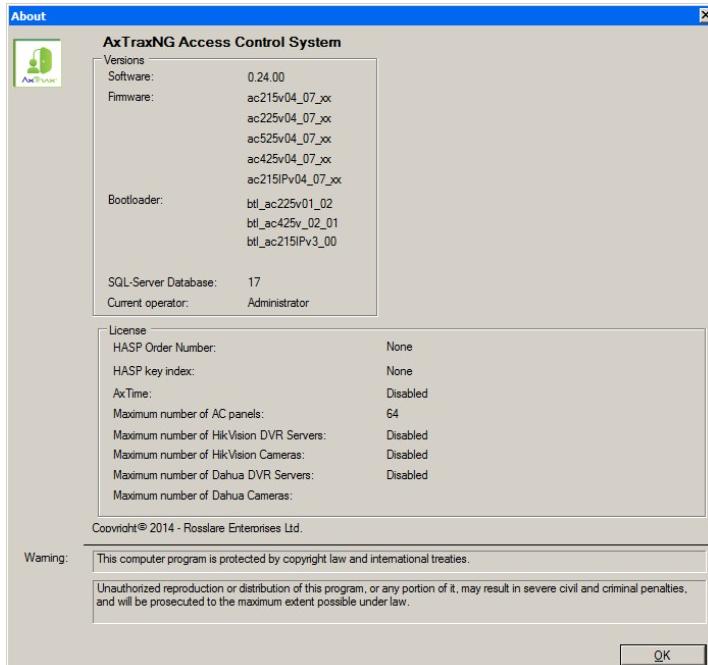
Alternatively, you can select the standard **Tile** option to move any opened pop-up windows to available space on the screen.

In addition, you can close all of these pop-up windows by clicking **Close All Floating Windows**.

You can use the list of open pop-ups to focus on any open pop-up window.

### 4.3.5 Help Menu

In the Help menu, you can open the *About* window, which displays software, firmware, and database versions, the current operator, and licensing information.



### 4.4 Toolbar

The toolbar controls key tasks required to manage access control across an entire facility. When a new element is selected from the Tree View, the toolbar icons change to suit the selected element.

The following toolbar icons are available:

#### 4.4.1 General Icons

Icon	Name	Click icon to...
	<b>Manual Door Operation</b>	Open the <i>Door Manual Operation</i> window (see Section 9.1)
	<b>Print</b>	Send the current display area view to the printer
	<b>Add</b>	Add a new element of the selected type
	<b>Edit</b>	Edit the selected element

## System Overview

Icon	Name	Click icon to...
	Delete	Delete the selected item
	Reader Type	Configure custom reader type

### 4.4.2 General Network Icons

Icon	Name	Click icon to...
	Add to Status Map	Add available panels and panel components to the Status Map (see Section 4.5.9)
	Download Failed Data Manually	Download the entire panels' failed database (see Section 11.2)

### 4.4.3 Network Icons

Icon	Name	Click icon to...
	Set Time	Set the time on the selected access control panel (see Section 11.1)
	Find Panels	Find and update panels within the network (see Section 5.4.2)
	Manual Modem	Open the <i>Modem Status</i> window to allow the operator to connect or disconnect the modem and change the connection password (see Appendix D)
	Camera	View a list of connected cameras, and assign the cameras to panels (see Section 6.1.2)

### 4.4.4 Panel Icons

Icon	Name	Click icon to...
	Manual Reader	Change the operation mode of the readers on the selected panel (see Section 9.2)
	Update Firmware	Send a firmware update to the selected access control panel (see Section 9.6)
	Control Output Manually	Change the settings for the outputs on the selected panel (see Section 9.3)
	Control Input Manually	Change the settings for the inputs on the selected panel (see Section 9.4)
	Control Siren Manually	Test the siren for the selected panel (see Section 9.5)

### 4.4.5 Card\Users Icons

Icon	Name	Click icon to...
	User Counter	View the current user count value (see Section 11.3)
	Add users	Create up to 1000 new users in one click (Section 5.10.4.2)

<b>Icon</b>	<b>Name</b>	<b>Click icon to...</b>
	<b>Add cards</b>	Create up to 1000 new cards in one click (Section 5.10.4.2)
	<b>Assign cards</b>	Add and assign cards to selected users or add cards from MD-08 (see Appendix H)
	<b>Print Cards</b>	Print a card template that has been created (see Chapter 7).
	<b>User Filter</b>	Filter the list of users by various parameters, such as name and card number (see Section 4.5.8.3)
	<b>Manufacturer Brand</b>	Find the make of your card to add to Vehicle Types when configuring an License Plate Recognition (LPR) camera (6.3.6)

#### 4.4.6 Reports Icons

<b>Icon</b>	<b>Name</b>	<b>Click icon to...</b>
	<b>Produce Report</b>	Produce the selected report (Chapter 10)
	<b>Print</b>	Send the current report to the printer
	<b>View Last Hour Access</b>	Display relevant access events that occurred within the last hour (Chapter 10) <b>Note:</b> This icon appears only when a Roll Call – Readers report is selected.
	<b>View Periodic Access</b>	Displays relevant access events that occurred within a selected time frame (Chapter 10) <b>Note:</b> This icon appears only when a Roll Call – Readers report is selected.

#### 4.4.7 Events Toolbar Icons

When clicking an event icon, click the dropdown arrow to change the current view of the display.

<b>Icon</b>	<b>Name</b>	<b>Click icon to...</b>
	<b>All Events Online</b>	Display all real time events
	<b>Panels AC</b>	Display all event types uploaded from the access control units
	<b>Access</b>	Display only access events uploaded from access control units
	<b>Alarm</b>	Display only alarm events uploaded from access control units
	<b>Archive</b>	Display video stream archive events stored in either the ViTrax database, the USB key, or snapshots saved on PC

## System Overview

Icon	Name	Click icon to...
	<b>System</b>	Display events related to the AxTraxNG Server operation and operators activity
	<b>Panels HLX</b>	Displays events from the HomeLogiXTM panel.
	<b>Cameras</b>	Displays events recorded streams from a camera
	<b>Pause</b>	Halt the display of events in the display area. New events are shown again when the Pause button is clicked a second time.
	<b>Refresh</b>	Manually refresh the event list
	<b>View Events within the last Hour</b>	Display all events that occurred within the last hour. Click the dropdown arrow to change the view.
	<b>View Events within the last Day</b>	Display all events that occurred within the last day
	<b>View Events within the last Week</b>	Display all events that occurred within the last week
	<b>View Periodical Events</b>	Display all events that occurred within a selected period
	<b>View All Events</b>	Display all events
	<b>Clear List</b>	Clear the entire log and empty the current event list view
	<b>Show User</b>	Open the <i>User</i> window for the selected user.
	<b>Clear Alarm</b>	Open the <i>Alarm Details</i> window to allow the operator to reset the alarm.
	<b>Antipassback Forgive</b>	Open the <i>Antipassback Forgive</i> window to allow the operator to cancel an Antipassback restriction for the selected user.
	<b>Camera List</b>	Open a list of all ViTrax cameras attached to the network
	<b>Archive</b>	Open the <i>Archive Camera</i> window for the selected video stream or snapshot.
	<b>Car Parking</b>	Opens the <i>Car Parking Counters</i> window to view and edit the car parking area and group counters.

### 4.5 Tree View

The Tree View allows users to configure, monitor, and control every aspect of a facility's access control network.

When the user selects an element from the Tree View, its contents are shown in the main display area, and the toolbar icons change to suit the selected element.

#### 4.5.1 AC Networks

A network is a group of up to 32 access control panels. The AxTraxNG Server connects to the panels across the panel network.

For more information, see Section 5.3.



Note

To work with 65 panels or more, a HASP security key must be connected to the AxTrax Server machine (see Section 2.2.4).

#### 4.5.2 HomeLogiX

The HomeLogiX element allows you to add HLX panels to the network and to configure each panel's settings.

For more information, see Chapter 8.

#### 4.5.3 Video Integration

Cameras can be added to the network to allow real-time viewing of any area desired. The **Video Integration** element allows you to add cameras from ViTrax, HikVision, and Dahua servers to the network and to configure each camera's setting.

For more information, see Section 5.8.

#### 4.5.4 Timing

The Timing tree branch consists of two elements: time zones and Holidays.

##### 4.5.4.1 Time Zones

A time zone defines a weekly time period or set of time periods; for example, "Office Hours" or "Out of Office Hours". Door access rights, alarms, and input and output behavior can all be set to behave differently within each Time Zone.

For more information, see Section 5.1.

##### 4.5.4.2 Holidays

This element defines annual holiday dates; it is possible to set special access behaviors for holiday time.

For more information, see Section 5.2.

#### 4.5.5 Groups

The **Groups** tree branch consists of four elements: **Access Groups**, **Access Areas**, **Output Groups**, and **Input Groups**.

## **System Overview**

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### **4.5.5.1 Access Groups**

An Access group defines when each reader on the site is available for access. All site personnel are assigned to appropriate Access Groups.

For more information, see Section 5.10.1.

### **4.5.5.2 Access Areas**

A facility can be subdivided into several access areas to configure and manage it more effectively.

For more information, see Section 5.14.

### **4.5.5.3 Input and Output Groups**

Input and Output groups define sets of outputs or inputs that should be managed together within a panel.

For more information, see Sections 5.10.1, 5.10.2, and 5.10.3.

### **4.5.5.4 Card + Card Groups**

Card + Card mode is a secure mode that requires two card holders (users) to grant access to a particular reader.

For more information, see Sections 5.10.4.

### **4.5.5.5 Vehicle Access Groups**

The Vehicle Access Group is used for defining cars for LPR.

For more information, see Section 5.10.5.

### **4.5.6 Global Antipassback**

Antipassback rules can be applied to each access area to prevent one user's card or entry code from being used for two subsequent entries, and to prevent a second entry without a previous exit.

For more information, see Section 5.15.

### **4.5.7 Car Parking**

The Car Parking management option allows you set up groups that have limited number of users who can access a particular area. This feature is counter based that keeps track of the number of users in a specified area.

For more information, see Section 5.16.

### **4.5.8 Users**

The **Users** tree branch consists of five elements: **Departments/Users**, **Visitors**, **User Filter**, **Cards**, **Vehicle Types**, and **Operators**.

#### **4.5.8.1 Departments/Users**

This element shows a list of all departments and users, as well as any visitors registered in the system. Each user is a member of a department. For each user, it is possible to assign cards and/or a PIN code, set access rights, personal details, and include an identification photograph.

For more information, see Section 5.10.5.

### 4.5.8.2 Visitors

This element shows a list of all visitors registered in the system.

Visitor type users can also be created with specific access rights.

For more information, see Section 5.13.3.

### 4.5.8.3 User Filter

This element allows you to find users in the database based on various search parameters, such as name, user number, and access group. The filtered list then appears in the main window.

### 4.5.8.4 Vehicle Types

This element shows a list of car types that can be used when adding LPR configuration.

For more information, see Section 6.3.7.

### 4.5.8.5 Cards

This element lists all cards in the system with their statuses, and allows the manual or automatic addition of cards to the system.

For more information, see Section 5.10.4.2.

In addition, the element allows you to create a card template for printing. For more information, see Chapter 7.

### 4.5.8.6 Operators

Operators are people with access to the AxTraxNG software. The default operator names are Administrator, Engineer, and Security.

Different operators have wider or more restricted security rights, from complete control over the system to the ability only to view one section. All Operator passwords are case-sensitive.

For more information, see Section 5.17.

## 4.5.9 Status Map

The Status Map creates a graphic display of the statuses for every door, reader, and alarm in the facility on user-selected images.

The system can display multiple nested status maps, allowing users to show either the complete access control network or a specific area in detail. For more information, see Section 5.19.

## 4.5.10 Reports

AxTraxNG can produce various reports, including usage reports, attendance records, visitors, and roll calls. The AxTraxNG Report Wizard allows users to design their own custom reports based on their needs. For more information, see Chapter 10.

# **5. Setting Up a Site**

This section outlines a recommended step-by-step process for configuring AxTraxNG for a site.

<b>Step</b>	<b>Action</b>	<b>Section</b>
1	<b>Add Time Zones and Holidays</b>	5.1 and 5.2
2	<b>Add a Network</b>	5.3
3	<b>Add and Configure an Access Control Panel</b>	5.4
4	<b>Configure the Doors</b>	5.5
5	<b>Configure the Readers</b>	5.6
6	<b>Configure the Inputs</b>	5.7
7	<b>Add Video Integration</b>	5.8
8	<b>Add Panel Links</b>	5.9
9	<b>Create Groups: Access Groups, Input Groups, and Output Groups</b>	5.10.1, 5.10.2, and 5.10.3
10	<b>Add New Users and Cards</b>	5.10.5
11	<b>Card Design</b>	5.12
12	<b>Add Departments, Users and Visitors</b>	5.13
13	<b>Add Access Areas and Add Global Antipassback Rules</b>	5.14 and 5.15
14	<b>Add Car Parking</b>	5.16
15	<b>Add Operator</b>	5.17
16	<b>Add Elevator Control</b>	5.18
17	<b>Add a Status Map</b>	5.19

The AxTraxNG system performs an automatic data download for any parameter related to the hardware. If panels are connected and active, a download count appears on the status bar after any downloaded parameter change. The counter shows “0” when a download is complete; however, it may also appear after a failed download.



**Note**

It is the operator’s responsibility to verify that the download operation succeeded or failed. This can be verified in the system event list or by checking the failed download data manually (see Section 11.2).

## **5.1 Adding Time Zones**

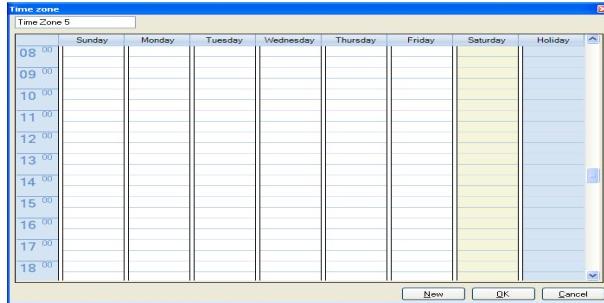
A time zone is a group of periods within a week. Door access rights, as well as alarms and input and output behavior, can all be set to behave differently for each time zone. Many operations can be automatically enabled or disabled within a selected time zone.

The *Time Zone Properties* window displays the selected periods for each day of the week. It is possible to set a maximum of eight different time zone periods.

### To add a new time zone:

1. In the Tree View, select **Timing > Time Zone**.
2. On the toolbar, click the icon.

The Add *Time Zone* properties window opens.



3. Enter a name for the time zone.
4. Click and drag the mouse down a day column to select a time interval.
5. Right-click the selected area and select **Create**.
6. Right-click the selected area and select **Properties** to fine tune the time frame and then click **OK**.
7. Repeat Steps 4 to 6 for each day. Up to 16 intervals can be added per day.



You can move a defined time zone to a different day and time using drag and drop.

Note

8. Click **OK** when all of the time zones are defined.



You can create up to 8 time intervals for each day.

Note

### 5.2 Adding Holidays

You can add and define annual holiday dates on which it is then possible to set special access behaviors.

There are two ways to add holidays:

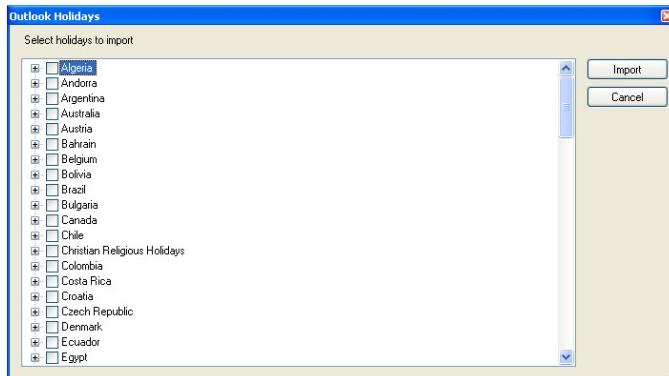
- Add a known national holiday(s)
- Add a new holiday

## Setting Up a Site

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### To add a national holiday:

1. In the Tree View, select the **Holidays** element.
2. On the toolbar, click the icon.  
The *Outlook Holidays* window opens.



3. From the list, find the relevant country and either:
  - a. Select the main checkbox to select all holidays for that country.
  - b. Expand the checkbox and choose which holidays to add.
4. Click **Import**.
5. Click **OK** to confirm.
6. Click **OK** to close the *Options* window.

### To add a new holiday:

1. In the Tree View, select **Timing > Holiday**.
2. On the toolbar, click the icon.  
The *Add Holiday* window opens.



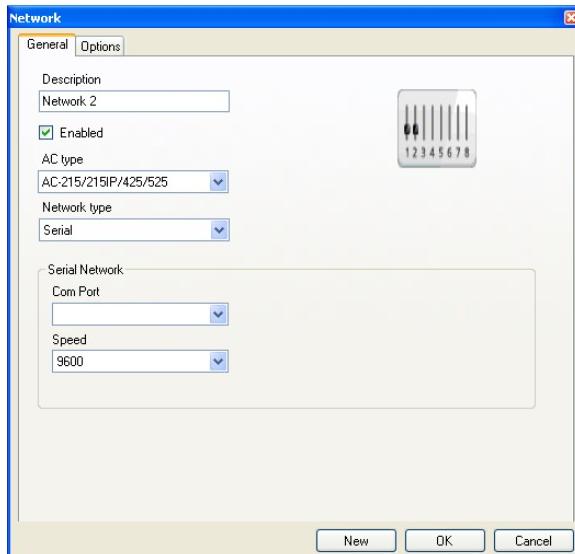
3. In **Description**, enter a name for the holiday.
4. Select the **Enabled** checkbox to enable the holiday.
5. Use the **Date** dropdown to select the holiday's date.
6. Select the **Every Year** checkbox to repeat the date yearly.
7. Click **OK**.

### 5.3 Adding a Network

A network is a group of up to 32 access control panels. AxTraxNG communicates with each access control panel that is part of the network.

The *Network* window includes the following information:

- The network's name, address, and activation status
- The DIP switch settings for the communication speed
- The type of network connection and the connection settings



The *General* tab contains the following fields:

**Table 2: Add Network > Options Tab**

Field	Description
<b>Description</b>	Name for the network The network address appears to the right of the network name.
<b>Enabled</b>	Checkbox is selected when the network is connected and operational.
<b>AC Type</b>	AC type: <b>AC-215/215IP/425/525</b>
<b>Network Type</b>	Network type: <b>Serial, TCP/IP, or Modem</b> To configure a TCP/IP connection, see Appendix D.1. To configure a modem connection, see Appendix D.2.
<b>Com Port</b>	COM port used for the network
<b>Speed</b>	Speed of the connection

## Setting Up a Site

Field	Description
<b>Configuration Button</b>	Configuration window to set communication preferences.
<b>Button</b>	This button appears when selecting a Modem or TCP/IP network. For more information, see Appendix D.
<b>TCP/IP Network</b>	
<b>IP Address</b>	The IP address of the network
<b>Port</b>	The port used for the network
<b>Remote (WAN)/Local (LAN)</b>	Choose the kind of network

### To add a network:

1. In the Tree view, select **Networks**.
2. Expand the **Networks** element to view available networks.



3. On the toolbar, click the icon. The *Add Network* window opens.
4. In **Description**, enter a name for the new network.
5. Select the **Enabled** checkbox.
6. In **Network type**, select the network type and set the connection settings:
  - a. For serial, select the correct COM port.
  - b. For a TCP/IP LAN, click **Configuration** to locate the hardware on the local network.
  - c. For a modem, click **Configuration** to set dialing preferences for the computer's and the receiving modems.

For more information on how to configure an access control network, see Appendix D. Check with your system administrator for more information, or contact Rosslare technical support. Clear the *Enabled* checkbox if you want to halt communication to panels on the network.



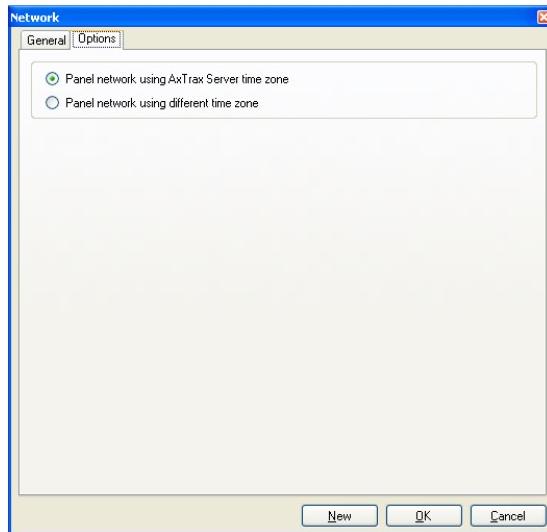
**Note** Access control panels connect to a TCP/IP network via MD-N32 TCP/IP to a serial converter, or by using the on-board module in AC-225IP, AC-425IP, or AC-525. Refer to the relevant hardware installation guides for more details.

7. For all types of networks, set the DIP switch on the access control panel hardware to match the diagram at the top of the screen.



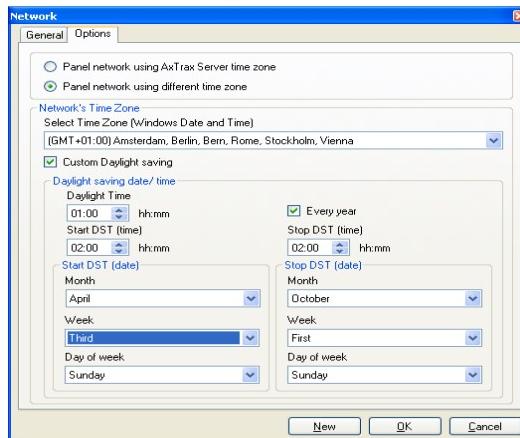
**Note** After changing the DIP switch, make sure to power down and then power up the panels.

8. In the Add Network window, click the *Options* tab.



9. To use the time zone of the AxTraxNG Server for the panel network, select **Panel network using AxTraxNG Server time zone** (default), and then continue to Step 12.
10. To select a different time zone for the panel network, select **Panel network using different time zone**.

The Network Time Zone area opens.



## Setting Up a Site

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The Network Time Zone area contains the following fields:

**Table 3: Add Network > Options Tab**

Field	Description
<b>Select Time Zone (Windows Date and Time)</b>	From the dropdown list, select the desired time zone.
<b>Custom Daylight saving</b>	Select the checkbox to define custom settings.
<b>Daylight Time</b>	Select the new hour at the time that daylight saving time begins.
<b>Start DST (time)</b>	Select the hour that daylight saving time begins.
<b>Stop DST (time)</b>	Select the hour that daylight saving time ends.
<b>Every year</b>	Select the <b>Every year</b> checkbox to set a day in one of the weeks of a defined month to automatically begin and end daylight saving time every year. Clear the <b>Every year</b> checkbox to set a date for one-time setting of the beginning and end of daylight saving time. In this case, a new date must be set each year.
<b>Start DST (date)</b>	If <b>Every year</b> is not selected, select the commence date for daylight saving time.
<b>Month, Week, Day of Week</b>	These fields are enabled when the <b>Every year</b> checkbox is selected. Select the month, week within the month, and day of the week when daylight saving time is to begin every year.
<b>Stop DST (date)</b>	If <b>Every year</b> is not selected, select the end date for daylight saving time.
<b>Month, Week, Day of Week</b>	These fields are enabled when the <b>Every year</b> checkbox is selected. Select the month, week within the month, and day of the week when daylight saving time is to end every year.

11. Set the Daylight Saving Time definitions according to the field descriptions in the table.
12. Click **New** from within Network tab to add a new network.
13. Click **OK** to exit the *Network's Time Zone* setup window.

### 5.4 Adding Access Control Panels

Every network is a cluster of access control panels. In its standard form, each access control panel can be configured as either one or two readers per door. Each of the AC-215, AC-225, and AC-525 panels have two readers and can be configured as a one or two-door panel. Each AC-425 panel has four readers and can be configured as a two or four-door panel.

When using an optional MD-D02 (supported by AC-225 or AC-525) or MD-D04 (supported by the AC-425) reader expansion board, each panel has four or eight readers and is configurable as such.

Use two readers per door when one door acts as both the entrance and exit to an area of the site. When only an entry reader is required, use one reader per door.

For example:

- Use configuration with two readers per door set to IN and OUT to produce attendance reports.
- Use one reader per door configuration to control two doors with an IN reader only (premises will be exited using a REX switch or a mechanical door handle only).



When there is communication with the panel, the Tx and Rx LEDs flash.

Note

### 5.4.1 General Panel Settings

The *General* tab of the Door Controller Panel Properties window displays the following:

- The panel's address and status
- The DIP switch settings for the panel

If panel expansion boards are installed, the tab also displays:

- The input and output connections for the panel
- The panel's hardware version

Refer to AC-525 Hardware manual for further details.

### 5.4.2 Adding a Panel

You can add an individual panel using the Tree View.

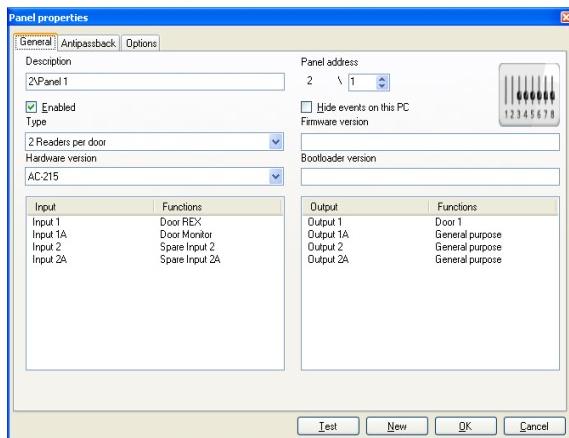
Alternatively, it is possible to search for panels over the access control network using the *Find Panels* option. This is particularly useful during installations. AxTraxNG finds all connected panels in the network and checks them. Panels can then be quickly activated and updated.

*To add an individual panel:*

1. In the Tree View, click **AC Networks**.
2. Select an available network.
3. On the toolbar, click the

## Setting Up a Site

The *Add Panel* window opens.



The *General* tab of the Door Controller *Panel properties* window contains the following fields:

**Table 4: Door Controller > Panel Properties > General Tab**

Field	Description
<b>Description</b>	Type a description for the panel
<b>Panel Address</b>	Type an address number for the panel The network's address appears to the left of the panel address. Valid entries are 1-32.
<b>Enabled</b>	Select the checkbox to activate this panel Clear the checkbox if the panel is not connected
<b>Hide events on this PC</b>	Select the checkbox to hide events originating from this PC
<b>Type</b>	Select one or two readers per door
<b>Hardware Version</b>	Select the appropriate panel hardware type
<b>Firmware version</b>	Upon selection of the hardware version, the field displays the current firmware version
<b>Boot loader version</b>	Upon selection of the hardware version, the field displays the current boot loader version
<b>Inputs</b>	Displays the input connections for the panel
<b>Outputs</b>	Displays the output connections for the panel
<b>Test</b>	Click to test if that the panel is correctly connected to the computer The Test Panel window displays hardware details, including hardware type, firmware, and boot loader versions, and indicates whether a reader or I/O expansion board is installed on the panel.

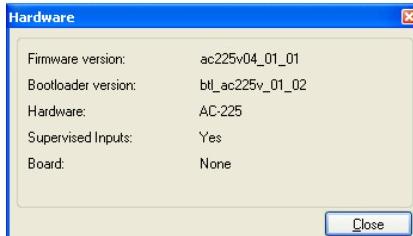


**Note** Make sure that the DIP Switch 3 position on the panel corresponds with its position demonstrated in the *Panel properties* window.

4. Configure the panel according to the fields described in Table 4.

5. Click **Test**.

The *Hardware Test* window opens with the complete panel details.



The test screen displays the following information:

**Table 5: Hardware Test Screen**

Field	Description
<b>Firmware version</b>	Displays the firmware version of the board
<b>Bootloader version</b>	Displays the boot loader version of the board
<b>Hardware</b>	Displays the hardware name
<b>Supervised Inputs</b>	Displays the panel is secure in case of tampering
<b>MD-IO84</b>	Indicates whether or not MD-IO84 exists
<b>MD-D02</b>	Indicates whether or not MD-D02 exists
<b>MD-D04</b>	Indicates whether or not MD-D04 exists
<b>MD-IPAV1</b>	Displays the AC-525 Video board version number

6. Click **Close**.

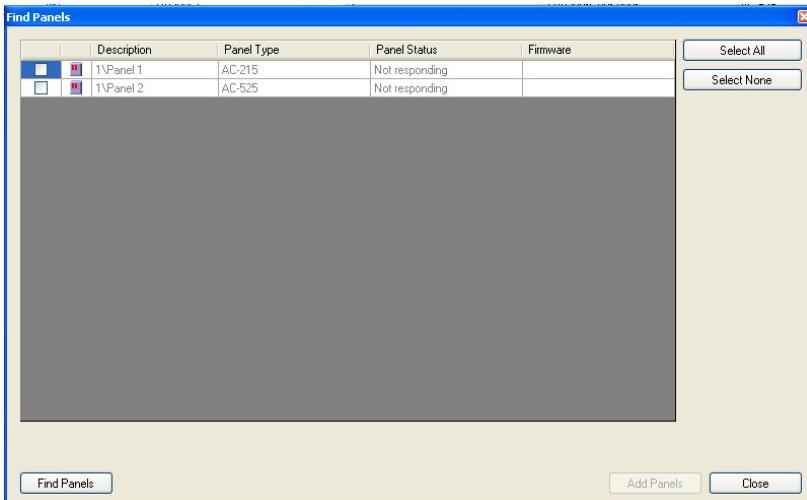
The window closes and the display area displays the newly configured panel.

### To search for existing panel on the network:

1. In the Tree View, expand the **AC Networks** element and select a network.
2. On the toolbar, click the icon.

## Setting Up a Site

The Find Panels window opens.



3. Click **Find Panels** to search for all connected panels in the network.  
Once the detection process is complete (this may take 2-3 minutes), the display shows all of the detected panels and their corresponding information.
4. Select the panels that you wish to activate and click **Add Panels**.  
The selected panels then automatically appear in the Tree View under current network.

### 5.4.3 Editing the Panel

Each panel has individual settings for antipassback behavior and for recording events.

Once the panel is connected, edit the panel's options from the *Antipassback* and *Options* tabs in the *Panel properties* window.

The Antipassback tab contains the following fields:

**Table 6: Network > Panel Properties > Antipassback Tab**

Field	Description
Automatic Antipassback	From the <b>Automatic Antipassback</b> dropdown menu, select the time zone for door Antipassback rules to apply.
Antipassback severity	Choose the antipassback severity: <ul style="list-style-type: none"><li>• <b>Hard</b> – When hard Antipassback is selected, an event is generated and the door does not open.</li><li>• <b>Soft</b> – When soft Antipassback is selected, an event is generated and the door opens.</li></ul>
In/Out reader list	From the IN/OUT readers list, select the checkboxes to apply Antipassback restrictions to Reader 1 through Reader 8, as

Field	Description
	required. The reader antipassback is enabled when the checkbox is selected.

The *Options* tab contains the following fields:

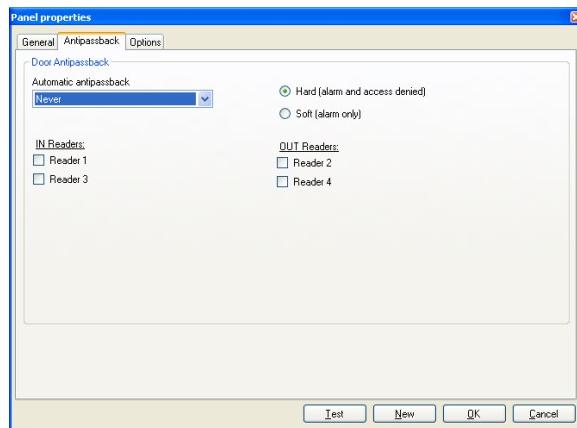
**Table 7: Network > Panel Properties > Options Tab**

Field	Description
<b>Events filter</b>	<p>Click <b>Select</b> to open the Events Filter and select the events that this panel should record. Set the filter's operation method:</p> <ul style="list-style-type: none"> <li>• <b>Always Active</b> – Only the selected events are recorded by the panel</li> <li>• <b>Active when panel disconnected</b> – If the panel is disconnected from the AxTraxNG server, only the selected events are recorded. When the panel is connected to the server, all events are recorded.</li> </ul> <p><b>Note:</b> <b>In the default configuration, some events are filtered and may not be seen in the display area Events view</b></p>
<b>Door Interlock</b>	<p>Select the <b>Enabled</b> checkbox to enable Door Interlock. Select the <b>Door 1-8</b> checkboxes to apply the Door Interlock restrictions to Doors 1-8.</p> <p>The Door Interlock function is only enabled when the <b>Enable</b> checkboxes and a minimum of two doors are selected.</p>
<b>AC-525 USB Storage (applicable when connected to AC-525 only)</b>	<p>From the <b>Alarm Threshold Range (%)</b> dropdown menu, select the percentage of available memory consumed to determine when the system generates the "USB Disk Low Level" event. The USB disk on key status is monitored roughly once an hour. Therefore, be sure to select an acceptably low threshold level and consider that any related alarm may be set off up to one minute after the actual event occurs.</p>
<b>Full Upload</b>	<p>Click <b>Start</b> to re-upload all events from panel memory. Use the option only after consulting Rosslare's Technical Support.</p> <p><b>Note:</b> <b>A full upload can take up to 3 hours.</b></p>
<b>User Counter on re-enable the panel</b>	<p>This option allows you to reset the user counter to its starting value in the event that a panel is disconnected and then reconnected again.</p> <p>This option is only visible when the <b>Deduct User Counter</b> checkbox is selected in the <i>General</i>/tab of the <i>Readers Properties</i> window (Section 5.6.1).</p>

#### To edit a panel:

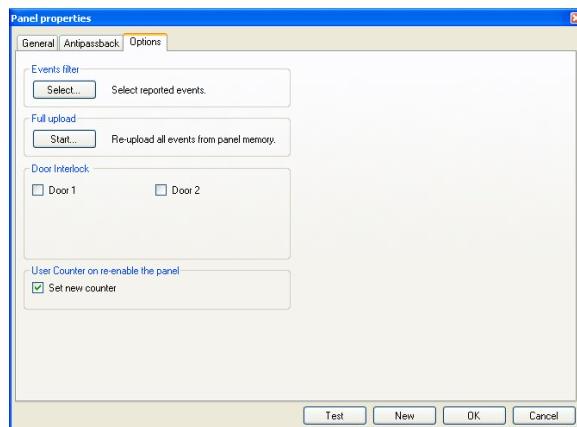
1. In the Tree View, expand the **AC Networks** element.
2. Select a network.
3. On the toolbar, click the icon.  
The *Panel Properties* window appears.
4. Click the *Antipassback* tab.

## Setting Up a Site



Each panel has individual antipassback settings for door antipassback behavior.

5. Set the Antipassback behavior according to the field descriptions in the table.
6. Click the *Options* tab.



7. Set the event filtering options for this panel.

8. Click **OK**.

The window closes and the configured panel is displayed.

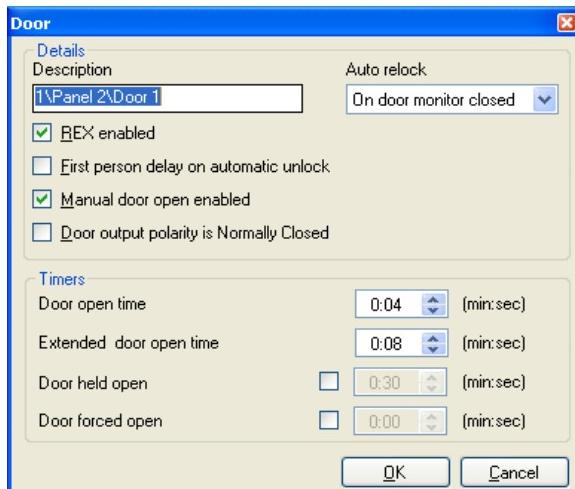
### 5.5 Configuring the Doors

Each panel controls one to eight doors. Each door can be configured individually.

The *Door Properties* window displays the following:

- The settings for unlocking and relocking

- The time available before the door relocks or records alarm events



The *Door Properties* window contains the following fields:

**Table 8: Network > Panel > Doors > Door Properties**

Field	Description
<b>Description</b>	Type a name for the door.
<b>Auto-Relock</b>	Select the event that causes the door to relock automatically.
<b>REX enabled</b>	A Request-to-Exit unlocks the door for a user-defined duration. Select the checkbox to allow Requests to Exit for this door. The location of the door REX input depends on panel configurations; it can be seen in the Panel properties window.
<b>First person delay on automatic unlock</b>	Sets the door's behavior during an automatic unlock time zone. Select the checkbox to require that during the selected Time Zone, the door remains locked until the first user opens it. The automatic unlock time zone is selected in Panel Links by selecting the output corresponding to that door (see Section 5.9).
<b>Door output polarity is Normal Closed</b>	Select this checkbox to ensure Fail Safe door opening if the Fail Safe door Lock Device power fails. Once enabled, the door output relay is activated when the door is closed and is deactivated when the door is open. In this configuration, the Fail Safe lock device should be wired to the door relay N.O. (Normal Open) and COM (Common) terminals.
<b>Manual Door Open Enabled</b>	Select this checkbox to allow operators to adjust the door manually (see Section 5.9).
<b>Door open time</b>	Set the duration for which the door stays unlocked.
<b>Extended door open time</b>	Set the duration for which the door stays unlocked for users with Extended door open rights.

## Setting Up a Site

Field	Description
<b>Door held open</b>	<p>Set the duration for which the door can be held open without raising an alarm event.</p> <p>Select the checkbox to use this timer; for the Server application, the Pop-up and Snapshot section opens.</p> <p><b>Note:</b> If this feature is enabled, then the Activity start delay (Section 5.7) feature for that door must be set to 0.</p>
<b>Door forced open</b>	<p>Set the duration after which when the door is forced open, an event occurs.</p> <p>Select the checkbox to use this timer; for the Server application, the Pop-up and Snapshot section opens.</p> <p><b>Note:</b> If this feature is enabled, then the Activity start delay (Section 5.7) feature for that door must be set to 0.</p>

### To edit the door properties:

1. In the Tree View, expand the **AC Networks** element.
2. In the Tree View, expand a network and expand a panel.
3. Select **Doors**.  
The available doors are listed in the display area
4. Select a door in the display area.
5. On the toolbar, click the  icon.  
The *Door Properties* window opens.
6. Configure the door as required.
7. Click **OK**.

## 5.6 Configuring the Readers

A panel can be connected to two, four, or eight readers, when the MD-D02 or MD-04 extension boards are connected.

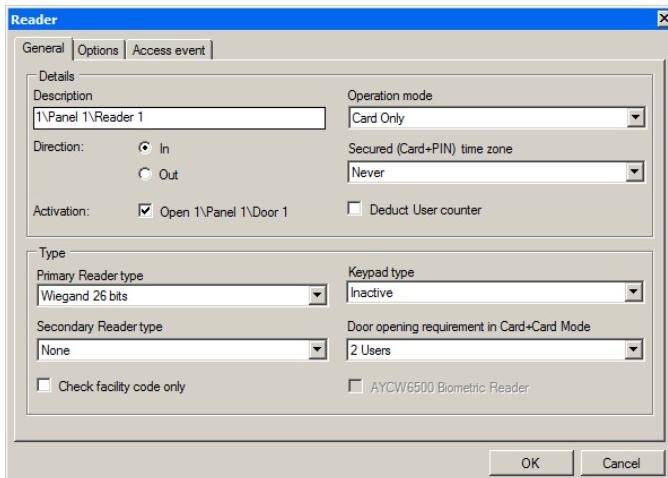
The *Reader Properties* window has three tabs:

- *General* tab – Sets the reader general operation settings
- *Options* tab – Sets access options for the reader
- *Access event* tab – Sets options for window pop-ups per event

### 5.6.1 General Tab

The *General* tab in the *Reader* window displays:

- The settings for how the reader operates
- The type of reader being used



The *General* tab in the *Reader* window contains the following:

**Table 9: Network > Panel > Readers > Reader Properties > General Tab**

Field	Description
<b>Description</b>	Type the name of the reader
<b>Operation Mode</b>	Select how the reader operates <ul style="list-style-type: none"> <li><b>Inactive:</b> The reader is not in use</li> <li><b>Card Only:</b> The reader uses RFID cards only</li> <li><b>PIN Only:</b> The reader uses PIN inputs only</li> <li><b>Card or PIN:</b> The reader uses both cards and PIN codes</li> <li><b>Desktop:</b> The reader is inactive, but is being used to record new cards on the computer</li> <li><b>No Access Mode:</b> The reader does not grant access to any users</li> </ul>
<b>Direction</b>	Select whether the reader is allowing entry into the area or exit out of the area
<b>Secured (Card+PIN) time zone</b>	Select a time zone during which access should be granted only after both the card and PIN are entered. The PIN must be entered within 10 seconds of card entry. <b>Note:</b> When using a secured time zone, Keypad type must be defined.
<b>Activation</b>	Select the checkbox to allow the reader to unlock the door. If selected, the door output is active while a valid user is present. If cleared, access logged events are received online and appear in the Events toolbar.
<b>Deduct User Counter</b>	Select the checkbox to record this entry against the user's entry allowance counter (see Section 5.13.2.1)
<b>Primary Reader type</b>	Select the data transmission type for the primary reader hardware

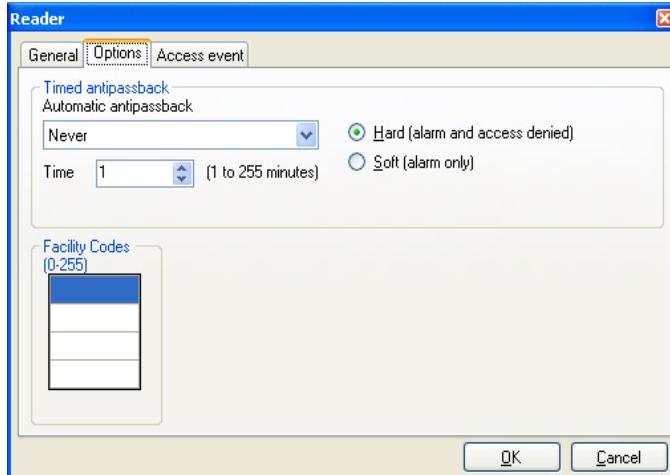
## Setting Up a Site

Field	Description
<b>Secondary Reader type</b>	Select the data transmission type for the secondary reader hardware. <b>Note:</b> This field is used when 2 different types of cards are used.
<b>Keypad type</b>	Select the data transmission type for the type of keypad hardware
<b>Door opening requirement in Card + Card mode</b>	Select 2 or 3 users needed to open the door in Card + Card mode
<b>Check facility code only</b>	Select the checkbox to allow access to any user assigned to a facility listed in the selected list of facilities. The list of facilities is defined in the <i>Options</i> tab.
<b>AYCW6500 Biometric Reader</b>	Select the checkbox to interface with the AYC-W6500 biometric reader and its PC application, BioTrax

### 5.6.2 Options Tab

The *Options* tab in the *Reader* window displays:

- Timed antipassback settings for the reader
- Restricted site access settings



The *Options* tab in the *Reader* window contains the following fields:

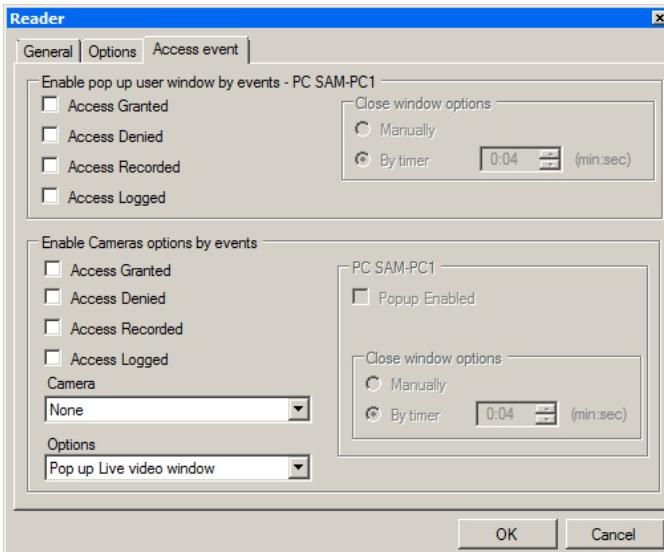
**Table 10: Network > Panel > Readers > Reader Properties > Options Tab**

Field	Description
<b>Automatic Antipassback</b>	Select whether to apply antipassback rules. To set Time Zones, see Section 5.1.
<b>Hard</b>	When hard antipassback is selected, an event is generated and the door does not open.

Field	Description
<b>Soft</b>	When soft antipassback is selected, the door opens but an event is generated.
<b>Time</b>	Set the number of minutes before a user can re-enter using this reader.
<b>Facility Codes</b>	Click and type the facility code (between 0-255). Up to four different facility codes can be entered.

### 5.6.3 Access Event

The *Access event* tab in the *Reader* window defines the alerts pop-up windows behavior on the local PC.



It contains the following fields:

**Table 11: Network > Panel > Readers > Reader Properties > Access Event Tab**

Field	Description
<b>Access Granted</b>	Mark to checkbox to enable a pop-up window for Access Granted event type alerts.
<b>Access Denied</b>	Mark to checkbox to enable a pop-up window for Access Denied event type alerts.
<b>Access Recorded</b>	Mark to checkbox to enable a pop-up window for Access Recorded event type alerts.
<b>Access Logged</b>	Mark to checkbox to enable a pop-up window for Access Logged event type alerts.

## Setting Up a Site

Field	Description
<b>Close window Options</b>	Once a pop-up is enabled, the close window options are available. Select one of two options: <ul style="list-style-type: none"><li>• <b>Manually:</b> The operator is required to manually close the pop-up window.</li><li>• <b>By timer:</b> The pop-up window closes automatically based on the predefined timer.</li></ul>
<b>Camera (available only with AC-525)</b>	Select the name of the camera that takes snapshots or that appears when triggered by this reader. For example, the camera named 1\Panel 1\Camera A AC-525.

### To configure a reader:

1. In the Tree View, expand the **AC Networks** element.
2. In the Tree View, expand a network and expand a panel.
3. Select **Readers**.  
The available readers are listed in the display area.
4. Select a reader in the display area.
5. On the toolbar, click the  icon.  
The *Reader Properties* window opens to the *General* tab.
6. Configure the reader as needed using the tabs described in the above subsections.
7. Click **OK**.

## 5.7 Configuring the Inputs

Each panel has four inputs. Using the MD-IO84 expansion board adds an additional eight inputs (a total of 12 inputs). Using the MD-D02 or MD-D04 expansion board adds four inputs (a total of 8 inputs). Some inputs are dedicated and have default functionality and some are for general purpose.

The *Input Properties* table window displays the settings for each input. Input type is programmed individually, regardless of whether it is a dedicated input or for general purpose use.

The *Input Properties* table contains the following fields:

**Table 12: Network > Panel > Inputs > Input Properties**

Field	Description
<b>Location</b>	A display field showing the input name
<b>Description</b>	Type a name for the input.

Field	Description
Type	<p>Select the type of input to be monitored.</p> <ul style="list-style-type: none"> <li><b>Normally Open/Close:</b> An input either in an open or closed state</li> <li><b>Normally Open/Close 1 Resistor:</b> An input in an open, closed, or trouble state. This option is only available for supervised inputs.</li> <li><b>Normally Open/Close 2 Resistors:</b> An input in an open, closed, or trouble state, with additional checks for short-circuit and open-circuit tampering. This option is only available for supervised inputs.</li> </ul> <p>For more information, refer to the Access Control Panel's hardware manual.</p>
Activity start delay	<p>Set the delay time before this input becomes active. Note that on normally open input, the delay starts once the input contact is closed. On normally closed input, the delay starts once the input contact opens.</p>
Function	<p>Select the door function: <b>Door Monitor</b> or <b>Door REX</b></p> <p>This column is visible only if the <b>REX enable</b> checkbox is selected in Door properties.</p>

#### To configure an input:

1. In the Tree View, expand the **AC Networks** element.
  2. In the Tree View, expand a network and expand a panel.
  3. Select **Inputs**.
- The available inputs are listed in the display area
4. Select an input from the display area.
  5. On the toolbar, click the icon.

The *Input Properties* window opens.

Table View				
Location	Description	Type	Activity start delay	
Input 1	1\Panel 2\Door 1 REX	Normally Open	<input checked="" type="checkbox"/>	00:00
Input 1A	1\Panel 2\Door 1 Monitor	Normally Close	<input checked="" type="checkbox"/>	00:00
Input 2	1\Panel 2\Door 2 REX	Normally Open	<input checked="" type="checkbox"/>	00:00
Input 2A	1\Panel 2\Door 2 Monitor	Normally Close	<input checked="" type="checkbox"/>	00:00

6. Select an input and configure it as required.

## 5.8 Adding Video Integration

See Chapter 6.

## 5.9 Adding Panel Links

Panel links are rules defining how the system should behave when events occur in the access control panel.

The *Link Properties* window displays the following:

## Setting Up a Site

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- An event on a panel and the panel component to which the link response applies
- The required input or output response
- Any alarm message to display on the current AxTraxNG Client computer

The *Add Link* window contains the following fields:

**Table 13: AC Networks > Network > Panel > Links > Add Link Window**

Field	Description
<b>Source Type</b>	Select the panel component type, input, output, reader, and so on which is the event source
<b>Source</b>	Select the specific panel component that raises the event based on the source type selected. Up to 8 links can be created for each source type in the AC-225, AC-425, and AC-525 panels. Up to 2 links can be created for each source type in an AC-215 panel.
<b>Event</b>	Select the event type for the panel component
<b>Event Description</b>	Type the link or event description
<b>Enabled</b>	Select the checkbox to enable the link rule
<b>Generate Alarm</b>	Select the checkbox to generate an alarm event in addition to the link rule activity
<b>Open all Outputs of selected Output group</b>	Select the checkbox to enable global triggering of an output group This checkbox appears when Destination Type is <b>Output Group</b> .
<b>Destination Type</b>	Select the panel component type, which is to be activated by the link rule trigger event
<b>Destination</b>	Select the specific panel component, which is to be activated by the link rule trigger event
<b>Operation</b>	Select the operation performed by the destination panel component
<b>Time</b>	Define a duration time frame for the operation. This box is only available when a time-bound operation is selected
<b>Time Zone</b>	Select the time zone for which the link rule applies
<b>PTZ Preset position (available with AC-525)</b>	Set the default preset PTZ (Pan, Tilt, Zoom) camera position <b>Note:</b> To activate this feature, you must set the preset to ViTrax.

Field	Description
<b>Alarm Handler</b>	<p>Opens the Alarm Handler configuration window, which contains the following fields:</p> <ul style="list-style-type: none"> <li>• <b>Alarm Message:</b> Type a personalized message to be displayed on the screen as an alarm message when the selected event occurs</li> <li>• <b>Popup Enabled:</b> Select the checkbox to enable an alarm pop-up message</li> <li>• <b>Select Color button:</b> A color selection window opens allowing a color selection for the alarm message</li> <li>• <b>Browse... button:</b> Find and upload an audio wav file to be sounded when the selected event occurs</li> <li>• <b>Sound Now button:</b> After uploading the audio file click to button to hear the audio file</li> <li>• <b>Local Sound Enabled:</b> Select the checkbox to enable sound for the alarm</li> <li>• <b>Fire Input Alarm:</b> Select this checkbox to open all outputs, usually relevant for fire alarms</li> </ul> <p>The Alarm Handler function is only enabled when the <i>Generate Alarm</i> checkbox is selected.</p> <p>In addition, when a camera is linked to a panel, the following fields appear in the window:</p> <ul style="list-style-type: none"> <li>• <b>Camera:</b> List of available cameras</li> <li>• <b>Options:</b> How the alarm is displayed</li> <li>• <b>Popup Enabled:</b> Activates a popup to appear on the user's screen when alarm is triggered</li> <li>• <b>Close window options:</b> Can choose <b>By timer</b> and specify the time, or Manually</li> </ul>

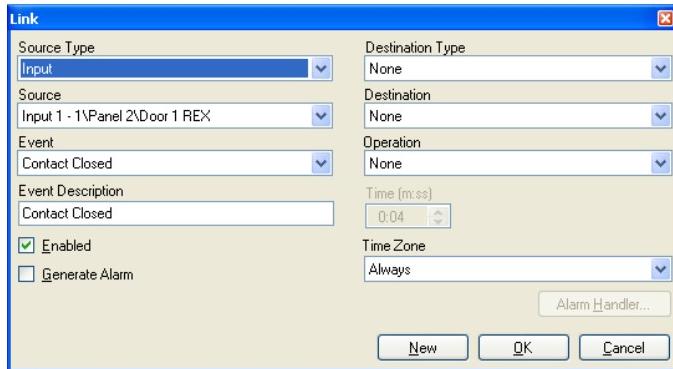
Numerous events and links can be defined in Panel Links. It is the operators' responsibility to avoid conflicting or non-logical definitions. Not all events sources that appear in the *Links* window are enabled in the panel; this too is the operator's responsibility to verify. Link condition operations should be checked after making any changes in the links definitions.

#### To create a panel link:

1. In the Tree View, expand the **AC Networks** element.
2. Expand a network and expand a panel.
3. Select **AC Links**.
4. On the toolbar, click the icon.

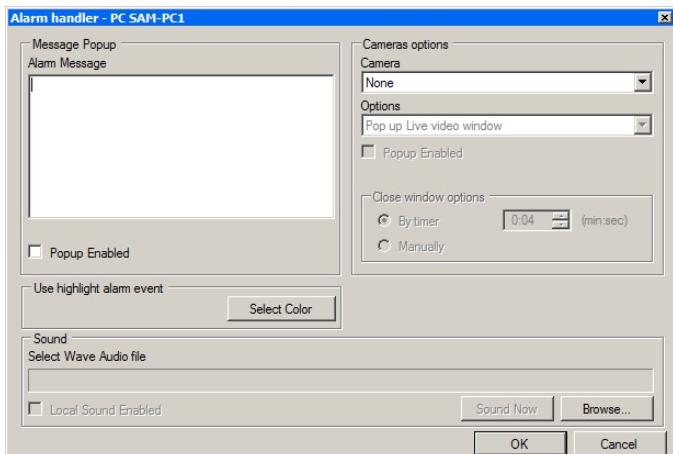
## Setting Up a Site

The *Add Link* window opens.



- Configure the link rule as required, according to the field descriptions in the Table 13.
- Select the **Generate Alarm** checkbox to activate the Alarm Handler button.
- Click **Alarm Handler**.

The *Alarm Handler* window opens.



- Configure the alarm handler as required, according to the field descriptions in the table above.
- Click **OK** to close the *Alarm handler* window and return to the *Link* window.
- Click **OK** to close the *Link* window and save the link rule configuration.

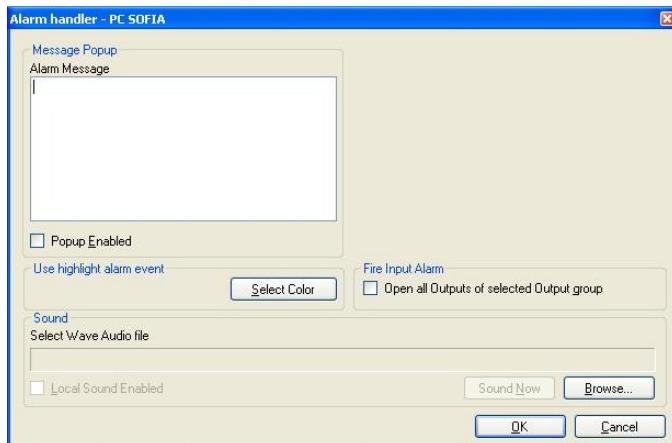
### 5.9.1 Creating a Fire Alarm Input

You can configure the panel properties to generate a fire alarm warning.

*To create a fire alarm input:*

1. In the Tree View, expand the **AC Networks** element.
2. Expand a network and expand a panel.
3. Select **AC Links**.
4. On the toolbar, click the  icon.  
The *Add Link* window opens.
5. Configure the link as follows:
  - a. In **Source Type**, select **Input**.
  - b. In **Destination Type**, select **Output Group**.
  - c. In **Operation**, select **Timer**.
  - d. Select the **Generate Alarm** checkbox.
6. Click **Alarm Handler**.

The *Alarm handler* window opens.



7. Configure the alarm handler as required, according to the field descriptions in the table above.
8. Select the **Open all Outputs of selected Output group** checkbox.
9. Click **OK** to close the *Alarm handler* window and return to the *Add Link* window.
10. Click **OK**.

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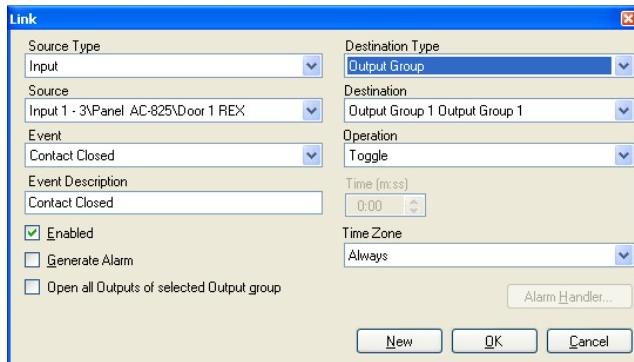
### 5.9.2 Global Triggering of Output Groups

Global triggering is used for cross panel activations. For example, in case of fire alarm, all doors in the system are opened from a single input.

*To create global triggering of output groups:*

1. In the Tree View, expand the **AC Networks** element.
2. Expand a network and expand a panel.
3. Select **AC Links**.
4. On the toolbar, click the  icon.  
The *Add Link* window opens.
5. Configure the link as follows:
  - a. In **Source Type**, select **Input**.
  - b. In **Destination Type**, select **Output Group**.

The Open all Outputs of selected Output group checkbox is now visible.



- c. Select the **Open all Outputs of selected Output group** checkbox.

### 5.10 Creating Groups

You can create access groups and areas, as well as input and output groups to be used by the system to create automated rules.

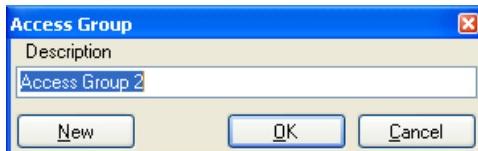
#### 5.10.1 Adding Access Groups

An access group includes a list of door readers and the time zones during which each of those door readers are available for access. Every user is assigned to an access group.

*To add an access group:*

1. In the Tree View, expand the **Groups** element.
2. Select **Access Groups**.
3. On the toolbar, click the .

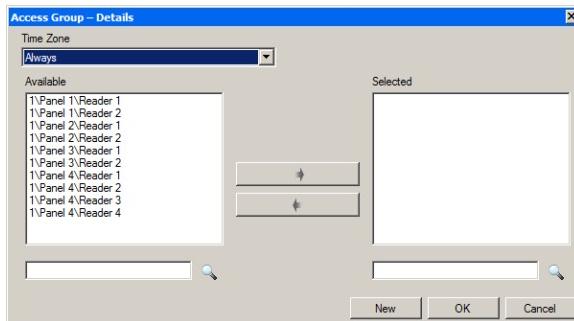
The *Add Access Group* window opens.



4. In the **Description** field, enter a name for the access group and click **OK**.  
The new access group appears in the View Tree.

5. Select the access group from the View Tree and click the  icon.

The *Access Group Properties* window opens.



6. From the *Time zone* dropdown, select a time.
7. Select and move the desired readers from **Available** to **Selected** using the arrows.
8. Click **OK**.

### 5.10.2 Adding Input Groups

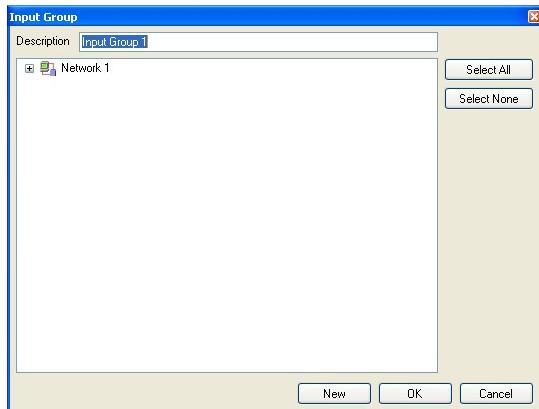
Input groups are a collection of inputs from one or more panels that can be used in panel links to perform advanced operations.

*To create an input group:*

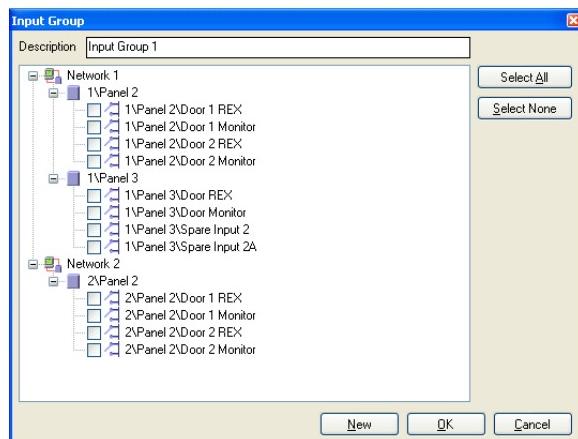
1. In the Tree View, expand the **Groups** element.
2. Select **Inputs Groups**.
3. On the toolbar, click the .

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The *Input Group* window opens.



4. In the **Description** field, enter a name for the input group.
5. Expand a network to see its panels.



6. Select the checkboxes of all relevant inputs.  
You can also use **Select All** and **Select None**.
7. Click **OK**.  
The window closes and the new input group appears in the display area.

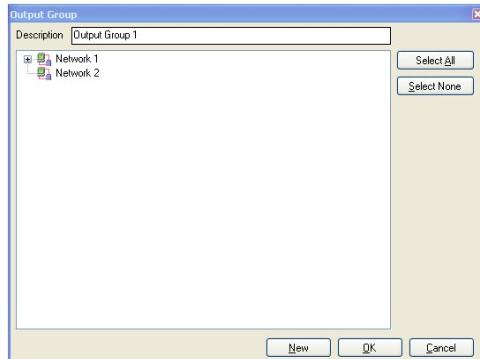
### 5.10.3 Adding Output Groups

Output groups are a collection of outputs from panel that can be used in panel links to perform advanced operations, such as elevator control.

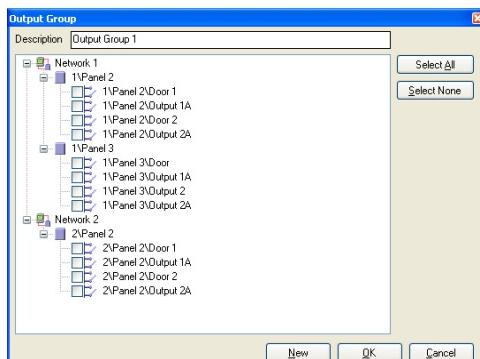
**To add an output group:**

1. In the Tree View pane, expand the **Groups** element.
2. Select **Outputs Groups**.
3. On the toolbar, click the  icon.

The *Output Group* window opens.



4. In the **Description** field, enter a name for the input group.
5. Expand a network to see its panels.



6. Select the checkboxes of all relevant outputs.

You can also use **Select All** and **Select None**.

7. Click **OK**.

The window closes and the new output group appears in the display area.

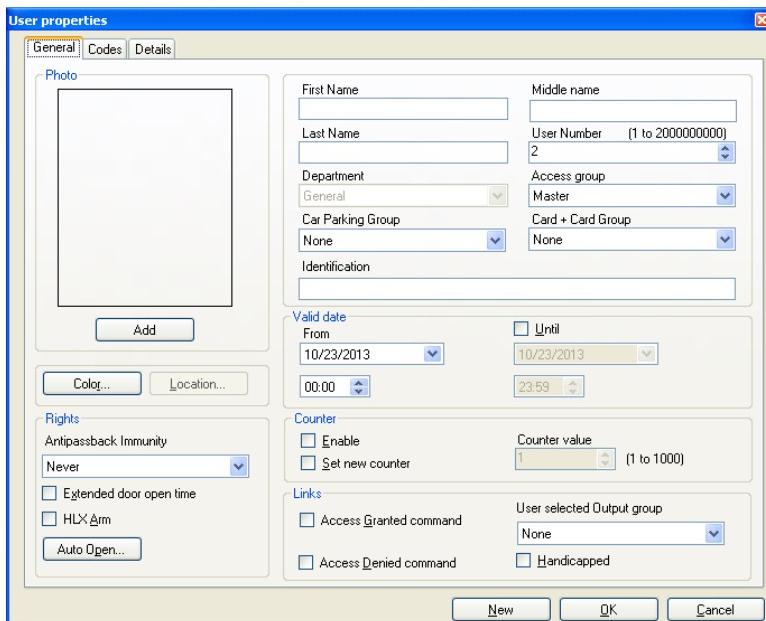
## Setting Up a Site

### 5.10.3.1 Auto Opening for Output Groups

When defining user properties (Section 5.13.2), you can define certain output groups to be active automatically.

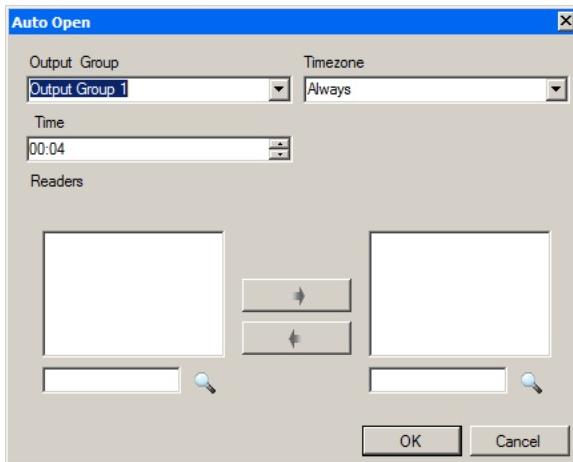
**To set up Auto Open for output groups:**

1. In the Tree View, expand the **Users** element.
2. Expand the **Departments/Users** element and select a department for the new user.
3. On the toolbar, click the  icon.  
The *Add User* window opens.



4. In the Rights section, click the Auto Open button.

5. The *Auto Open* window opens.



6. For each output group selected in the **Output Group** dropdown:

- From the **Timezone** dropdown, select a time zone.
- From the **Time** spin box, choose a duration time of the activation.
- Select and move the desired readers using the arrows.

7. Click **OK**.

### 5.10.4 Defining Card + Card Groups

Card + Card mode is a secure mode that requires two card holders (users) to grant access to a particular reader.



This feature is only available to Access Control panels AC-225, AC-425, and AC-525.

Note

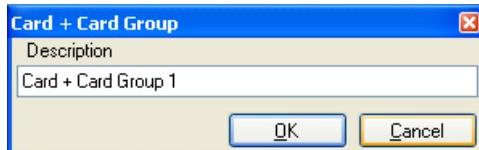
#### 5.10.4.1 Adding a Card + Card Group

First, you must add a Card + Card group.

**To add a Card + Card group:**

- In the Tree View pane, expand the **Groups** element.
- Select **Card + Card Groups**.
- On the toolbar, click the icon.

The *Card + Card Group* window opens.



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4. In the **Description** field, enter a name for the input group.
5. Click **OK**.

The window closes and the new Card + Card group appears in the display area.

### 5.10.4.2 Adding Users to a Card + Card Group

Once a Card + Card group is created, you must add users to it.

#### *To add users to a Card + Card group:*

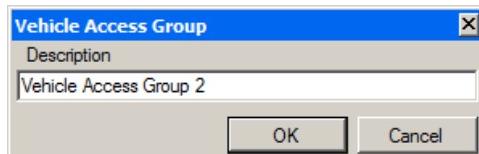
1. In the Tree View, expand the **Departments/Users** element and select a department that contains the users you wish to add to the Card + Card group.
2. Select a user in the Table View area.
3. On the toolbar, click the  icon.
4. In the *General* tab of the *User Properties* window (see Section 5.13.2.1), select the Card + Card group from the **Card + Card Group** dropdown.
5. Click **OK**.
6. Repeat this process for each user you wish to add to a particular Card + Card group.

### 5.10.5 Defining Vehicle Access Groups

The Vehicle Access Group is used for defining cars for LPR.

1. In the Tree View pane, expand the **Groups** element.
2. Select **Vehicle Access Groups**.
3. On the toolbar, click the  icon.

The *Vehicle Access Group* window opens.



4. In the **Description** field, enter a name for the vehicle access group.
5. Click **OK**.

6. Select the vehicle access group you just created and on the toolbar click the  icon.
7. The *Vehicle Access Group* window opens.



8. From the **Time Zone** dropdown, select the time zone.
9. Select and move the LPR camera from **Available** to **Selected** using the arrow.

10. Click **OK**.

### 5.11 Adding Users and Cards

The AxTraxNG database maintains a list of every user card or PIN that has ever been assigned. The *Add Users and Cards* window is used to define:

- The type of reader needed to read the card
- The number of cards to create
- Whether or not a user should be created for each new card

The *Add Users and Cards* window contains the following fields:

**Table 14: Cards > Add Users and Cards Window**

Field	Description
<b>Selection Type</b>	Select what will be added: Users and cards, Users only, or Cards only
<b>Quantity</b>	Type or select the number of cards/users to add
<b>Sequential cards</b>	Define the card properties: <ul style="list-style-type: none"><li>• <b>Reader Type:</b> Select the type of reader appropriate for the new cards being added</li><li>• <b>Start from:</b> Type the number of the first card in the set</li><li>• <b>Facility code:</b> Type the site code for these cards. This field is not available for all reader types</li></ul>

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Field	Description
<b>Sequential Users &gt; General</b>	<p>Define the users general properties:</p> <ul style="list-style-type: none"> <li>• <b>Department:</b> Associate to the new user(s) created to a department</li> <li>• <b>Access Group:</b> Associate to the new user(s) created to an Access group</li> </ul>
<b>Sequential Users &gt; Rights</b>	<p>Define the users right properties:</p> <ul style="list-style-type: none"> <li>• <b>Antipassback immunity:</b> Select the checkbox to override any antipassback restrictions</li> <li>• <b>Extended door open time:</b> Select the checkbox to activate the extended door option defined for each door</li> </ul>
<b>Sequential Users &gt; PIN Code</b>	<p>Select the checkbox to define automatic pin codes, select between:</p> <ul style="list-style-type: none"> <li>• <b>Start from:</b> Sequential pin code starting from a predefined number based on a defined number of digits</li> <li>• <b>Random:</b> Random pin codes where the only definition is the number of PIN code digits</li> </ul>
<b>Sequential Users &gt; Valid date</b>	<p>Define the access right validity:</p> <ul style="list-style-type: none"> <li>• <b>From:</b> Define the date and time to begin allowing access</li> <li>• <b>Until:</b> Select the checkbox to define an end date for the access right validity, then define the date and time</li> </ul>
<b>Sequential Users &gt; Links</b>	<p>Select the checkbox to define associated link commands:</p> <ul style="list-style-type: none"> <li>• <b>Access Granted command:</b> Activate a user-defined set of inputs or outputs for access granted events</li> <li>• <b>Access Denied command:</b> Activate a user-defined set of inputs or outputs for access denied events</li> <li>• <b>Handicapped checkbox:</b> Activate a dedicated output a short time after the door is unlocked. The outputs are set in the Links window.</li> <li>• <b>User selected Output group:</b> Select an output group for this user. The outputs are triggered every time the user accesses a door.</li> </ul> <p>The operations, inputs, and outputs are defined in the Links window (see Section 5.9).</p>
<b>Sequential Users &gt; Counter</b>	<p>Select the <b>Enable</b> checkbox to use the counter option then type or select the counter number to be used for the first user</p>

### To add users and cards:

1. In the Tree View, expand the **Users** element and select **Cards**.
2. On the toolbar, click the  icon.

The *Add Users and Cards* window opens.



3. Configure the user and card properties as required, according to the field descriptions in the table above.

4. Click **OK** to close the window.

The process may take a few minutes after which a dialog reports that the operation has been completed.

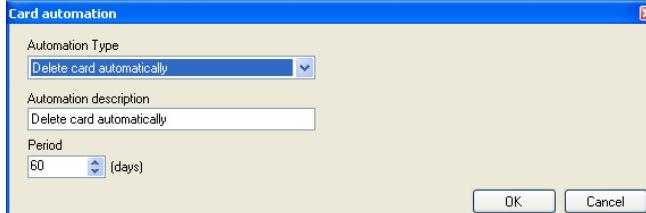
### 5.11.1 Setting Card Automation

You can program the system to automatically keep track of any user card that has expired because of non-use over specified period of time. Once detected, this card can either be deleted automatically or you can be notified of it.

**To set card automation:**

1. In the Tree View, expand the **Users** element.
2. Expand the **Cards** element and select **Card automation**.
3. On the toolbar, click the icon.

The *Card automation* window opens.



4. From the **Automation Type** dropdown, choose the action to be taken when a card has not been used in a certain period of time.
  - Delete card automatically
  - Ask before card deletion
  - Notify by email
  - Report in System Event Log only

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5. From the **Period** spin box, choose the time period.
6. Click **OK**.

### 5.12 Card Design

See Chapter 7 for how to create and print card templates.

### 5.13 Adding Departments, Users, and Visitors

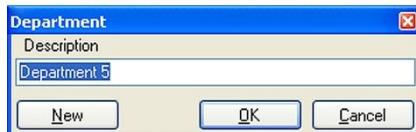
Every user is associated with a department. For each user, AxTraxNG stores contact details, associated card details, and access rights.

#### 5.13.1 Adding Departments

*To add a department:*

1. In the Tree View, expand the **Users** element and select the **Departments/Users** element.
2. On the toolbar, click the  icon.

The Add Department window appears.



3. In the **Description** field, enter a name for the department and click **OK**.  
The window closes and a new department is created.

#### 5.13.2 Adding Users

Adding users to a department is done by using the *Add User* window.

The *Add User* window contains three main tabs (Figure 2):

- *General* tab – Displays identification and control information
- *Codes* tab – Displays card information associated with the user
- *Details* tab – Records user contact details

In addition, there are two content-oriented windows:

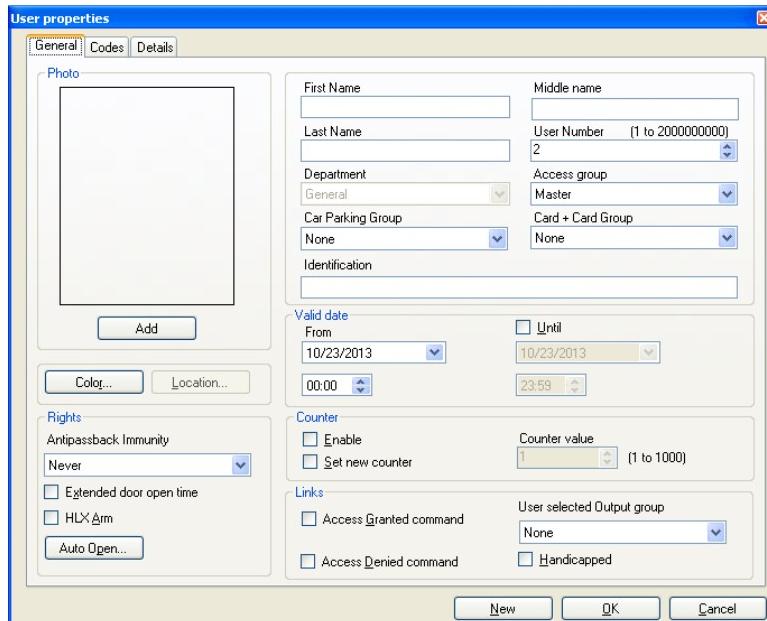
- *User Fields* – Stores user-defined data
- *Visitor Tab* – Appears when the user is defined as a visitor (Section 5.13.3)

##### 5.13.2.1 General Tab

The General tab displays:

- User identification information
- User validity settings
- Access rights for the user

Figure 2: User Properties &gt; General Tab



The *General* tab contains the following fields:

Table 15: Departments/Users &gt; Department &gt; User Properties &gt; General Tab

Field	Description
<b>Photo &gt; Add</b>	Click to add a photo of the user, or to remove an existing photo. The selected photo aspect ratio should be 1.25 H x 1.00 L; otherwise, the photo may be distorted.
<b>First Name</b>	Type the user's first name.
<b>Middle Name</b>	Type the user's middle name.
<b>Last Name</b>	Type the user's last name.
<b>User Number</b>	Type a unique user number to identify the user.
<b>Department</b>	Select the user's associated department.
<b>Access Group</b>	Select the user's access group.
<b>Car Parking Group</b>	Select to add a user to a defined Car Parking group.
<b>Card + Card Group</b>	Select to add a user to a defined Card + Card group.
<b>Identification</b>	Add text that identifies the user

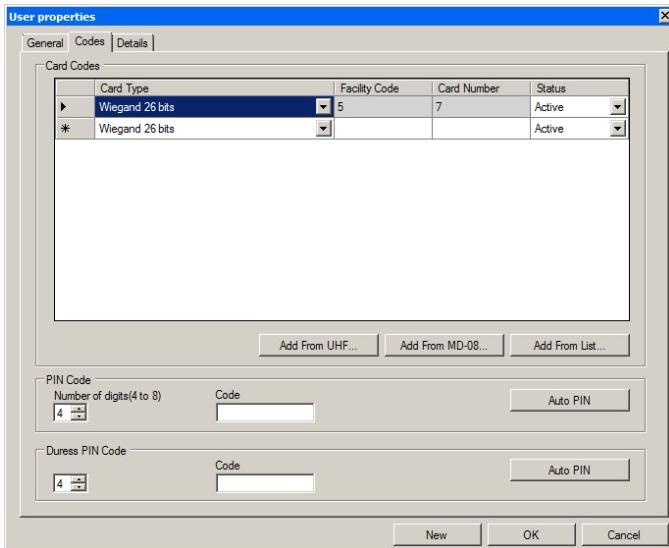
## Setting Up a Site

Field	Description
<b>Color</b>	Click to select which color to use to highlight this user when the user generates access events. User highlighting must be activated in <b>Tools &gt; Options &gt; General</b> tab.
<b>Location</b>	Click to display a log of doors accessed by this user.
<b>Valid date &gt; from</b>	Select the date/time from when the user's access rights begin.
<b>Valid date &gt; until</b>	Select the date/time on which the user's access rights end. This field is only available when the checkbox is selected.
<b>Counter &gt; Enable</b>	Select the checkbox to set an access rights countdown counter for this user (see Appendix F). When the counter reaches zero, the user's access rights end.
<b>Counter &gt; Set new counter</b>	Select the checkbox to set a new countdown counter value for this user (see Appendix F).
<b>Counter &gt; Counter Value</b>	Select a new countdown counter value for this user. This field is only enabled when the <i>Set new counter</i> checkbox is selected.
<b>Rights &gt; Antipassback immunity</b>	Select the checkbox to override any Antipassback restrictions for this user.
<b>Rights &gt; Extended door open time</b>	Select the checkbox to entitle this user to an extended unlocked door duration. The extended duration is set for each door (see Section 5.5).
<b>Rights &gt; HLX Am</b>	Gives the user the right to arm/disarm an HLX panel (see Section 8.10).
<b>Rights &gt; Auto Open</b>	When defining user properties, you can define certain output groups to be active automatically. See Section 5.10.3.1
<b>Links &gt; Access Granted command</b>	Select the checkbox to activate a link rule initiated by access granted commands for this user (see Section 5.9).
<b>Links &gt; Access Denied command</b>	Select the checkbox to activate a link rule initiated by access denied commands for this user (see Section 5.9).
<b>Links &gt; User selected Output group</b>	Select an output group for this user. The outputs are triggered every time the user accesses a door, as specified in the <i>Links</i> window (see Section 5.9).
<b>Links &gt; Handicapped checkbox</b>	Select the checkbox to activate a dedicated output a short time after the door is unlocked (see Section 5.9).

### 5.13.2.2 Codes Tab

The *Codes* tab displays:

- The cards assigned to this user (up to 16 cards)
- The PIN code assigned to this user



The *Codes* tab contains the following fields:

**Table 16: Departments/Users > Department > User Properties > Codes Tab**

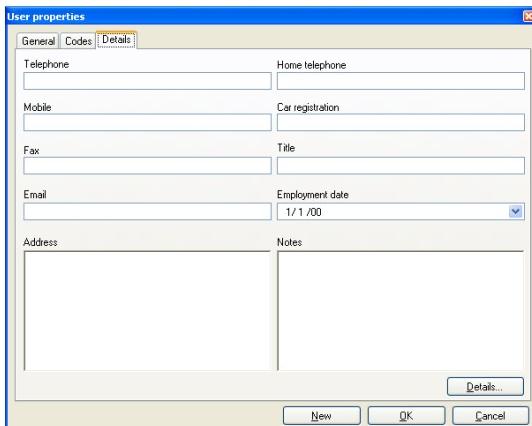
Field	Description
<b>Card Codes</b>	Define card codes options: <ul style="list-style-type: none"><li>• <b>Card Type:</b> The card type used by the reader/user</li><li>• <b>Facility Code:</b> The site code assigned to this card</li><li>• <b>Card Number:</b> The unique number of this card</li><li>• <b>Status:</b> Select the status of the card. Inactive cards cannot gain access to the facility</li></ul>
<b>Add from UHF</b>	Click to read card details using UHF Desktop Programmer
<b>Add from MD-D08</b>	Click to read card details using MD-D08 module
<b>Add from list</b>	Click to add a new card All cards within the user's specified facility code, are listed
<b>PIN/Duress PIN Code</b>	Define PIN and Duress PIN code options: <ul style="list-style-type: none"><li>• <b>Number of digits:</b> Select the length of the PIN for this user</li><li>• <b>Code:</b> The 4- to 8-digit PIN and/or Duress PIN code</li><li>• <b>Auto PIN:</b> Click to automatically generate a random PIN</li></ul>

## Setting Up a Site

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### 5.13.2.3 Details Tab

The *Details* tab contains detailed contact and identification details about the user.



The *Details* tab contains the following fields:

**Table 17: Departments/Users > Department > User Properties > Details Tab**

<b>Field</b>	<b>Description</b>
<b>Telephone</b>	Type an office telephone number for the user.
<b>Mobile</b>	Type a cell phone number for the user.
<b>Fax</b>	Type a fax number for the user.
<b>Email</b>	Type an email address for the user.
<b>Address</b>	Type a postal address for the user.
<b>Home telephone</b>	Type a home telephone number for the user.
<b>Car registration</b>	Type the user's license plate number.
<b>Title</b>	Type the user's title (e.g. "Mr.").
<b>Employment Date</b>	Enter the date that the user joined the firm.
<b>Notes</b>	Type any additional information.
<b>Details</b>	Click to open the user's additional details folder.

### 5.13.2.4 User Fields Tab

The User Fields tab can be used to store any information required by the system operator.

User fields are defined in the **Tools > Options > User Fields/Default** tab (see Section 11.5.2).

#### **To add a user:**

1. In the Tree View, expand the **Users** element.
2. Expand the **Departments/Users** element and select a department for the new user.
3. On the toolbar, click the  icon.  
The *Add User* window opens.
4. Enter the user details as needed using the tabs described in the above subsections.
5. Click **OK**.

The window closes and the added user is displayed.

### 5.13.3 Adding Visitors

AxTraxNG stores contact details for each visitor, associated card details, and visitor access rights.

The *Visitor's options* tab contains the following fields:

**Table 18: Departments/Users > Visitors > Add User > Visitor's Options Tab**

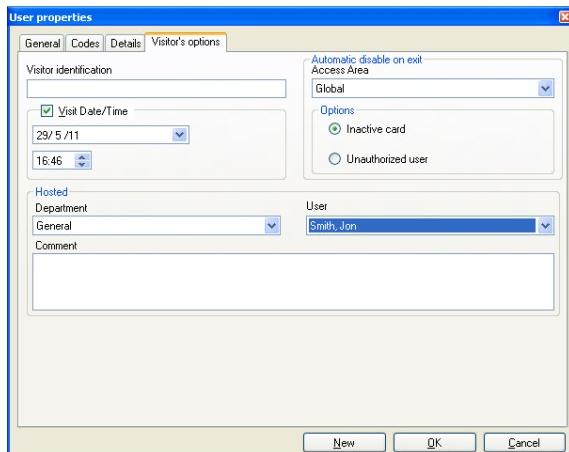
Field	Description
<b>Visitor Identification</b>	Type a unique visitor identification
<b>Visit Date/Time</b>	Select the checkbox and specify the date and time for the visit
<b>Automatic disable on exit</b>	Define automatic disable access right options: <ul style="list-style-type: none"><li>• <b>Access Area:</b> Select the Access Area to disable access to</li><li>• <b>Inactive card:</b> The designated card automatically becomes inactive upon exit</li><li>• <b>Unauthorized user:</b> the designated access group changes to Unauthorized upon exit</li></ul>
<b>Hosted</b>	Define the details for the hosting party: <ul style="list-style-type: none"><li>• <b>Department:</b> Select the Department</li><li>• <b>User:</b> Select the hosting User</li><li>• <b>Comment:</b> Type any additional information</li></ul>

## Setting Up a Site

**To create visitors:**

1. In the Tree View, expand the **Users** element and select **Visitors**.
2. On the toolbar, click the  icon.

The same *Add User* window as before opens; however, now the *Visitor's Options* tab is available.



3. Enter the visitor specific options as needed.
4. Enter the visitor's details in the various tabs as explained in detail in the user subsections.
5. Click **OK**.

The window closes and the added visitor is displayed.



Users may be moved to other department or redefined as a Visitor. A visitor may be moved into any department and changed to a regular user. These can be done by using the General tab and selecting the new department to which you wish to the user or visitor.

### 5.14 Adding Access Areas

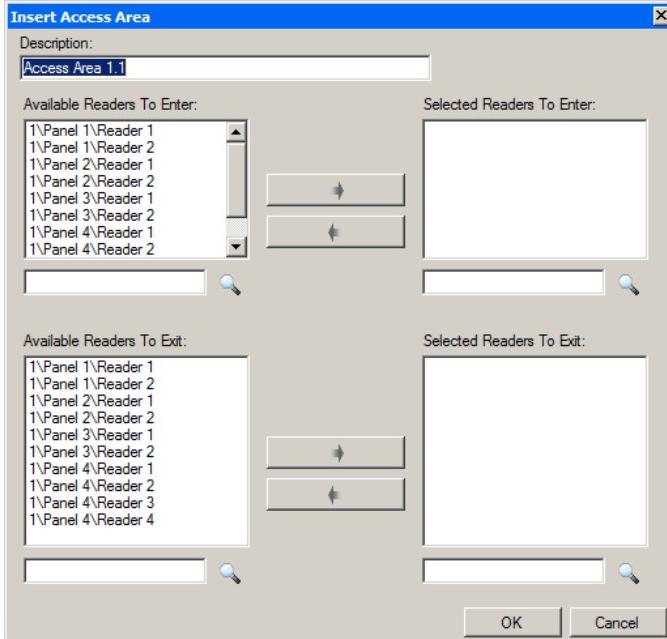
A large site can be divided into several smaller, more manageable access areas. Reports can be produced individually for each area. In addition, global Antipassback rules can be applied for each access area. When global Antipassback rules are in effect, users cannot re-enter an access area until they have left it.

Use the *Access Area* window to add entry and exit door readers to and from an area within the facility.

### To add an access area:

1. In the Tree View, expand the **Groups** element.
2. Expand the **Access Areas** element and select **Global**.
3. On the toolbar, click the icon.

The *Add Access Area* window opens.



4. In the **Description** field, enter a name for the access area.
5. Select and move the desired readers from **Available Readers to Enter** to **Selected Readers to Enter** using the arrows.
6. Select and move the desired readers from **Available Readers to Exit** to **Selected Readers to Exit** using the arrows.
7. Click **OK**.

The window closes and the new access areas appear in the Display Area.

### 5.15 Adding Global Antipassback Rules

Global antipassback functionality is only enforced when the AxTraxNG Server is connected and monitoring the entire access control system.

### To create antipassback rules:

1. In the Tree View, select **Global Antipassback**.
2. On the toolbar, click the icon.

## Setting Up a Site

The *Add Global Antipassback* window opens.



3. In the **Description** field, enter a name for the antipassback rule.
4. From the *Access Area* dropdown, select the access area.
5. From the *Automatic Antipassback* dropdown, select the time zone for which the global antipassback applies.
6. Select either the **Hard** or the **Soft** Antipassback option.
7. Click **OK**.

The window closes and the global antipassback rule appears in the Display Area.



Note

Global Antipassback applies an Antipassback event only on "Enter" readers to the defined "Area".

To implement Antipassback on Exit readers as well, you must define a new area with opposite reader directions:

Readers defined "Enter" in the first area need to be defined again in the new area as "Exit" readers, and "Exit" readers in the first area should be defined as "Enter" readers in the second area.

## 5.16 Car Parking

The Car Parking management option allows you set up groups that have limited number of users who can access a particular area. For example, a parking lot that serves several companies and each company has a specified number of parking spots. With this option, we can set up each company's limit and when the limit is reached, access is no longer granted. This feature is counter based that keeps track of the number of users in a specified area.



Note

This feature is only available to Access Control panels AC-225, AC-425, and AC-525.



Note

Only one car park area can be added per panel.

### To define a car parking area:

1. Create an access area with Enter and Exit readers (see Section 5.14).
2. In the Tree View, select **Car Parking**.
3. On the toolbar, click the icon.

The *Car Parking* window opens.



4. In **Description**, enter a name of the car parking element.
5. In **Access Area**, select the relevant access area that you defined in Step 1.
6. In the **Checked by** area, perform one of the following:
  - a. Select **Access Area**.
    - i. In **Area maximum counter**, choose the number of parking spots available in that access area.
    - ii. Click **OK**.
  - b. Select **User Groups**.
    - i. Click **OK**.
    - ii. In the Tree View, under **Car Parking**, choose the car parking area you just created.
    - iii. On the toolbar, click the icon.

The *Car Parking Group* window opens.



## **Setting Up a Site**

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- iv. In **Description**, enter a name of the car parking sub-group.
- v. In **Group maximum counter**, choose the number of parking spots available for the parking group.
- vi. Click **OK**.
- vii. In the Tree View, expand the **Departments/Users** element and select a department that contains the users you wish to add to the Car Parking sub-group.
- viii. Select a user in the Table View area.
- ix. On the toolbar, click the  icon.
- x. In the General Tab of the User Properties window (see Section 5.13.2.1), select the Car Parking sub-group from the **Car Parking Group** dropdown.
- xi. Click **OK**.
- xii. Repeat Steps viii to x for each user you wish to add to a particular Card + Card group.
- xiii. Repeat Steps iii to xii for each group that you wish to add to the car parking area.

### **5.16.1 Viewing and Editing Car Parking Counters**

Once you set up your various car parking groups and areas, these groups and areas can be easily viewed and edited.

**To view and edit the Car Parking counters:**

1. In the Events toolbar (above the Event Log area), click the  icon.  
The *Car Parking Counters* window opens.



2. Update the maximum or current counters of either the car parking areas or the car parking groups, depending on how the car parking element is defined.  
The values of the maximum counters entered in this screen override the values of the maximum counters that you entered in Section 5.16.
3. Click **OK**.

### 5.17 Adding Operators

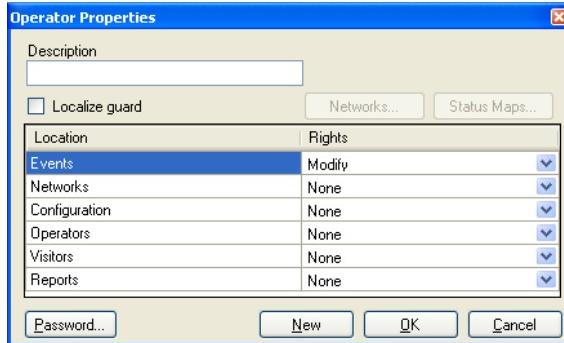
Operators are people with access to the AxTraxNG application. The default operator name is Administrator.

Different operators have wider or more restricted security rights, from complete control over the system to the ability only to view one section. All operator passwords are case-sensitive.

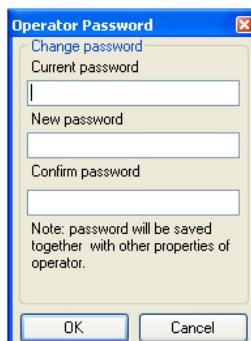
**To define operators:**

1. In the Tree View, expand the **Users** element and select **Operators**.
2. On the toolbar, click the  icon.

The Add *Operator* window opens.



3. In the **Description** field, enter the Operator's name.
4. Select the **Localize guard** checkbox to define the operator with limited rights.
5. Click **Networks...** and **Status maps...** to define the associated operator's local rights.
6. Set the operators global permission rights for each of the screens in the *Location* list.
7. Click **Password...** to open the *Password* dialog.



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8. Enter the operators' password in the **Password** field and re-enter the password in the **Confirm Password** field.



Note

On first time use, leave the password field empty and enter (and confirm) your new password.

9. Click **OK** to save your settings.

The dialog closes and the operator is shown in the display area.

### 5.18 Creating Elevator Control

Normally, a reader is associated with a door. For elevator control, a selected reader should be associated with outputs groups, with each output group representing a floor.

*To create elevator control:*

1. Select a reader (see Section 5.6) in the display area.
2. On the toolbar, click the icon.
3. On the General tab in the *Reader Properties* window, clear the **Activation** checkbox.

Activation:  Open 1\Panel 1\Door 2

4. Click **OK**.
5. Create output groups (see Section 5.10.3).

Each output group represents a floor or several floors.



Note

When creating an output group for the elevator control, the selection only applies to outputs from the same panel.

6. In the General tab of the User window, associate a user with the relevant output groups (see Section 5.13.2.1).  
Each user can be associated with the relevant output groups to allow user access to specific floors, as needed.
7. Create a panel link (see Section 5.9). Only one panel link is required.

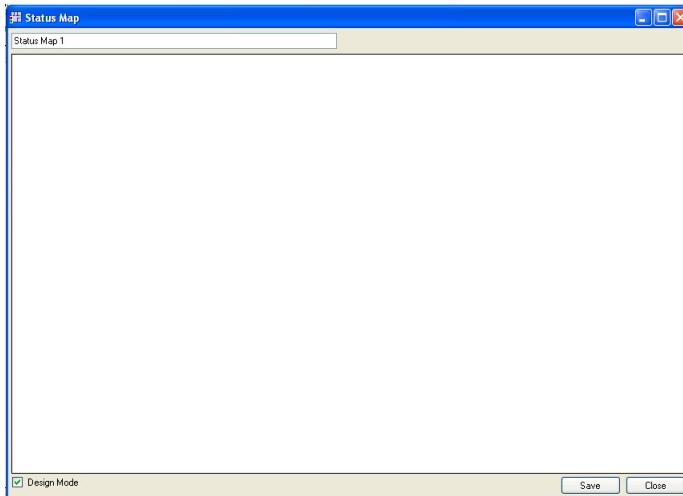
### 5.19 Creating Status Maps

The Status Map displays the status of every door, input, and output, antipassback rules, and alarms in the facility on user-selected floor plans.

*To set up a Status Map:*

1. In the Tree View, select **Status Map**.
2. On the toolbar, click the icon.

The *Add Status Map* window opens.



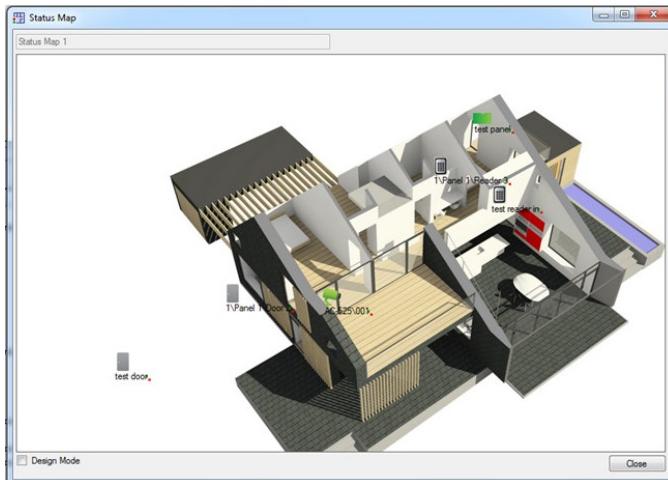
3. Right-click in the window and select **Set background** from the shortcut menu.

The *Select Picture File* window opens.



To change the map image and/or to add objects on the map, you must select the Design Mode checkbox. The **Add Map** icon in the toolbar is enabled.

4. Select a graphic file (bmp, jpg, gif, or tiff) for the Status Map background.



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5. Ensure that the Design Mode checkbox is checked.
6. Select readers, doors, inputs, outputs, additional status maps, cameras, or panels and click the **Add to Map** icon from the toolbar menu.  
The objects appear on the status map, and can be dragged to their correct position.
7. Right-click a map object and select **Show on Map** from the shortcut menu.  
The *Show on Map* window opens.



8. Select the **Status** checkbox to display the object's state on the status map.



9. For a door's Show on Map properties, select:
  - a. **By Door Monitor:** Shows the doors open status based on its physical position.
  - b. **By Output:** Shows the doors open status based on the status of its lock.
10. Select the *Alarm* checkbox to enable a visual alarm on the map for alarm events.



The alarm option is only available for panel elements where the alarm was already defined.

Note

11. Repeat Steps 6 to 10 until all objects are shown on the status map, as required.
12. Repeats Steps 1 to 10 to set up additional status maps.



Status map icons can also be added to other status maps, indicating where the two map areas meet.

Note

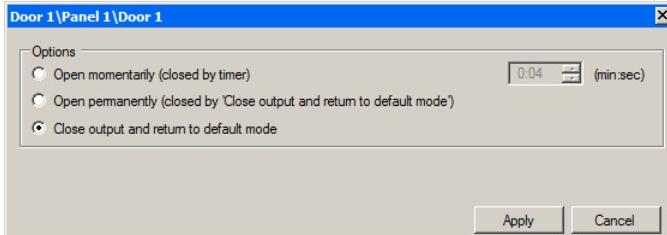
### 5.19.1 Manually Opening a Door from Status Map

You can manually open a door while in the Status Map interface.

*To manually open a door from the Status Map:*

1. Clear the **Design Mode** checkbox in the lower left corner of the status map.
2. Right-click on a door that appears on the Status Map.

The following window opens.



The available options are the same as those in Section 9.1.

3. From Options, select the option you want.
4. Click **Apply**.

# 6. Video Integration

Cameras can be added to the network to allow real-time viewing of any area desired. The video integration can be done either with ViTrax or HikVision servers.

## 6.1 ViTrax Video Integration

ViTrax is a video management server client solution that supports AC-525, as well as a wide range of IP, USB, and open protocol cameras, such as OnVif and PSIA. Be sure that the ViTrax Server is installed on a PC and you know that PC's IP address. If not, refer to the *ViTrax™ Software Installation Manual* for installation instructions.

Perform the following steps to integrate the ViTrax server.

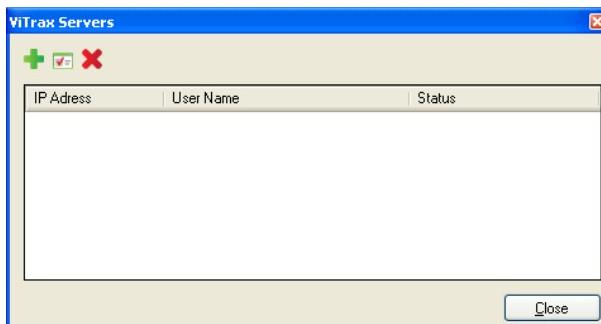
Step	Action	Section
1	Connect to ViTrax Server	6.1.1
2	Add a Camera to AC-525 Panel	6.1.2
3	Add a Camera from ViTrax	6.1.3
4	Use Panel Links	5.9 and 6.1.5
5	Configure ViTrax Camera Properties	6.1.6
6	Use Automated Activation Options	6.1.7

### 6.1.1 Connecting to ViTrax Server

Define the ViTrax Server database with which the AxTraxNG Software communicates.

*To connect to the ViTrax server:*

1. When the ViTrax Server is running, click **File > ViTrax Server**.  
The *ViTrax Servers* window opens.



2. On the toolbar, click the icon.

The *Add ViTrax Server* window opens.



3. In *ViTrax IP Address*, enter either "**localhost**" or another IP address name.
4. In *ViTrax User Name*, enter the username.
5. In *ViTrax Password*, enter the password.



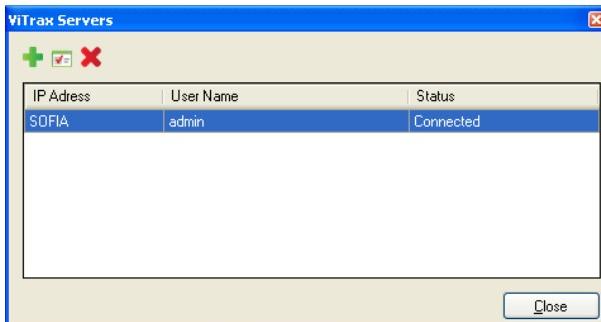
The entered password must resemble the non-default password for the server.

Note

6. Click **Connect**.
7. Click **OK**.

When connected, the *Connected* status is displayed.

The ViTrax server now appears in the *ViTrax Servers* window list.



## Video Integration

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### 6.1.2 Adding a Camera from a AC-525 Panel

Once a camera is physically installed, the system reads the camera on the network and displays it in the tree.

Defining communication of AC-525 cameras to the ViTrax server is performed physically between the camera and the AC-525 panel (see the *AC-525 Hardware Installation Manual*).

**To view and add a camera to an AC-525 panel:**

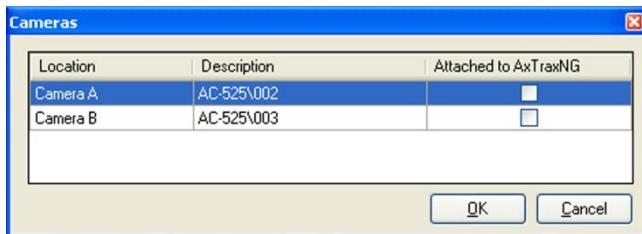
1. In the Tree View, click **AC Networks**.

The available networks are listed in the display area.

2. Select a network.

3. On the toolbar, click the  icon.

The *Cameras* window opens.



4. Select the **Attached to AxTraxNG** checkbox next to the camera you wish to add to the system.
5. Click **OK**.

For a detailed description of how to add a camera to the AC-525 panels as defined both in AxTraxNG and ViTrax applications, see Appendix G.

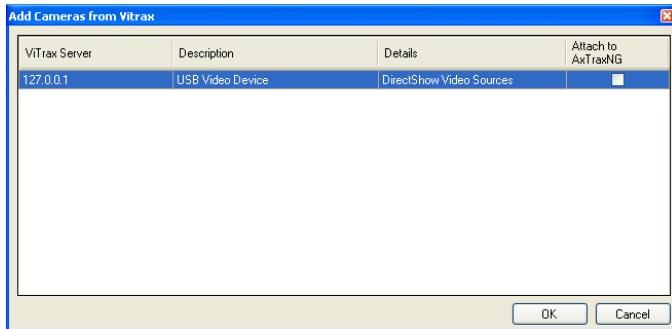
### 6.1.3 Adding an IP Camera from ViTrax

When a camera is linked to AxTrax, video events can be linked to access control events and vice versa.

**To link an IP camera to AxTrax:**

1. In the Tree View, expand *Video Integration* element and select the **ViTrax VMS** element.
2. On the toolbar, click the  icon.

A window opens showing all available IP (not AC-525) cameras that can be linked (cameras that have already been linked do not appear in this window).



3. For a camera you wish to link, select the **Attach to AxTraxNG** checkbox.
4. Click **OK**.

The linked camera now appears in the Table View screen.

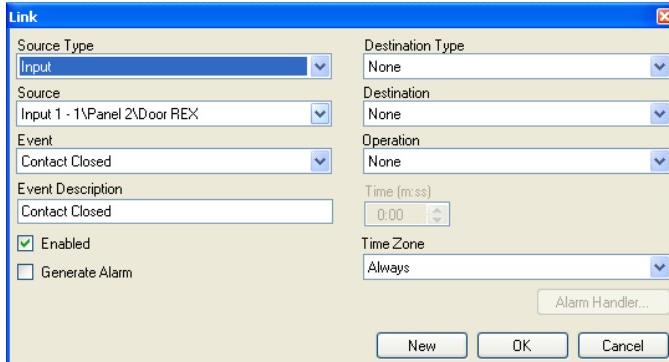


You can also click the  icon in the Events List to view the list of linked cameras.

### 6.1.4 Adding a Panel Link for a Camera

1. In the Tree View, expand the **AC Networks** element.
2. Expand a network and expand a panel.
3. Select **AC Links**.
4. On the toolbar, click the  icon.

The *Add Link* window opens.

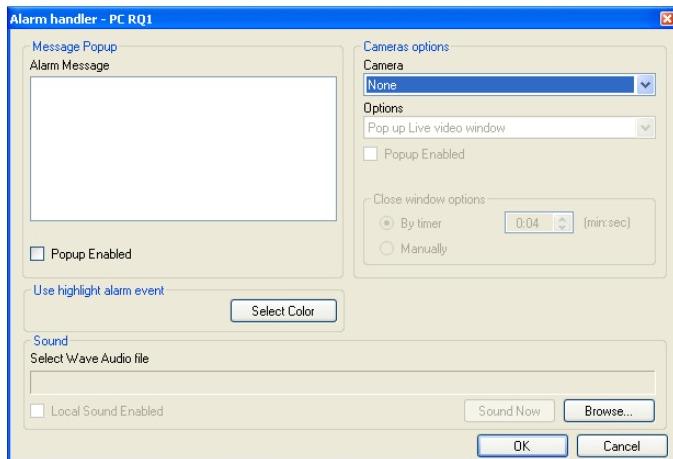


5. Select the **Generate Alarm** checkbox to activate the Alarm Handler button.

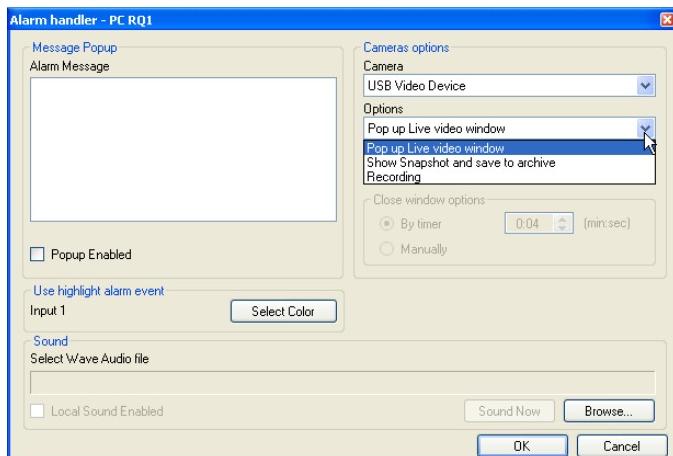
## Video Integration

6. Click **Alarm Handler**.

The *Alarm Handler* window opens.



7. From the **Camera** dropdown, choose the camera you wish to link.
8. From the **Options** dropdown, choose how the alarm is generated.



9. Click **OK** to close the *Alarm handler* window and return to the *Link* window.
10. Click **OK** to close the *Link* window and save the link rule configuration.

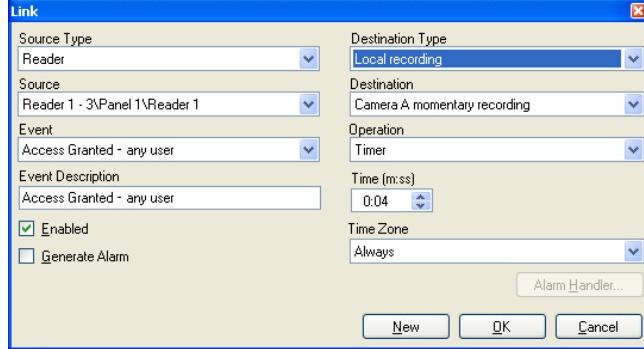
### 6.1.5 Conditioned Recording via Panel Links

You can select the source, destination, and period of recordings using Conditioned Recording sequences programmed via the *Panel Links* screen.

**To create a panel link:**

1. In the Tree View, expand the **AC Networks** element.
2. Expand a network and expand a panel.
3. Select **AC Links**.
4. On the toolbar, click the icon.

The *Add Links* window opens.



5. In the **Destination Type** dropdown list, select **Local recording**.
6. In the **Destination** dropdown list, select a camera (momentary recording or pre-event recording).
7. Click **OK**.

### 6.1.6 Configuring ViTrax Camera Properties

In the *Camera Properties* window, you can view live streaming and configure various camera properties.

The *Camera Properties* window includes the following:

**Table 19: Network > Panel > Cameras > Camera Properties Window**

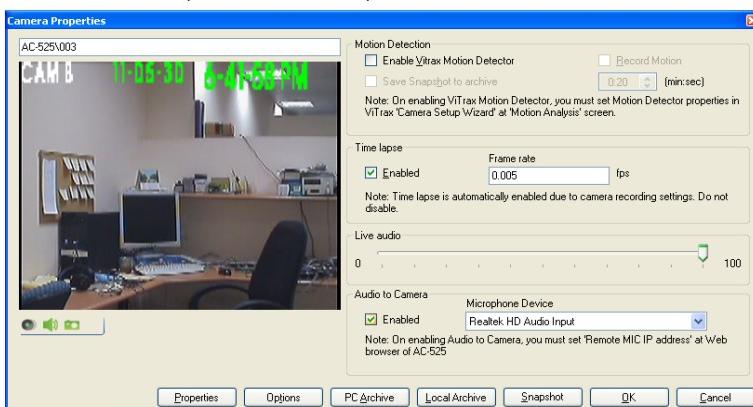
Field	Description
<b>Description</b>	Displays the camera name
<b>Enable ViTrax Motion Detector</b>	Select this checkbox to enable motion detection in ViTrax. Enabling motion detection enables Record Motion and Save Snapshot to Archive features.  It is possible to get motion detection events from ViTrax and use them to initiate recording, by first setting the Motion Detection section on this window, and then setting motion detection properties in ViTrax in the <i>Sensitivity</i> , <i>Exclusion</i> , <i>Format</i> , and <i>Source</i> tabs.

## Video Integration

Field	Description
<b>Time Lapse</b>	This checkbox is automatically enabled due to the camera recording settings. Time Lapse refers to the periodic recording of single frames. AxTraxNG automatically enables the Time Lapse option in ViTrax when setting recording by AxTraxNG.
<b>Frame rate</b>	Select the Time Lapse period. By default, the Time Lapse period is 0.005 frames per second (1 frame every 200 seconds).
<b>Live Audio Volume</b>	Select the live audio volume
<b>Audio to Camera</b>	Select the checkbox to indicate when a microphone is connected to the camera.
<b>Microphone Device</b>	Enabled when the Audio to Camera checkbox is selected. From the dropdown list, select a microphone.
<b>Properties</b>	Camera properties
<b>Options</b>	Video pop-up window and snapshot options.
<b>PC Archive</b>	Streams saved in the PC
<b>Local Archive</b>	Streams saved in the USB-key
<b>Snapshot</b>	Opens the images list stored on the PC
<b>Activation Buttons</b>	Start/Stop Recording, initiate Audio to camera, and Save current snapshot.

### To configure camera properties:

1. In the Tree View, click **AC Networks**.
2. Select a network and expand a panel.
3. On the toolbar, click the  icon.  
The list of available camera appears in the display area.
4. Double-click the desired camera row within the camera list.  
The *Camera Properties* window opens.





The ViTrax Server must be running to view recordings.

Note

5. Configure the camera properties as needed, according to the field descriptions in Table 19.
6. Click **OK**.

## 6.1.7 Automated ViTrax Camera Activation Options

The following automated camera activation options are available in networks utilizing the ViTrax camera.

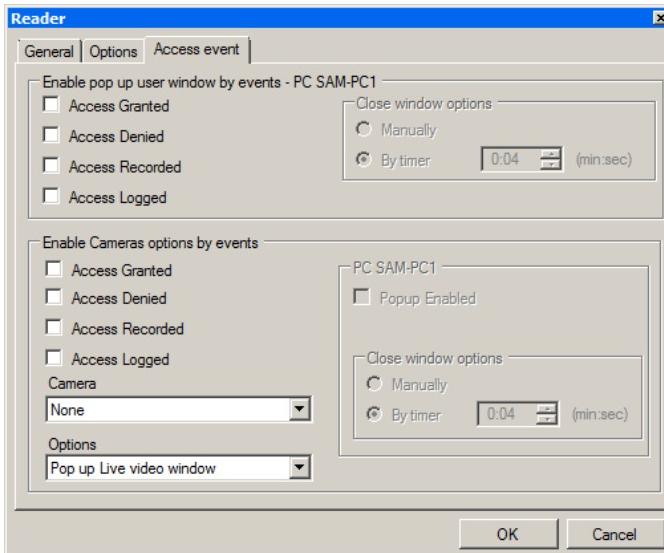
The automated camera activation turns on the camera and opens a video pop-up and a snapshot window on the locally used PC in response to predefined events occurring in the system as described in the following sections:

### 6.1.7.1 Reader Access

This option creates a reader access event based on an automatic camera activation on a local PC.

**To create reader-access camera activation:**

1. Open the *Reader* window (see Section 5.6).
2. Click the *Access event* tab.



3. Under *Enable Camera options by events*, select the **Access Granted**, **Access Denied**, **Access Recorded**, or **Access Recorded** checkbox.
4. Select a camera from the *Camera* dropdown.
5. Select a video option from the *Options* dropdown.

## Video Integration

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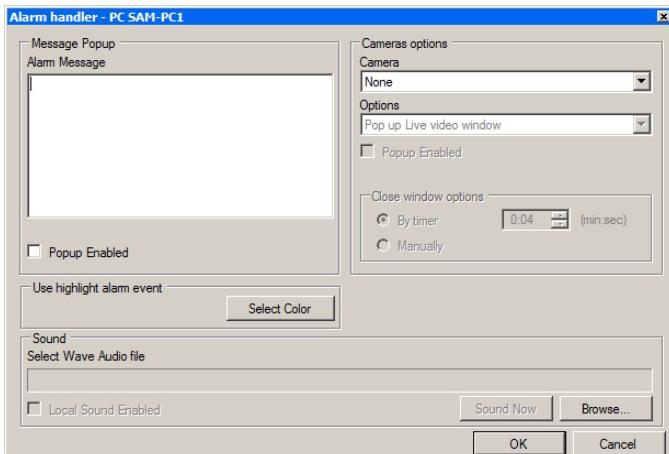
6. Select the **Popup Enabled** checkbox to enable local pop-up messages.
7. Under *Close window options*, select either **Manually** or **By timer**.
8. Click **OK**.

### 6.1.7.2 Alarm Event

This option creates an alarm handler event based on automatic camera activation.

*To create alarm handler camera activation:*

1. Open the *Alarm handler* window (see Section 5.9).



2. Select a camera from the *Camera* dropdown.
3. Select a video option from the *Options* dropdown.
4. Select the **Popup Enabled** checkbox to enable local pop-up messages.
5. Under *Close window options*, select either **Manually** or **By timer**.
6. Click **OK**.

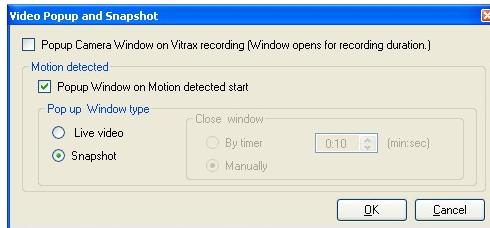
### 6.1.7.3 Camera Event

This option creates a camera event based on automatic camera activation.

*To create camera event based camera activation:*

1. Open the *Camera Properties* window (see Section 6.1.6).
2. Click **Options**.

The *Video Popup and Snapshot* window opens.



3. Select the **Popup Camera Window on ViTrax recording** checkbox to enable window pop-up on the PC during camera's ViTrax recording.
4. Select the **Popup Window on Motion detected start** checkbox to enable window pop-up on the PC following an activation of the ViTrax Motion detection.
5. Under *Close window options*, select either **Manually** or **By timer**.
6. Click **OK**.

#### 6.1.7.4 Door Warning Event

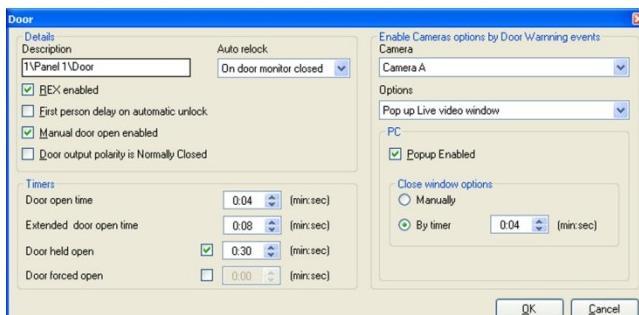
This option creates a door-warning event based on automatic camera activation.

The available door warnings in the system are **Door held open** and **Door forced open**.

*To create door-warning event based camera activation:*

1. Open the *Door* window (see Section 5.5).
2. Select the **Door held open** and/or the **Door forced open** options, and define their associated timer.

The *Enable Cameras Options by Door Warning Events* pane opens within the *Door* window.



3. Select a camera from the **Camera** List.
4. Select a video option from the **Options** list.
5. Enable local pop-up messages by checking the **Popup Enabled** checkbox.
6. Under *Close window options*, select either **Manually** or **By timer**.

## Video Integration

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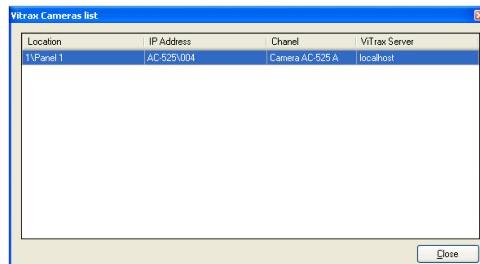
7. Click **OK**.

### 6.1.8 Viewing Live Video

In the *Camera Properties* window, you can view live streaming and edit various camera properties.

**To access Live Video:**

1. In the Events toolbar (above the Event Log area), click the  icon.  
A list of all available cameras appears.



2. Double-click the desired camera row.

The Live Video Streaming window opens.



The Live Video Streaming window includes the following buttons:

**Table 20: Events Toolbar > Cameras > Live Video Streaming Window**

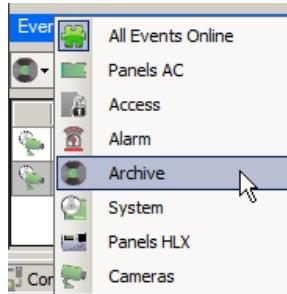
Icon	Name	Click icon to...
	<b>Recording</b>	Starts/stops recordings that are saved as streams to the archive
	<b>Audio to Camera</b>	Use the PC microphone by utilizing the panel RAM
	<b>Snapshot</b>	Save the current snapshot.

3. Click **OK** to close.

### 6.1.9 Viewing Recorded Events

*To access camera properties:*

1. In the Events toolbar (above the Event Log area), click the  icon and select Archive.



A list of all available recorded camera streams appears in the Events display area.

Events			
	Date/Time	Location	Event
	01/02/2014 15:18:21	HikVision Server 1 Camera 1-SAM-PC1	Recording stopped
	01/02/2014 15:18:16	HikVision Server 1 Camera 1-SAM-PC1	Recording started
	01/02/2014 14:48:06	HikVision Server 1 Camera 1-SAM-PC1	Recording stopped
	01/02/2014 14:47:58	HikVision Server 1 Camera 1-SAM-PC1	Recording started

2. Select a recorded stream marked "Recording started" in the Event column.
3. In the Events toolbar, click the  icon.  
A window opens and plays the recorded stream.

## 6.2 HikVision and Dahua Integration

HikVision and Dahua are DVR/NVR systems used for CCTV video recording and streaming.

Perform the following steps to integrate the HikVision and Dahua servers.

Step	Action	Section
1	Connect to HikVision/Dahua Server	6.2.1
2	Add a HikVision/Dahua Camera	6.2.2
4	Use Panel Links	5.9 and 6.2.3
5	Configure HikVision/ Dahua Camera Properties	6.2.4
6	Use Automated Activation Options	6.2.5

## Video Integration

### 6.2.1 Connecting to a HikVision/ Dahua Server

Define the HikVision/ Dahua Server database with which the AxTraxNG Software communicates.

*To connect to the HikVision/ Dahua server:*

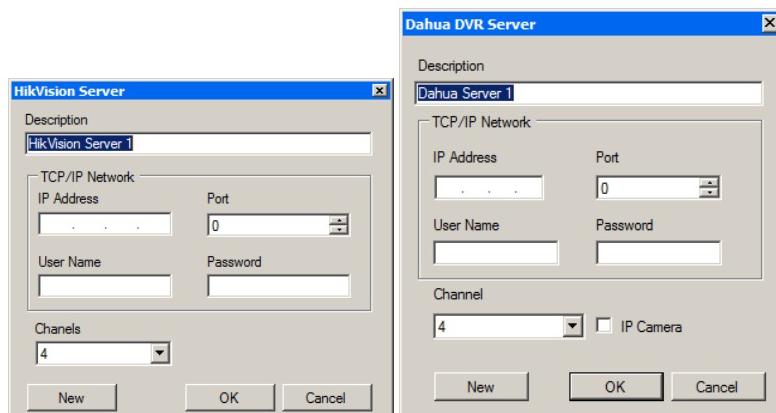
1. In the Tree View, expand the **Video Integration** element and select **HikVision Servers or Dahua**.
2. On the toolbar, click the  icon.



To be able to add a HikVision or Dahua server to the system, a HASP security key must be connected to the AxTrax Server machine (see Section 2.2.4).

Note

The *HikVision Server or Dahua DVR* window opens.



3. In **Description**, enter a name for the server.
4. Enter the various IP Address, port, username, and password of the TCP/IP network connection.
5. From the **Channels** dropdown, choose the number of channels.
6. For the Dahua DVR Server, select the IP Camera checkbox if you wish to connect to a Dahua IP camera without DVR.
7. Click **OK**.

The defined DVR appears in the Tree View.

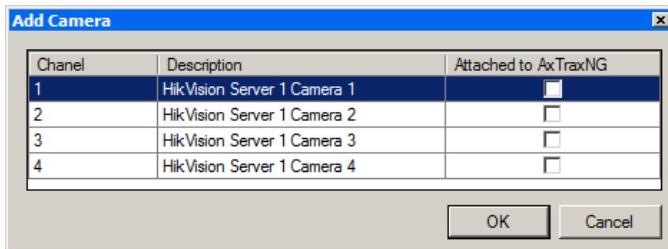
### 6.2.2 Adding a HikVision/Dahua Camera

Once a camera is physically installed, the system reads the camera on the network and displays it in the tree.

*To view and add a camera to AxTraxNG:*

1. In the Tree View, select the defined DVR and click the  icon.

The *Add Cameras* window opens.



2. Select the **Attached to AxTraxNG** checkbox next to the camera(s) you wish to add to the system.

3. Click **OK**.

The selected cameras appear in the Table View area.

#### 6.2.3 Conditioned Recording via Panel Links

See Section 6.1.5.

#### 6.2.4 Configuring HikVision/Dahua Camera Properties

In the *Camera Properties* window, you can view live streaming and configure various camera properties.

The *Camera Properties* window includes the following:

**Table 21: Video Integration > HikVision/Dahua Servers > HikVision/Dahua Server x > HikVision Camera Window**

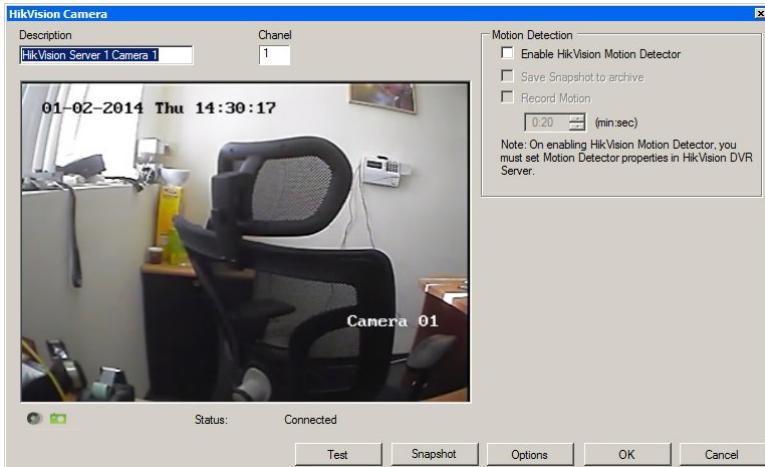
Field	Description
<b>Description</b>	Displays the camera name
<b>Channel</b>	The channel selected to view
<b>Motion Detection&gt;Enable HikVision/Dahua Motion Detector</b>	Select this checkbox to enable motion detection in HikVision/Dahua. Enabling motion detection enables Record Motion features. It is possible to get motion detection events from HikVision/Dahua and use them to initiate recording, by first setting the Motion Detection section on this window, and then setting motion detection properties in HikVision/Dahua in the <i>Sensitivity</i> , <i>Exclusion</i> , <i>Format</i> , and <i>Source</i> tabs.
<b>Motion Detection&gt;Save snapshot to archive</b>	Select to save a snapshot of the video to the archive
<b>Motion Detection&gt;Record motion</b>	Records motion for the user-defined period of time (0:01 to 59:59)
<b>Test</b>	Tests if the camera is connected
<b>Snapshot</b>	Archive snapshot options
<b>Options</b>	Video pop-up window and snapshot options
<b>Activation Buttons</b>	Start/Stop Recording and Save current snapshot

## Video Integration

**To access camera properties:**

1. In the Tree View, expand the **Video Integration** element.
2. Expand a HikVision or Dahua element and select a defined DVR.
3. In the Table View area, select one of the defined channels and click the  icon.

The *HikVision Camera* window opens.



4. Configure the camera behavior as required, according to the field descriptions in Table 21.
5. Click **OK**.

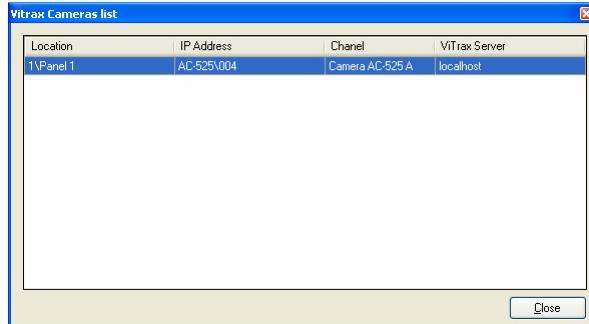


The HikVision Server must be running to view recordings.

Note

### To access Live Video:

1. In the Events toolbar (above the Event Log area), click the icon.  
A list of all available cameras appears.



2. Double-click the desired camera row.

The Live Video Streaming window opens.



The Live Video Streaming window includes the following buttons:

**Table 22: Events Toolbar > Cameras > Live Video Streaming Window**

Icon	Name	Click icon to...
	<b>Recording</b>	Starts/stops recordings that are saved as streams to the archive
	<b>Audio to Camera</b>	Use the PC microphone by utilizing the panel RAM
	<b>Snapshot</b>	Save the current snapshot.

3. Click **OK** to close.

## **Video Integration**

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### **6.2.5 Automated HikVision Camera Activation Options**

See Section 6.1.7.

### **6.2.6 Viewing Live Video**

See Section 6.1.8.

### **6.2.7 Viewing Recorded Events**

See Section 6.1.9.

## **6.3 ViTrax LPR Integration**

ViTrax LPR integration is used to set up a camera to be used for license plate recognition.

Perform the following steps to integrate ViTrax LPR:

<b>Step</b>	<b>Action</b>	<b>Section</b>
1	Install the ViTrax LPR module	6.3.1
2	Set up the LPR camera in ViTrax VMS	6.3.2
3	Set up the LPR camera in the ViTrax LPR module	6.3.3
4	Connect to the ViTrax Server	6.3.4
5	Add an IP Camera from ViTrax	6.3.5
6	Configure LPR camera properties	6.3.6
7	Add a car to the configuration	6.3.7

### **6.3.1 Installing the ViTrax LPR Module**

See Appendix M on how to install the ViTrax LPR module.

### **6.3.2 Setting up the Camera in ViTrax VMS**

See the *ViTrax™ Software Installation Manual*.

### **6.3.3 Setting Up the Camera in the ViTrax LPR Module**

See Appendix M on how to set up the camera in the ViTrax LPR module.

### **6.3.4 Connecting to ViTrax Server**

See Section 6.1.1.

### **6.3.5 Adding an IP Camera from ViTrax**

See Section 6.1.3.

### **6.3.6 Configuring LPR Camera Properties**

In the *Camera Properties* window, you can view live streaming and configure various camera properties.

The *Camera Properties* window includes the following:

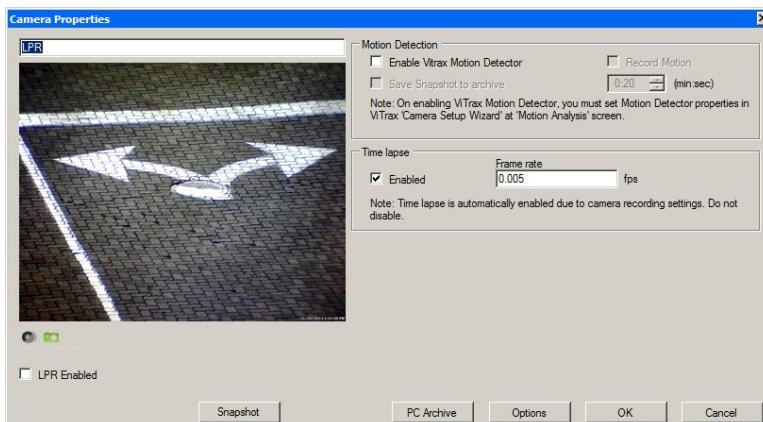
**Table 23: Video Integration > Camera Properties Window**

<b>Field</b>	<b>Description</b>
<b>Description</b>	Displays the camera name

Field	Description
<b>Enable ViTrax Motion Detector</b>	Select this checkbox to enable motion detection in ViTrax. Enabling motion detection enables Record Motion features. It is possible to get motion detection events from ViTrax and use them to initiate recording, by first setting the Motion Detection section on this window, and then setting motion detection properties in ViTrax in the <i>Sensitivity</i> , <i>Exclusion</i> , <i>Format</i> , and <i>Source</i> tabs.
<b>Time Lapse</b>	This checkbox is automatically enabled due to the camera recording settings. Time Lapse refers to the periodic recording of single frames. AxTraxNG automatically enables the Time Lapse option in ViTrax when setting recording by AxTraxNG.
<b>Frame rate</b>	Select the Time Lapse period. By default, the Time Lapse period is 0.005 frames per second (1 frame every 200 seconds).
<b>LPR Rights</b>	
<b>Snapshot</b>	Opens the images list stored on the PC
<b>PC Archive</b>	Streams saved in the PC
<b>Options</b>	Video pop-up window and snapshot options.
<b>Activation Buttons</b>	Start/Stop Recording and Save current snapshot.

#### To configure camera properties:

1. In the Tree View, expand **Video Integration** element and select the **ViTrax VMS** element.  
The list of available cameras appears in the display area.
2. Double-click the desired camera row within the camera list.  
The *Camera Properties* window opens.

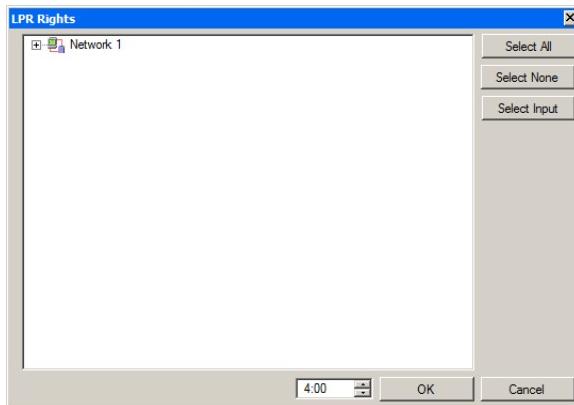


3. Select the **LPR Enabled** checkbox.
4. The **LPR rights** button appears below the checkbox.
5. Click **LPR rights**.

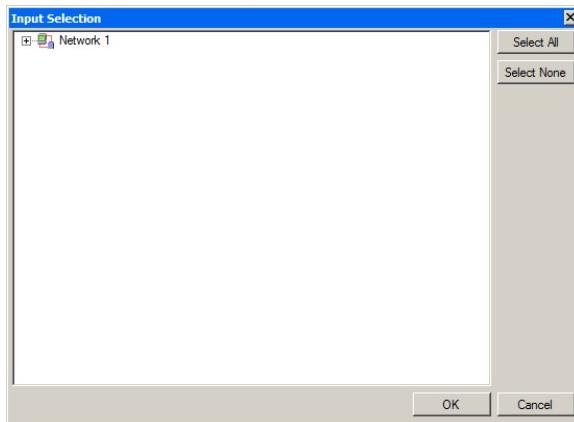
## Video Integration

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The *LPR Rights* window opens.



6. Expand the view of the network and select the desired output(s).
7. Click the **Select Input** button.
8. The *Input Selection* window opens.

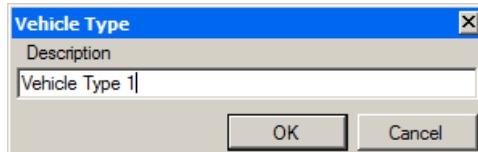


9. Expand the view of the network and select the desired input(s).
10. Click **OK**.
11. Click **OK**.

### 6.3.7 Adding a Car to the Configuration

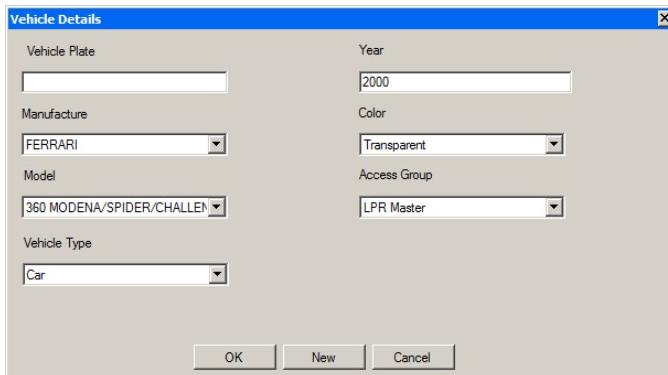
1. In the Tree View, expand the **Users** element and select **Vehicle Types**.
2. On the toolbar, click the icon.

The *Vehicle Type* window opens.



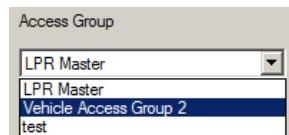
3. In the **Description** field, enter a name for the vehicle type and click **OK**.  
The new vehicle type appears in the View Tree.
4. In the Tree View, expand the **Vehicle Types** element.
5. Select the vehicle type you just created and click the icon.

The *Vehicle Details* window opens.



If the make of your car does not appear in the Manufacturer or Model lists, see Sections 6.3.7.1 and 6.3.7.2.

- Note**
6. Enter all the vehicle information.
  7. In the **Access Group** dropdown, select the Vehicle Access Group that you created in Section 5.10.5.



8. Click **OK**.

### 6.3.7.1 Adding a Car Manufacturer

If the make of your car does not appear in the screen from Section 6.3.7, you can add it manually.

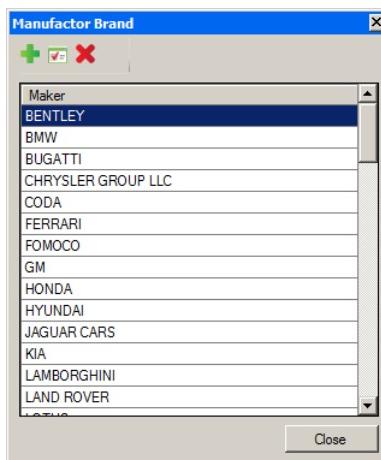
**To add a car manufacturer or model:**

1. In the Tree View, expand the **Users** element and select **Vehicle Types**.

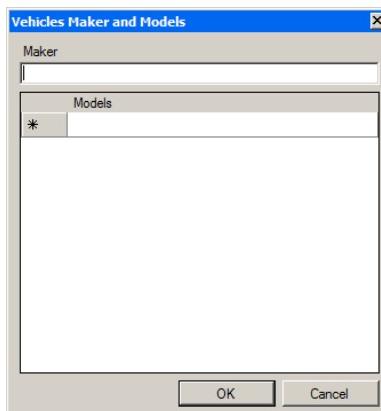
## Video Integration

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2. In the Table View, select the desired vehicle type.
3. Click the Manufacture Brand icon (  ).  
The *Manufacturer Brand* window opens.



4. Click the  icon.
5. The *Vehicles Maker and Models* window opens.



6. Add the make and model of your car and click **OK**.

You can now return to Step 6 in Section 6.3.7.

### 6.3.7.2 Adding a Car Model

If the make of your car appears in the screen from Section 6.3.7, but the model of your car does not, you can add it manually.

#### *To add a car model:*

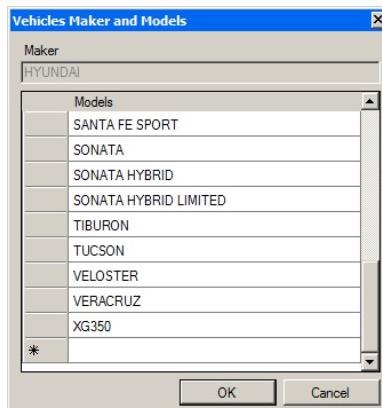
1. In the Tree View, expand the **Users** element and select **Vehicle Types**.

2. In the Table View, select the desired vehicle type.
3. Click the Manufacture Brand icon (  ).

The *Manufacturer Brand* window opens.



4. Select the maker of your car, and click the  icon.
5. Scroll to the end of the list.



6. In the blank row, add the model and click **OK**.
7. Click **Close**.
8. You can now return to Step 6 in Section 6.3.7.

# 7. Card Design (Photo ID)

AxTraxNG allows you to design badges for mass printing and supports connectivity with digital cameras for image capture.

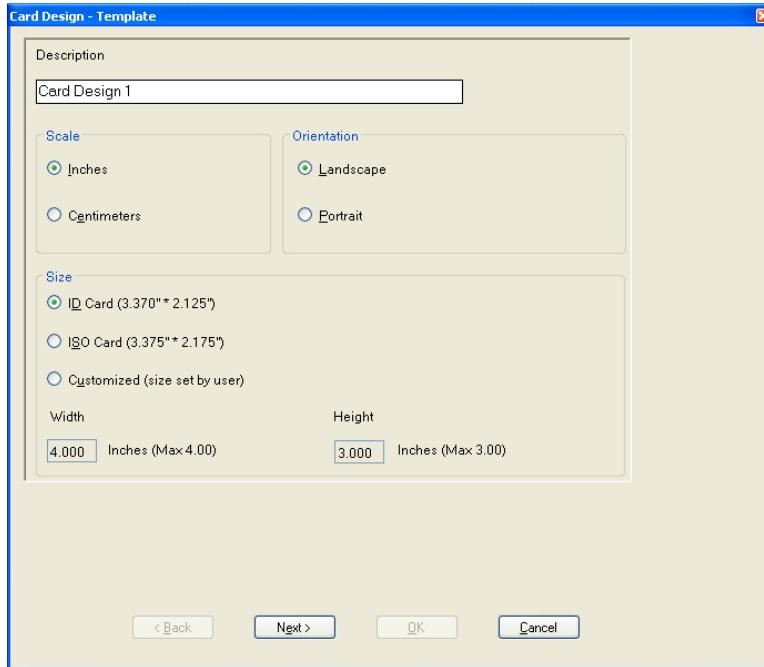
This chapter instructs installers and users how to use the Card Design element.

## **7.1 Creating a Card Template**

*To create a card template:*

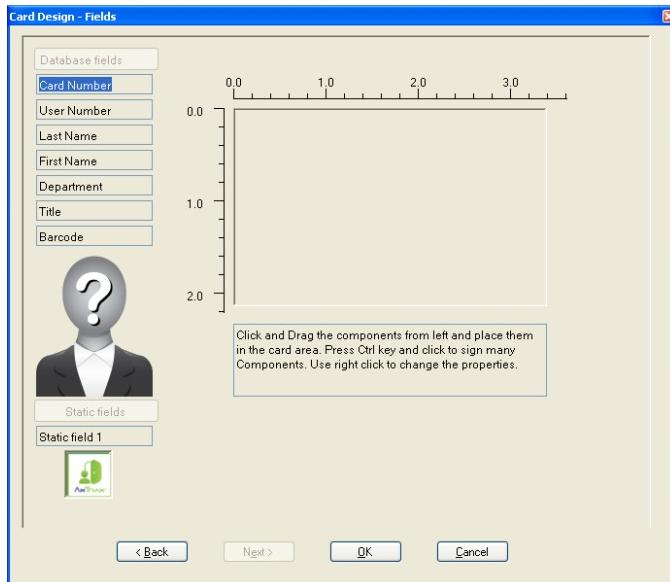
1. In the Tree View, expand the **Users** element.
2. Expand the **Cards** element and select **Card Design**.
3. On the toolbar, click the icon.

The *Card Design - Template* screen opens.



4. Enter a description for the template and define the scale, orientation, and size.
5. Click **Next**.

The *Card Design - Fields* screen opens.



6. Right-click the card area background to set the background color or to choose a file to use as the background.

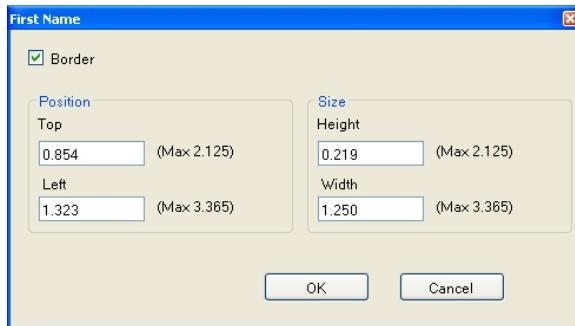
Background  
Transparent  
Edit

7. As desired, drag the fields on the left into the card area to create the layout of the card.
8. Right-click on any field appearing in the card area to show the following menu options:

Font  
Background  
Transparent  
  
Left Align  
Center  
Right Align  
  
Edit  
Properties  
Delete

## Card Design (Photo ID)

- Select **Properties** to remove the border and change the field size.



- Click **OK** to return to the *Card Design - Fields* screen.

- Click **OK** to save the card template.

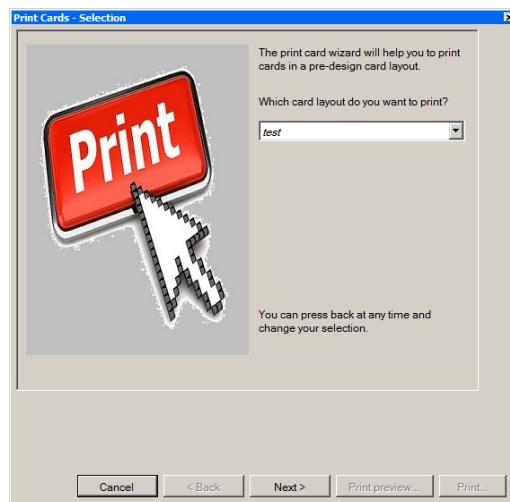
## 7.2 Printing a Card

Once you have saved a card template, you can print cards using the template. For best printing results, it is strongly recommended to use 300 dot per inch (dpi) and a high screen resolution (at least 1280 x 1024 for a portrait card or 1600 x 900 for a landscape card). A resolution of 1920 x 1080 is recommended.

### To print a card:

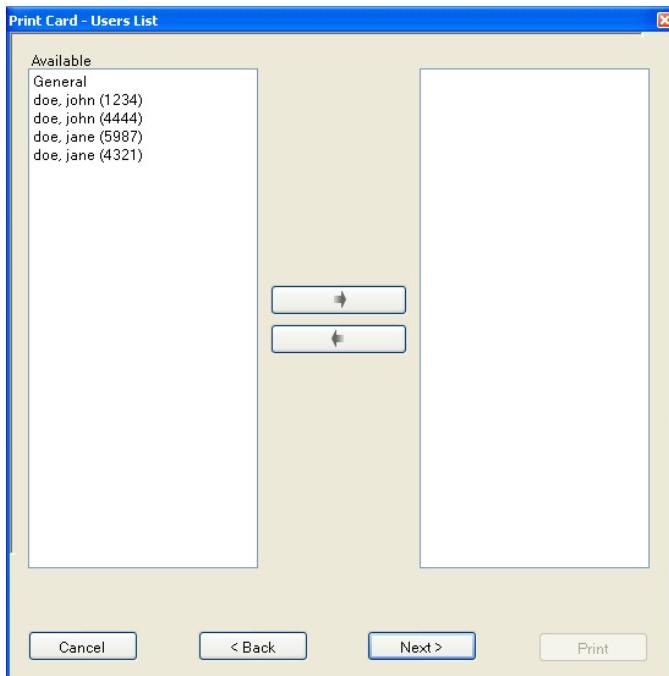
- From the card template list in the Table View area, choose the template you wish to use and click the icon.

The *Print Card – Selection* window opens.



2. Select the layout you wish to use (if different than what you selected in Step 1 from the corresponding dropdowns).
3. Click **Next**.

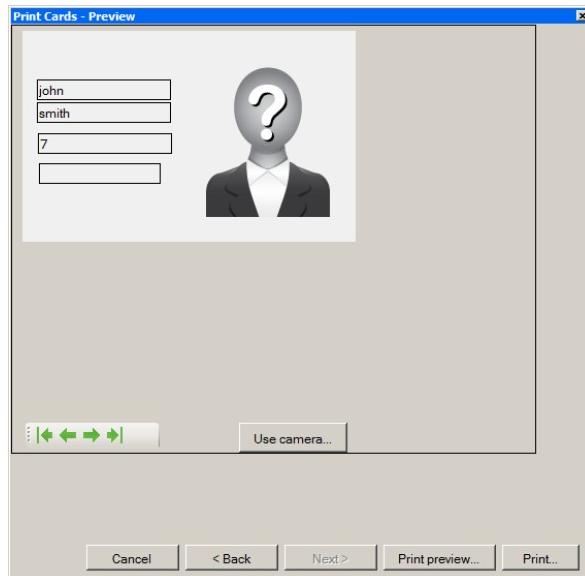
The *Print Card – Users List* screen opens.



4. Select the users from the available list for whom you wish to print a card and move them to the right panel.
5. Click **Next**.

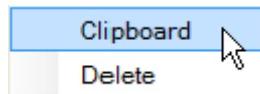
## Card Design (Photo ID)

The *Print Card – Preview* screen opens.

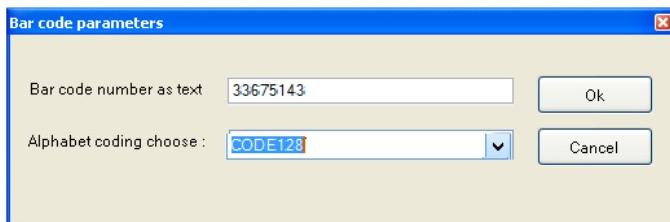


6. Set up the barcode:

- Right-click on the Barcode field and select **Clipboard**.



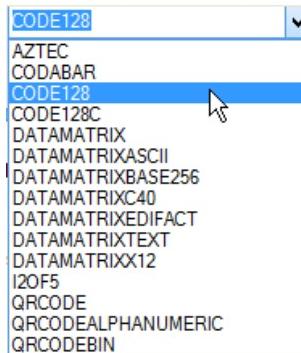
The *Barcode Parameters* window opens.



- You can use the barcode that is generated automatically or enter a numeric barcode manually.

## Card Design (Photo ID)

- c. From the **Alphabet coding** dropdown, select the kind of coding.



- d. Click **OK**.

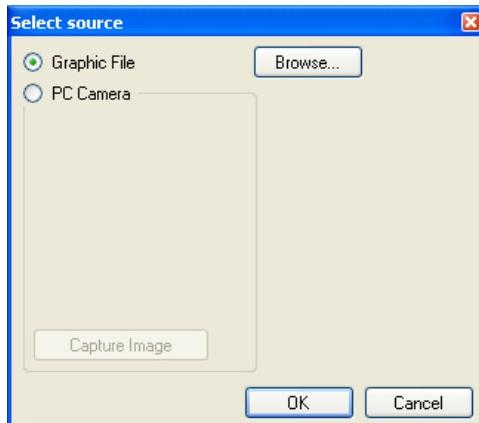
The barcode appears on the card template.



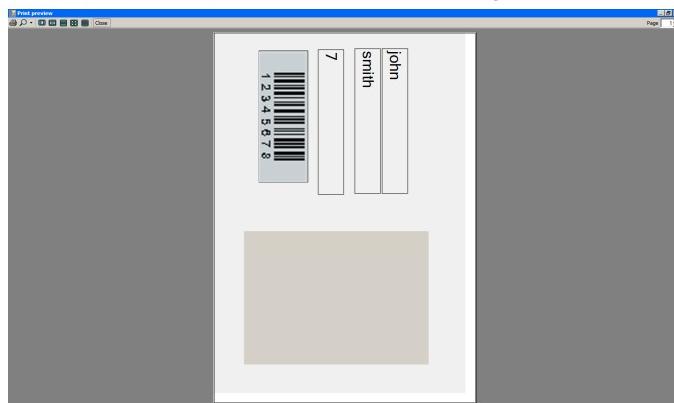
7. Click **Use camera** if you wish to choose a different image either from a file or from a PC camera:

## Card Design (Photo ID)

The *Select Source* window opens.



- a. Do one of the following:
    - Select **Browse** to locate an image to insert.
    - Select PC Camera and select **Capture Image**.
  - b. Click **OK**.
8. Use the green arrows to preview additional users.
9. [Optional] Click **Print preview** to show the enlarged card screen.



10. Click **Print** to print a card.
11. Repeat the steps for each card to be printed.

## 8. Intrusion Integration

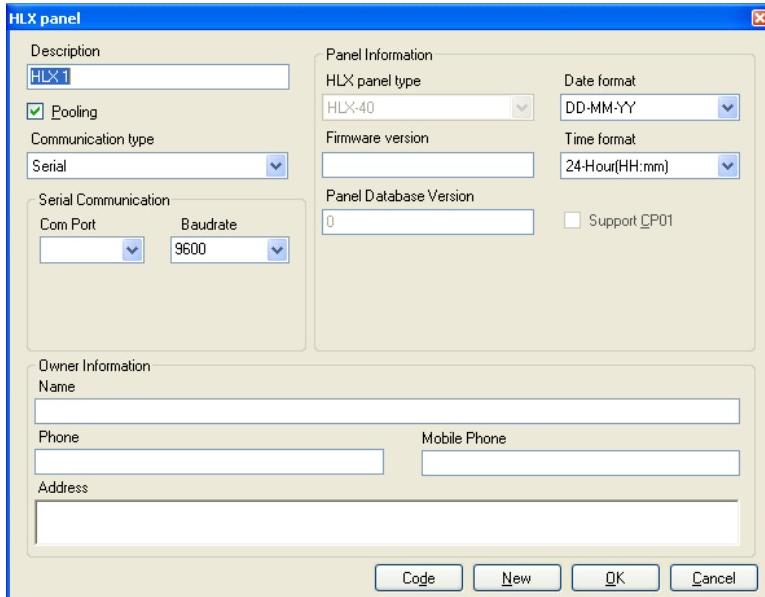
The intrusion integration allows you to integrate the intrusion panel into the AxTraxNG access control management software and to manage the intrusion panel (when available). In addition, the integration creates logical event links between the software and the access control system.

### 8.1 Adding an HLX Panel

*To add an HLX panel:*

1. Check that the HLX panel is connected to the PC.
2. In the Tree View, click **HomeLogiX**.
3. On the toolbar, click the  icon.

The *HLX Panel*/window opens.



4. Select the **Pooling** checkbox if you want the server to pool information from the HLX-40 panel.
5. From the **Communication type** dropdown, choose **Serial** or **TCP/IP**.
6. In Serial Communication, choose the com port and the baud rate.

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The new panel appears in the Tree View.



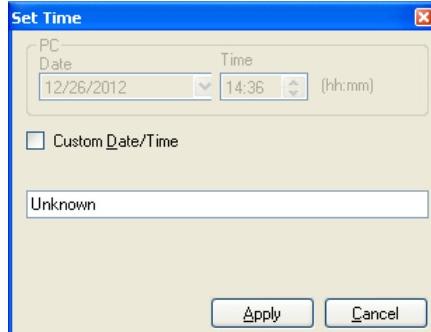
Once you have added a new HLX panel, you can begin to configure it.

### 8.2 Setting Panel Time

*To set panel time:*

1. In the Tree View, expand the **HomeLogiX** element and select the HLX panel.
2. On the toolbar, click the icon.

The *Set Time* window opens.



3. Set the Date and Time as necessary.
4. Click **Apply**.

### 8.3 Updating Firmware

After you have added the HLX panel to the system, you should check that the firmware version is updated.



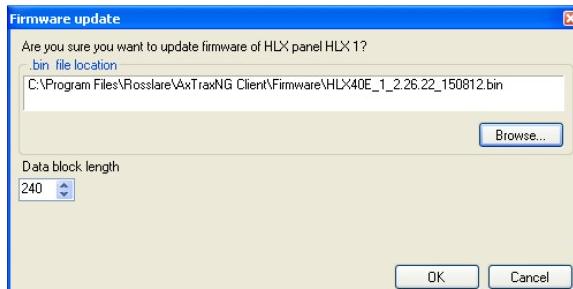
AxTraxNG currently supports firmware version is HLX40E\_1\_2.26.22\_150812.

Note

*To update a panel's firmware:*

1. In the Tree View, expand the **HomeLogiX** element and select the HLX panel.
2. On the toolbar, click the icon.

The *Update Firmware* window opens.



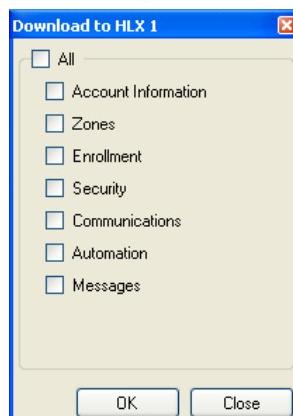
3. Click **Browse...** and select the HLX file relevant to the panel's hardware type.
4. Click **OK**.

## 8.4 Downloading from the HLX Panel

Once an HLX panel is connected to the AxTraxNG software, you can download various parameter groups from the HLX panel to the AxTraxNG GUI for easy editing.

*To download parameters from the HLX panel:*

1. In the Tree View, expand the **HomeLogiX** element and select the HLX panel.
  2. On the toolbar, click the icon.
- The *Download to HLX1* window opens.



3. Select the various parameter groups that you wish to download.
4. Click **OK**.

## Intrusion Integration

### 8.5 Editing HLX Settings

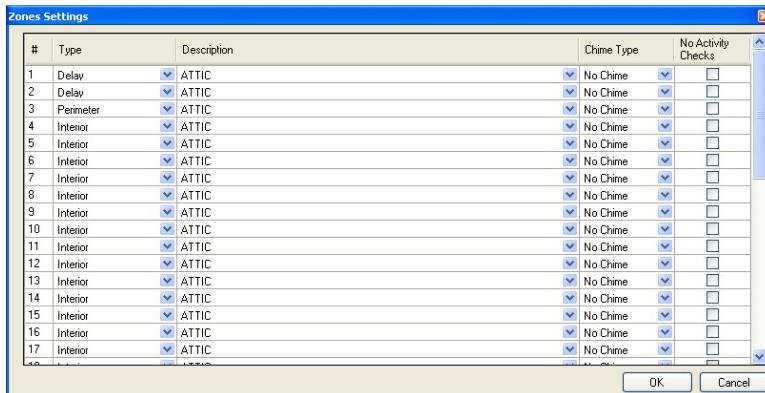
After you have downloaded various parameter groups to the GUI, you can easily change the settings using the Settings options.

#### *To edit HLX settings:*

1. In the Tree View, expand the **HomeLogiX** element and select the HLX panel.
2. In the Table View area, select one of the parameter groups.
3. On the toolbar, click the  icon.

A window opens for the selected parameter group.

For example, if Zones was chosen, the Zones Settings window opens.



4. Change the settings as needed.

5. Click **OK**.

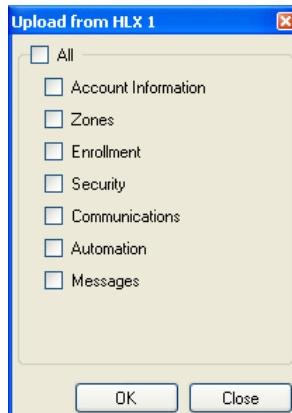
### 8.6 Uploading to the HLX Panel

Once you have made your changes to the various parameter groups, the changes can then be uploaded back to the HLX panel.

#### *To upload parameters to the HLX panel:*

1. In the Tree View, expand the **HomeLogiX** element and select the HLX panel.
2. On the toolbar, click the  icon.

The *Upload to HLX1* window opens.



3. Select the various parameter groups that you wish to upload.
4. Click **OK**.

### 8.7 Live System View

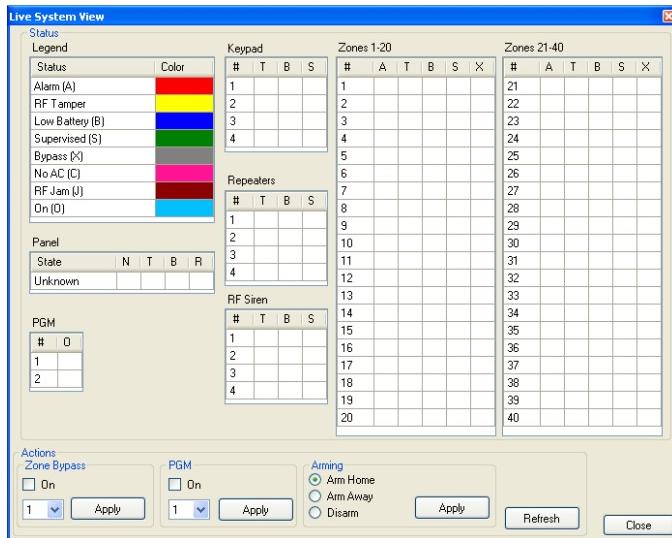
The Live System View option allows you to manage system monitoring, arming and disarming via the GUI.

*To open the live system view:*

1. In the Tree View, expand the **HomeLogiX** element and select the HLX panel.
2. On the toolbar, click the  icon.

## Intrusion Integration

The *Live System View* window opens.



- Set the system monitoring, arming and disarming parameters according to the various available fields (see the *HLX-40 Hardware Installation and Programming Manual* for more details).

### 8.8 Adding an HLX Link

As with regular panels, panel links are rules defining how the system should behave when events occur in the access control panel.

The *HLX Links* window contains the following fields:

**Table 24: HomeLogiX > HLX Panel > Links > HLX Links**

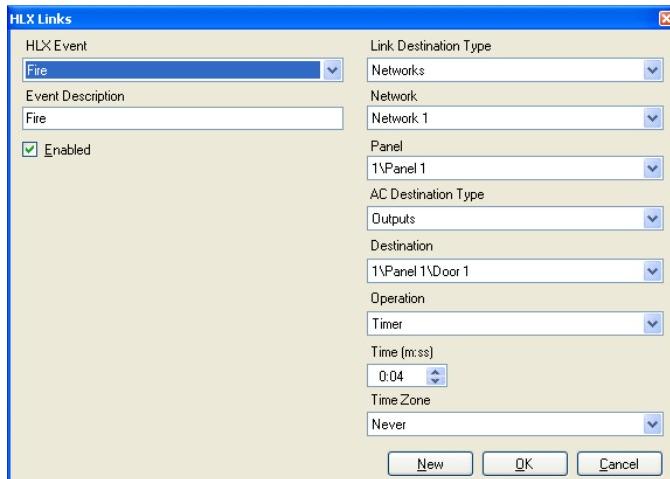
Field	Description
<b>HLX Event</b>	Select the event.
<b>Event Description</b>	Enter the event description
<b>Enabled</b>	Select the checkbox to enable the link rule
<b>Link Destination Type</b>	Select the panel component type, which is to be activated by the link rule trigger event (networks or cameras).
<b>AC Destination Type</b>	Select the destination type: <ul style="list-style-type: none"><li>• If Link Destination Type is Networks: output or sounder</li><li>• If Link Destination Type is Cameras: cameras</li></ul>
<b>Destination</b>	Select the specific panel component, which is to be activated by the link rule trigger event
<b>Operation</b>	Select the operation performed by the destination panel component
<b>Time Zone</b>	Select the time zone for which the link rule applies

Field	Description
<b>Networks</b>	
Network	Select the relevant network
Panel	Select the relevant panel
Time	Define a duration timeframe for the operation. This box is only available when a time-bound operation is selected
<b>Camera</b>	
Popup Video Enabled	Select this checkbox to enable this option
ViTrax Recording	Select the recording operation if needed
Camera Options	Select what occurs when an event begins: <ul style="list-style-type: none"> <li>• Popup live video window</li> <li>• Show snapshot and save to archive</li> <li>• Recording</li> </ul>
Close Window Options	Select how the window closes – manually or by timer

**To add an HLX link:**

1. In the Tree View, expand the **HomeLogiX** element.
2. Expand an HLX panel.
3. Select **Links**.
4. On the toolbar, click the icon.

The *HLX Links* window opens.



5. Configure the link rule as required, according to the field descriptions in Table 24.

## Intrusion Integration

### 8.9 Linking an AC Panel to an HLX Panel

Use this feature to link events from the access control system to the intrusion panel; for example, arming the intrusion panel while swiping a proximity card. The *AC – HLX Link* window contains the following fields:

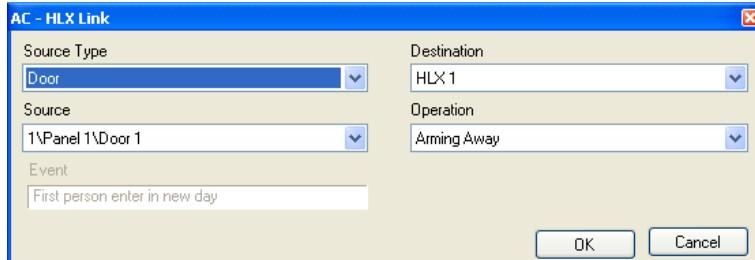
**Table 25: AC Networks > Network > Panel > HLX Links > AC – HLX Link Window**

Field	Description
Source Type	Select the panel component type: door or reader.
Source	Select the specific panel component that raises the event based on the source type selected.
Event	Add a description of the event.
Destination	Select the specific panel component, which is to be activated by the link rule trigger event.
Operation	Select the operation performed by the destination panel component.

*To link an AC panel to an HLX panel:*

1. In the Tree View, expand the **AC Networks** element.
2. Expand a network and expand a panel.
3. Select **HLX Links**.
4. On the toolbar, click the icon.

The *AC – HLX Link* window opens.



5. Configure the link rule as required, according to the field descriptions in Table 25.

### 8.10 Arming HLX

You can use a link to give a user a right to arm or disarm an HLX panel.

*To give HLX rights:*

1. In the General Tab of the *User Properties* window (Section 5.13.2.1), select the **HLX Arm** checkbox.
2. Click **OK**.

# 9. Manual Operation

In addition to AxTraxNG's automated access control network monitoring and control, there is the option to manually control the network directly.



Door Manual Operation can only control doors that have been set as "Manual Door Open Enabled" in the *Door Properties* window (see Section 5.5).

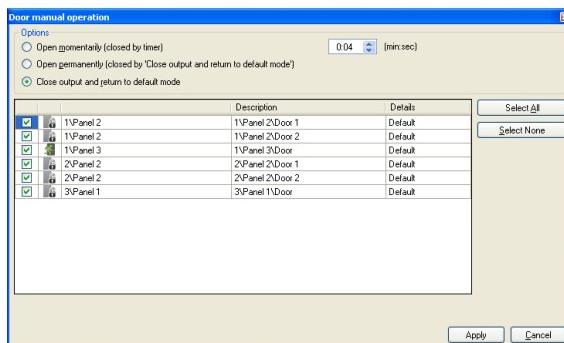
## 9.1 Controlling the Door Manually

The *Manual Door Operation* window allows an operator to open or close a selected group of doors directly.

**To manually open or close a door:**

1. In the Tree View, expand the **AC Networks** element.
2. In the Tree View, expand a network and expand a panel.
3. Select **Doors**.
4. On the toolbar, click the icon.

The *Manual Door Operation* window opens.



5. Sort the listed panels/doors in regular or reverse order, by clicking the column header with the left mouse button.
6. Select an option:
  - Open momentarily** – Open all selected doors for the time set in the timer box
  - Open permanently** – Opens all selected doors
  - Close output** – Closes all selected doors and returns control to AxTraxNG

## Manual Operation

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7. Select the checkboxes of those doors to which to apply the operation.
8. Click **Apply**.

### 9.2 Changing the Reader Mode

The *Manual Reader Operation* window allows an operator to change the operation mode of a reader.

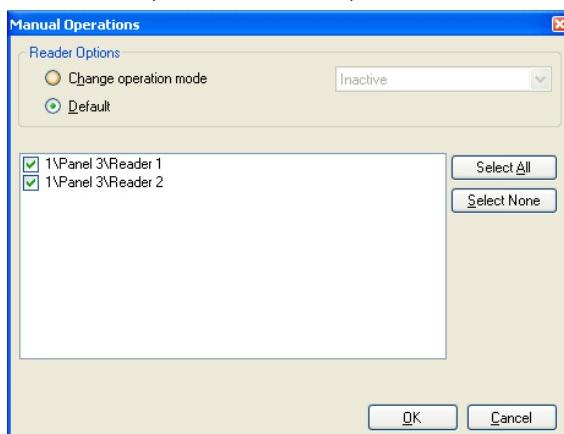
Readers have six possible operation modes:

- **Inactive:** The reader is not in use.
- **Card Only:** The reader accepts cards only.
- **PIN Only:** The reader accepts PIN inputs only.
- **Card or PIN:** The reader accepts both cards and PINs.
- **Desktop:** The reader is inactive, but can record new cards for the AxTraxNG database.
- **Secure (Card + PIN):** The reader requires first a card and then a PIN. The PIN must be entered within 10 seconds of the card.
- **No Access:** The reader does not grant access to users.

*To change the reader mode manually:*

1. In the Tree View, expand the **AC Networks** element and expand a selected network.
2. Select a panel.
3. On the toolbar, click the  icon.

The *Manual Reader Operation* window opens.



4. Select an option:
  - **Change operation mode** – Resets all selected readers to the selected operation mode.
  - **Default** – Returns control of the readers to the system.
5. Select the checkboxes of those readers to which to apply the operation.
6. Click **OK**.



For more information on secured (Card + PIN) time zones, see Section 5.6.1.

### Note

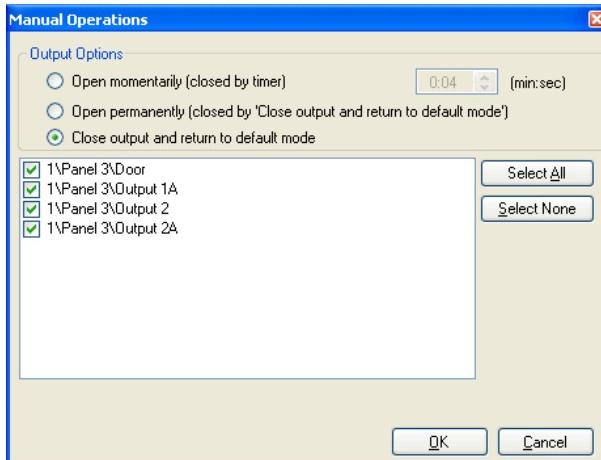
### 9.3 Controlling Outputs Manually

The Manual Output Operation window allows an operator to open or close a selected group of outputs on a panel directly.

*To manually open or close an output:*

1. In the Tree View, expand the **AC Networks** element and expand a selected network.
2. Select a panel.
3. On the toolbar, click the

The *Manual Output Operations* window appears.



## Manual Operation

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4. Select an option:
  - **Open momentarily** – Opens all selected outputs for the time set in the timer box.
  - **Open permanently** – Opens all selected outputs.
  - **Close output and return to default mode** – Closes the selected outputs and returns control to default.
5. Select the checkboxes of the outputs to which to apply the operation.
6. Click **OK**.

### 9.4 Manually Disarming Inputs

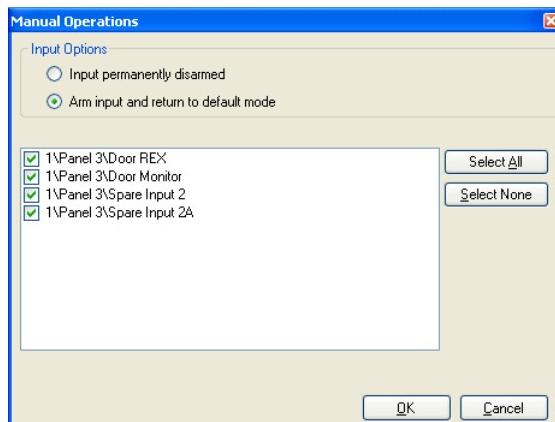
The *Manual Input Operation* window allows an operator to disarm a selected group of inputs directly on a panel.

An armed input means the input is active; a disarmed input is inactive and does not trigger any operation or alarms.

*To manually disarm or rearm an input:*

1. In the Tree View, expand the **AC Networks** element and expand a selected network.
2. Select a panel.
3. On the toolbar, click the  icon.

The *Manual Input Operations* window opens.



4. Select an option:
  - **Input permanently disarmed** – Deactivates all selected inputs.
  - **Arm input and return to default mode** – Reactivates the selected inputs and returns control to default.
5. Select the checkboxes of the inputs to which to apply the operation.
6. Click **OK**.

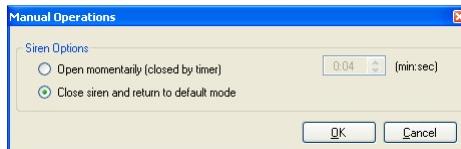
### 9.5 Controlling Sirens Manually

The *Manual Siren Operation* window allows an operator to test the siren for a selected panel.

**To manually open or close a siren:**

1. In the Tree View, expand the **AC Networks** element and expand a selected network.
2. Select a panel.
3. On the toolbar, click the  icon.

The *Manual Siren Operations* window opens.



4. Select an option:
  - **Open momentarily** – Sounds the siren for the time set in the timer box.
  - **Close siren and return to default mode** – Silences the siren and returns control to default.
5. Click **OK**.

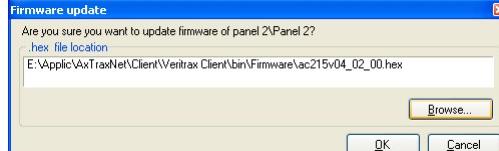
### 9.6 Manually Update Firmware

The *Update Firmware* window allows an operator to update the firmware version of the selected access control panel.

**To perform a firmware update manually:**

1. In the Tree View, expand the **AC Networks** element and expand a selected network.
2. Select a panel.
3. On the toolbar, click the  icon.

The *Update Firmware* window opens.



4. Click **Browse...** and select the HEX file relevant to the panel's hardware type.
5. Click **OK**.

# 10. Reports

AxTraxNG supports two categories of reports:

- Immediate Reports – List details of recent movements (within the last few hours). They are shown in the display area and can be exported.
- Archives Reports – List all events in the database.



Note

When printing a report, be sure that the default printer is a standard printer and not a special printer for printing cards; otherwise, the reports may not print correctly.

## 10.1 Immediate Reports

There are four types of immediate reports:

- **Who's been in today** – Lists where and at what time each user was granted access for the first time today.
- **Last known Position** – Lists where and at what time today each user was most recently granted access.
- **Roll-Call Readers** – Lists the last time each reader was given access, and by whom, within the last 1–99 hours.
- **Roll-Call Areas** – Lists all users currently within the selected area, sorted by department and entry time. The report lists all personnel who entered the facility within the last 1–99 hours.

The data for **Who's been in today** and **Last known Position** reports appear in the Tree View under Immediate Reports by default and simply need to be produced for viewing. The **Roll-Call Readers** and **Roll-Call Areas** reports must be created.

*To produce Who's been in today and Last known Position Reports:*

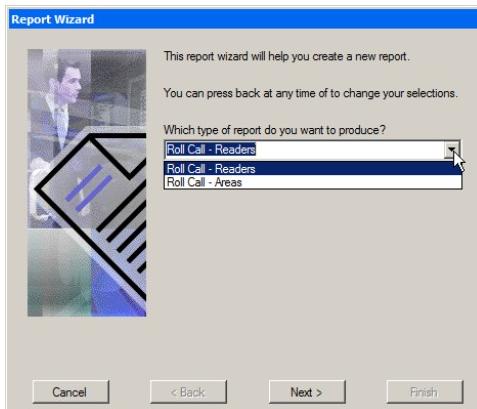
1. In the Tree View, expand the **Reports** element and expand the **Immediate** element.
2. Select the kind of report you wish to produce.
3. On the toolbar, click the icon.

The display area lists the new report and the report is displayed.

*To create Roll-Call Readers and Roll-Call Areas Reports:*

1. In the Tree View, expand the **Reports** element and select **Immediate**.
2. On the toolbar, click the icon.

The Report Wizard opens.



3. From the dropdown list, select a report type
4. Click **Next**.
5. Follow the on-screen wizard instructions until the wizard has completed.

The display area lists the new report and the report is displayed.

An example Roll-Call Readers Report is presented.

Name	Location	Time
Department 2 user2,	1!Panel 1!Reader 1	26/12/2013 08:51:33
General user1,	1!Panel 1!Reader 1	29/12/2013 08:01:23
Visitors vic1,	1!Panel 1!Reader 2	29/12/2013 05:59:01

## 10.2 Archives Reports

You can produce three types of reports:

- Panels Events Reports
- System AxTraxNG Events Report
- Interactive Report

## Reports

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### 10.2.1 Panels Events Reports

Panel event reports display details of all recorded panel events.

There are six available panel event reports:

- **Attendance Report** – Lists the attendance hours for selected users, sorted by date. Results include hours present, time in, and time out.
- **AC Panels Report** – Lists all the events recorded by the selected AC panels, sorted by date.
- **Access Report** – Lists all access events recorded by the selected readers, sorted by reader and date.
- **Readers Report** – Lists all users who have accessed the selected readers, sorted by department and date.
- **Fingerprint Report** – Lists specific fingerprints readers' events, sorted by reader and date.
- **Visitors Report** – Lists visitors who have made a visit to a certain user or department, or lists all related visitors.

### 10.2.2 System AxTraxNG Events Report

System AxTraxNG events reports list details of system and operator activity.

There are three available system event reports.

- **System Report** – Lists all operations performed by the AxTraxNG server, sorted by date.
- **Operators Report** – Lists all the operations performed by registered system operators, sorted by operation event type and date.
- **Alarm and Antipassback Handler Report** – Lists all raised system alarms, sorted by operator and date.

### 10.2.3 Interactive Report

Interactive reports list details of users and their access activity.

There are two available interactive reports:

- **User Access Rights Report** – Lists site access details for selected users, with full details of readers accessed and in which time zones.
- **Not Responding Users Report** – Lists users for whom there have been no access events for a selected period of time.
- **AC Panel Links** – Displays the links in the system per selected access control panel.

### To create a new Archives report:

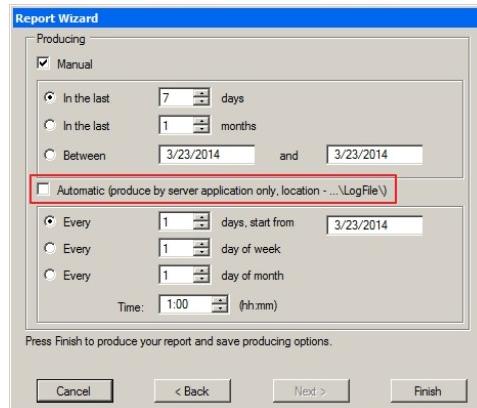
1. In the Tree View, expand the **Reports** element and select **Archives**.
2. On the toolbar, click the  icon.  
The Report Wizard opens.



3. From the first dropdown list, select a report type.
4. From the second dropdown list, select which report you wish to produce.
5. Click **Next**.
6. Follow the on-screen wizard instructions until the wizard has completed.

The display area lists the new report and the report is displayed.

In addition, there is an option on the last screen of the Archives Report Wizard to have the Watchdog produce reports automatically.



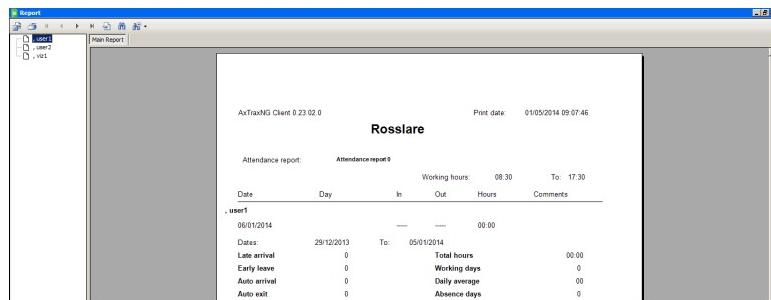
The reports produced are saved to the following location:

**Program Data > Rosslare Enterprises Ltd > AxTraxNG Watchdog**

## Reports

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An example Attendance Report is presented.



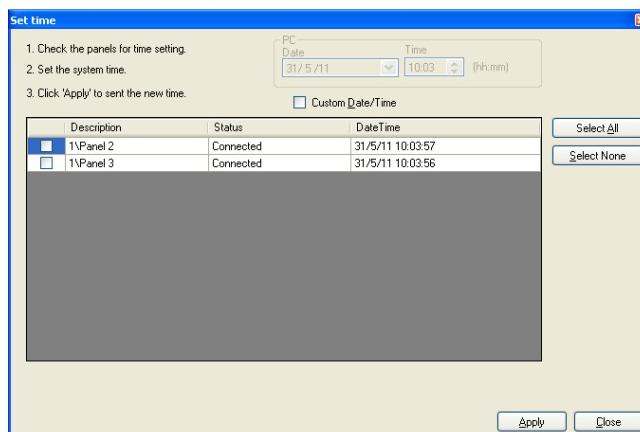
# 11. Administrator Operations

## 11.1 Setting the Time and Date

You can select panels by network and reset their date and time to the AxTraxNG server's system date and time, using the Set Time window.

**To reset the panel time:**

1. In the Tree View, expand the **AC Networks** element and select a network.
2. On the toolbar, click the icon.  
The *Set Time* window opens.



3. Select the panels to reset.
4. Click **Apply**.

The server connects to the panels and sets the time as requested. A dialog confirms the operation.

## 11.2 Downloading Failed Data

In the event that some data fails to download to the access control panels, it is possible to perform a download of the failed operations only. You can perform this operation on a single panel, on all the panels in a network, or on all the panels in the entire system.



The Failed Data icon only appears if failed data exists in the database.

Note

## Administrator Operations

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### To download failed data:

1. In the Tree View, select a specific panel, a specific network, or all the networks.
2. On the toolbar, click the  icon.  
The download data process begins.

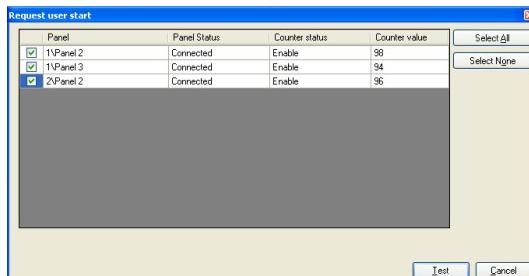
### 11.3 Testing User Counters

When using User Counters, it is possible to view the current User count value in each panel that has a Reader designated with the "Deduct User" option.

#### To view User Counters:

1. In the Tree View, select expand the **Users** element.
2. Select the **Visitors** element or expand the **Department/Users** element and select a department.
3. Select a user or visitor in the display area.
4. On the toolbar, click the  icon.

The *Request User Count* window opens.



5. Click **Test**.

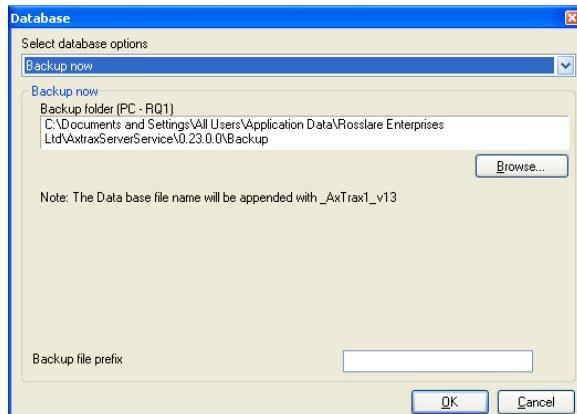
### 11.4 Maintaining the Database

Use the *Database* window to maintain the system database.

#### To open the Database window:

1. From the menu bar, select **Tools > Database**.

The *Database* window opens.



The following database operations are available:

**Table 26: Tools > Database > Available Databases**

Operation	Description
<b>Periodic Backup</b>	Run a scheduled backup every specified number of days at the specified time.
<b>Backup now</b>	Run a one-time backup immediately.
<b>Export Configurations and Events*</b>	Copy the contents of the database to the selected folder.
<b>Import Configurations*</b>	Replace the current configuration based on the imported file. A user's photo can also be imported.
<b>Import Configurations and Events</b>	Replace the current configuration and events based on the imported file.
<b>Erase Configuration and Events*</b>	Erase the current database configuration and all events.
<b>Limit Panel Events Period</b>	Automatically erase events when they are older than a specified number of days. Before using this option, Rosslare recommends that you set a periodic backup. <b>Note: It is recommended to set the value to no more than 91 days.</b>
<b>Erase Panel Events</b>	Erase all events that are older than a specified number of days A user's photo can also be imported.
<b>Import database versions earlier than AS-225 VeriTrax or AS-525 AxTrax*</b>	Replace the current database with VeriTrax AS-225 or AxTrax databases A user's photo can also be imported.

## Administrator Operations

Operation	Description
<b>Import database versions earlier than AxTraxNG</b>	Replace the current database A user's photo can also be imported. <b>Note:</b> This option does not allow importing a database from a current AxTraxNG version.

\*This option is only available in the AxTraxNG Server PC.



Note

The Backup and Export functions add “\_AxTrax1\_vX” to the end of file name of the exported or backed up database. The Import Database function executes only with the string at the end of the file name. After a database is imported, the panel status may change to disabled. If this occurs, the operator should re-enable the panels.

### 11.5 AxTraxNG Options and Preferences

AxTraxNG can be customized to meet the preferences of the operator using the *Options* window.

**To open the Options window:**

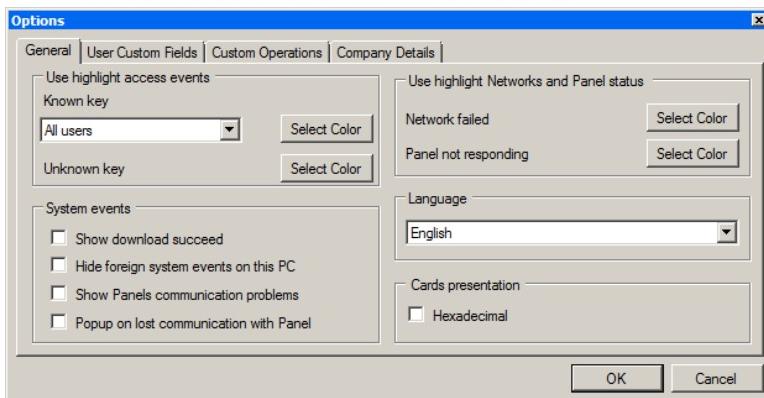
1. From the menu bar, select **Tools > Options**.

The Options window has four tabs:

- **General** – General startup and presentation settings
- **User Custom Fields** – Additional user-defined fields for the *User Properties* window
- **Custom Operations** – Used to upload users to the system from a text file
- **Company Details** – Site details (name and address) that are displayed on the report

#### 11.5.1 General Tab

The General tab includes presentation connection settings.



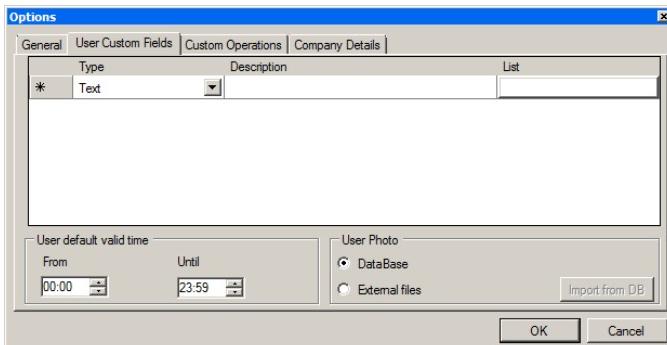
The *General* tab contains the following fields:

**Table 27: Tools > Options > General Tab**

Field	Description
<b>Use highlight access events</b>	From the <b>Known Key</b> dropdown, select the desired option and click <b>Select Color</b> to display selected user information in a custom picked colored highlight. Click <b>Select Color</b> adjacent to <i>Unknown key</i> to define the highlight color for unknown keys.
<b>System events&gt;Show download succeed</b>	Select the checkbox to add a message to the event history upon successful system parameters download from the AxTraxNG software to the panel.
<b>System events&gt;Hide foreign system events on this PC</b>	Select the checkbox to see only local administrator and AxTraxNG Server messages.
<b>System events&gt;Show panel communication problems</b>	Select the checkbox to have status indicate panel communication problems
<b>System events&gt;Pop-up on lost communication with panel</b>	Select the checkbox to have a pop-up appear if communication with a panel is lost. After selecting the checkbox, disconnect the working panel and wait for a minute or two to see that the pop-up appears.
<b>Use highlight networks and panel status</b>	Click <b>Select Color</b> adjacent to <i>Network failed</i> to define the highlight color for network alarms. Click <b>Select Color</b> adjacent to <i>Panel not responding</i> to define the highlight color for panel communication errors.
<b>Language</b>	Select the system interface language. <b>Note:</b> Setting the language to Farsi also changes the date format to the Farsi date format.
<b>Cards presentation</b>	Changes the display of card details to hexadecimal format.

### 11.5.2 User Custom Fields

The *User Custom Fields* tab controls the user-defined fields on the User Fields tab of the User Properties window (see Section 5.13.2.4).



## Administrator Operations

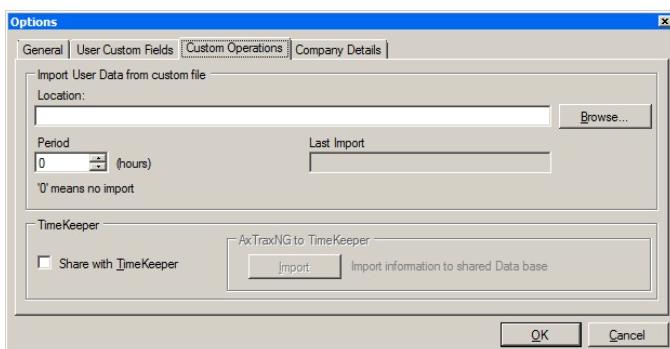
The *User Custom Fields* tab contains the following fields:

**Table 28: Tools > Options > User Custom Fields Tab**

Field	Description
<b>Field type</b>	Select the type of field. If field type is <b>list</b> , click <b>Edit</b> and enter list items.
<b>Field description</b>	Type a name for the new field.
<b>User default valid time</b>	Set default start and end time for user access rights using the <b>From</b> and <b>Until</b> fields.
<b>User Photo</b>	Define the default photos to be used: <ul style="list-style-type: none"><li>• <b>Database:</b> Use the User photos save in the Data base</li><li>• <b>External files:</b> Use this option to save a large user photo collection external from the data base</li><li>• <b>Export from DB:</b> Click to export existing photos from the Data base to an external folder</li></ul>

### 11.5.3 Custom Operations

The *Custom Operations* tab is used to upload users to the system from a text file).

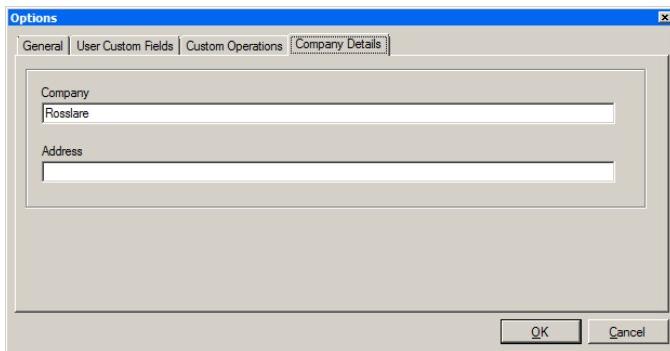


The tab is for specific future use.

Contact Rosslare support if you need help with this tab.

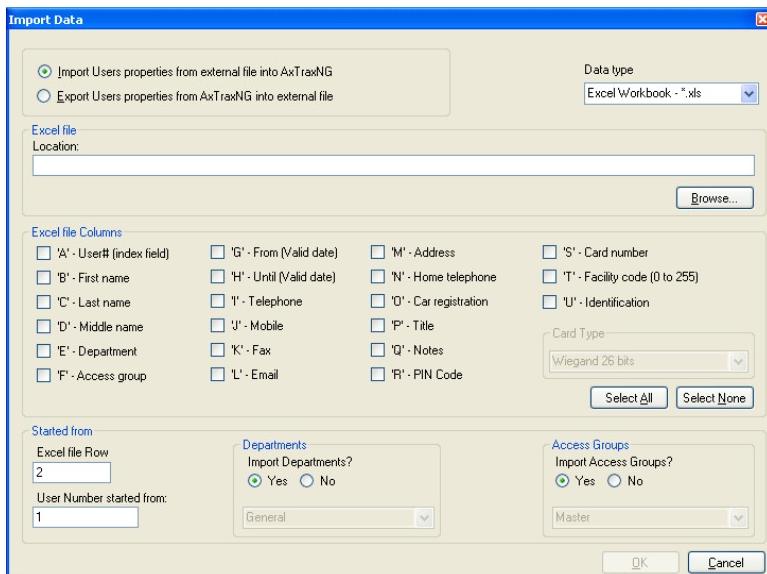
### 11.5.4 Company Details

The *Company Details* tab displays the name and address that are displayed on reports.



## 11.6 Importing/Exporting User Data

The Import/Export Data window makes it possible to import/export user information into/from the AxTraxNG database from/to a standard spreadsheet file.



The *Import/Export Data* window contains the following fields:

**Table 29: Tools > Import/Export Data**

Field	Description
<b>Import Users Properties from external file into AxTraxNG</b>	Select this option to import user properties
<b>Export Users Properties from AxTraxNG into external file</b>	Select this option to export user properties

## Administrator Operations

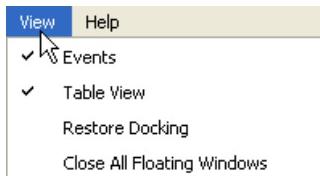
Field	Description
<b>Data Type</b>	Select the type of data file to import/export.
<b>Location</b>	Select the location of the file to import/export.
<b>Browse</b>	Click to select the file to import/export.
<b>Excel File Columns</b>	Select the checkboxes of the columns to be imported or exported. Data in each column (A-T) are imported or exported as listed.
<b>Excel file Row</b>	Enter the first row of user data in the spreadsheet.
<b>User number started from</b>	Enter the number from which to start assigning unique system user numbers.
<b>Import Departments?</b>	Select <b>Yes</b> to import new departments into the AxTraxNG database. Select <b>No</b> to import users without their departments.
<b>Department</b>	Select the department to assign to the imported users. This box is only active when the <i>No</i> option is selected in the Import Departments option.
<b>Import Access Groups?</b>	Select <b>Yes</b> to import new access groups into the AxTraxNG database. Select <b>No</b> to import users without their access groups.
<b>Access Groups</b>	Select the access group to assign to the imported users. This box is only active when the <i>No</i> option is selected in the import access group option.

*To open the Import/Export Data window:*

1. From the menu bar, select **Tools > Import/Export Data**.

### 11.7 AxTrax GUI View Options

The AxTraxNG Client main window GUI can be customized using the *View* menu.



- **Events** to make Events window visible/invisible.
- **Table View** to make Table View visible/invisible
- **Restore** docking to return to default GUI Setting
- **Close all floating Windows** to close all pop-up windows.

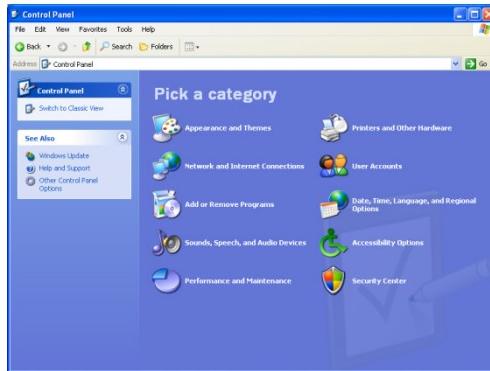
## A. Firewall Configuration

### A.1 For Windows XP

The following instructions explain how to configure the standard Windows Firewall for Windows XP.

**To configure the firewall:**

1. Open the Control Panel on your computer.



2. Click the **Security Center** category.

The *Windows Security Center* window opens.

(When in "Classic View", click the **Security Center** category in the top-left Control Panel preferences pane.)

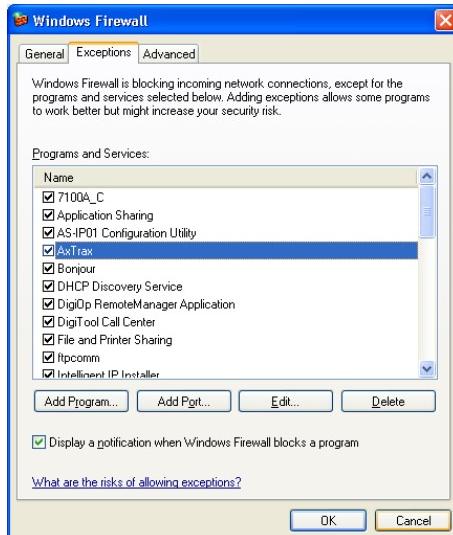


3. Click **Windows Firewall**.

## Firewall Configuration

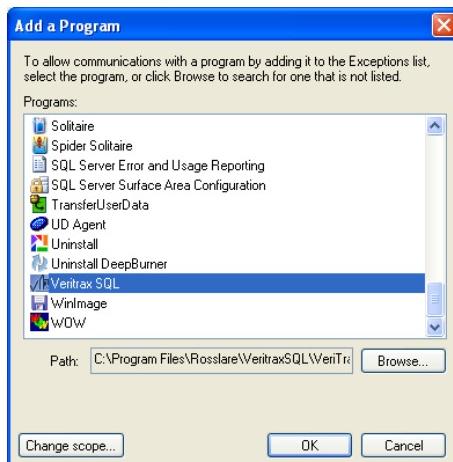
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4. Select the *Exceptions* tab.



5. Click **Add Program**.

The *Add a Program* dialog appears.



6. Click **Browse**.

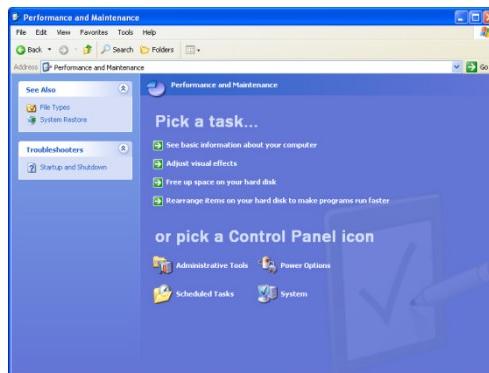
The *Browse* dialog appears.

7. In the **File Name** box, type:

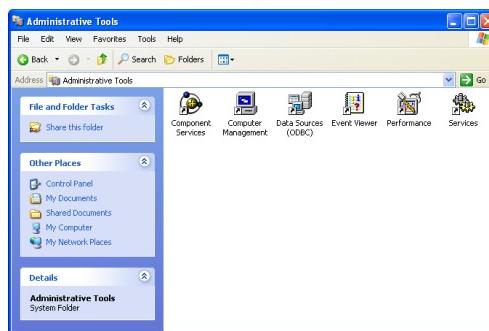
**"C:\Program Files\Microsoft SQL Server\MSSQL.1\MSSQL\BINN\sqlservr.exe"** and click **Open**.

## Firewall Configuration

8. Click **OK**.  
The SQL Server program appears in the Add a Program dialog.
9. Repeat Steps 6 and 7.
10. In the **File Name** box, type:  
**"C:\Program Files\Microsoft SQL Server\90\Shared\sqlbrowser.exe"**  
and click **Open**.
11. Click **OK**.  
The SQL Browser program appears in the Add a Program dialog.
12. In the Control Panel, click the **Performance and Maintenance** category.  
(When in "Classic View", click **Switch to Category View** in the top-left Control Panel preferences pane, and then click the **Performance and Maintenance** category.)  
The *Performance and Maintenance* window opens.



13. Click **Administrative Tools**.  
The Administrative Tools window opens.



## Firewall Configuration

---

14. Double-click **Services**.  
The Services Console opens.



15. Right-click **Windows Firewall/Internet Connection Sharing (ICS)** and click **Restart** from the pop-up menu.
16. Right-click **SQL Server** and click **Restart** from the pop-up menu.
17. Right-click **SQL Server Browser** and click **Restart** from the pop-up menu.

The Firewall is now configured for AxTraxNG.

### A.2 For Windows 7

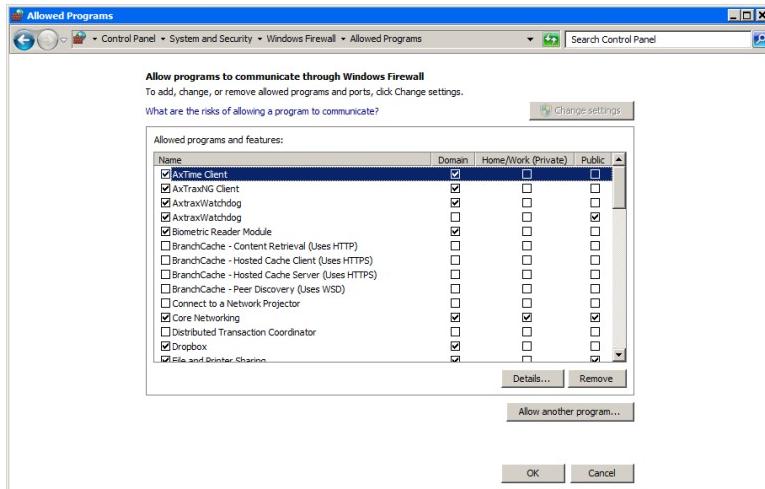
The following instructions explain how to configure the standard Windows Firewall for Windows 7.

*To configure the firewall:*

1. Open the Control Panel on your computer.
2. Click the **Windows Firewall** category.
3. Click **Allow a program through Windows Firewall**.

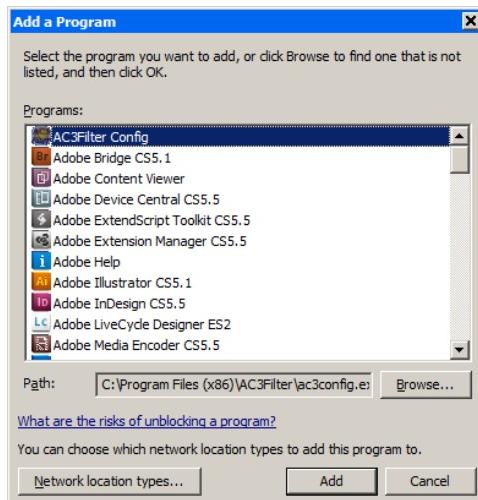
## Firewall Configuration

The *Allowed Programs* window opens.



- Click **Add Program**.

The *Add a Program* dialog appears.



- Click **Browse**.

The *Browse* dialog appears.

- In the **File Name** box, type:

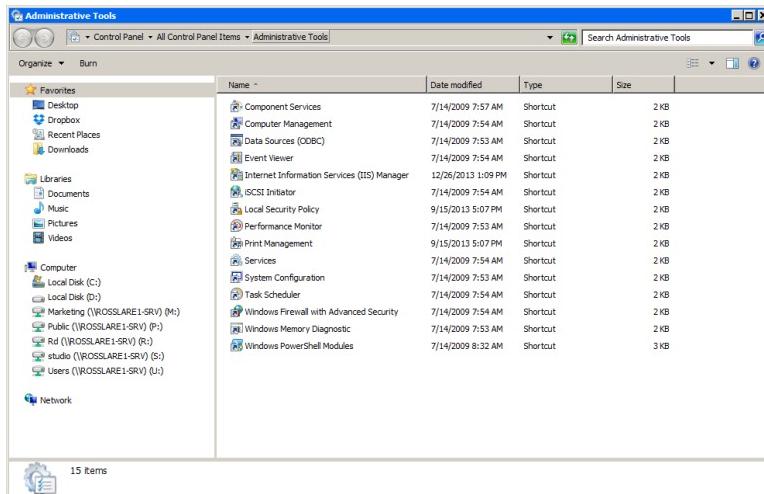
**"C:\Program Files\Microsoft SQL Server\MSSQL.1\MSSQL\BINN\sqlservr.exe"** and click **Open**.

## Firewall Configuration

---

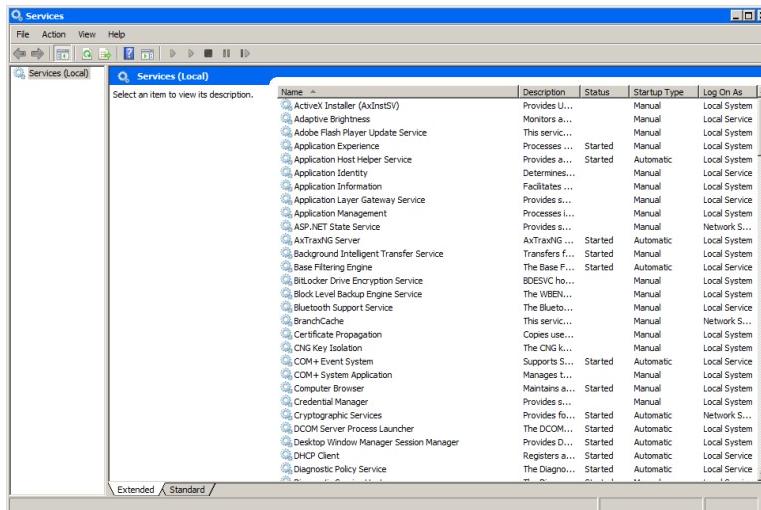
7. Click **OK**.  
The SQL Server program appears in the Add a Program dialog.
8. Repeat Steps 6 and 7.
9. In the **File Name** box, type:  
**"C:\Program Files\Microsoft SQL Server\90\Shared\sqlbrowser.exe"**  
and click **Open**.
10. Click **OK**.  
The SQL Browser program appears in the Add a Program dialog.
11. In the Control Panel, click **Administrative Tools**.

The *Administrative Tools* window opens.



### 12. Double-click *Services*.

The *Services* console opens.



13. Scroll down and right-click **Windows Firewall** and click **Restart** from the pop-up menu.
14. Right-click **SQL Server (AXTRAXNG)** and click **Restart** from the pop-up menu.
15. Right-click **SQL Server Browser** and click **Restart** from the pop-up menu.

The Firewall is now configured for AxTraxNG.

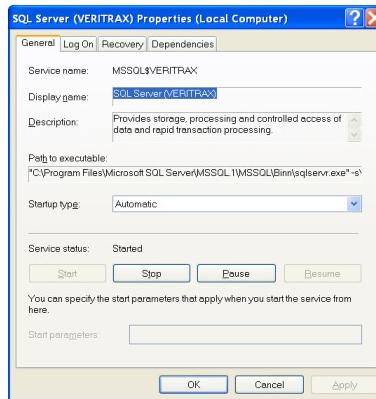
### B. Working with Windows 8

Although AxTraxNG Version 24.x does not support use with Windows 8, it is possible to run the application with Windows 8 by performing the following workaround before upgrading AxTraxNG to version 24.03:

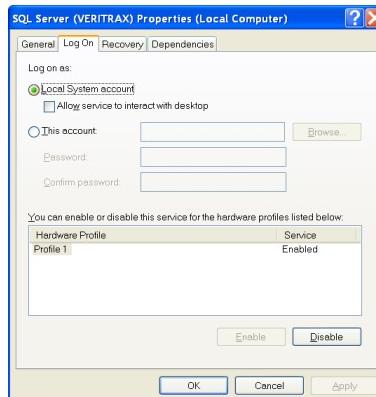
1. Run regedit.
2. Open HKEY\_LOCAL\_MACHINE/Software/Wow6432Node/Rosslare.
3. Right-click on each node and change permissions to Full.
4. Reboot the PC.
5. Perform the AxTraxNG upgrade.

# C. SQL Service Settings

1. To reach the SQL Service Settings, click the following path from the Control Panel in Windows XP:  
**Control Panel > Administrative Tools > Services and Applications > Services > SQL Server (VERITRAX)**
2. Double click "SQL Service (VERITRAX)" the following dialog opens:



3. Under the General tab, verify that the Startup type is "Automatic" and that the Service status is "Started".



4. In the Log On tab, verify that the Local System Account radio button is selected. If not, select **Local System Account** and restart the computer for the changes to take effect.

# D. Network Configuration

The AxTraxNG Server connects to access control units by a serial connection, a TCP/IP connection, or a Modem-to-Modem connection.

TCP/IP and Modem-to-Modem connections must be configured for use, and require expert knowledge of the local network.

## D.1 TCP/IP Connection

To connect access control panels to AxTraxNG over a TCP/IP LAN (Local Area Network) or WAN (Wide Area Network), the use of a TCP/IP to Serial converter is required, unless the panel has an onboard TCP-IP connection (AC-225IP or AC-525).

Each TCP/IP connection can support up to 32 access control panels that are connected to each other using RS-485.

The hardware used to connect to the TCP/IP network may be the MD-N32, which is a Serial to Ethernet converter, or using the onboard converter of AC-225IP or AC-525.

### *To configure a TCP/IP Connection for AxTraxNG:*

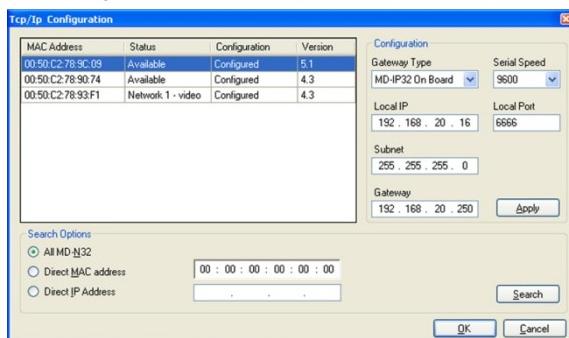
1. In the Tree View, click **AC Networks**.
2. On the toolbar, click the  icon.  
The *Networks* window opens.
3. Set the Network type as **TCP/IP**.



If you want to work with Remote, select **Remote (WAN)** in the TCP/IP Network window, and add the WAN IP Address of the PC.

4. Click **Configuration**.

The *TCP/IP Configuration* window opens.



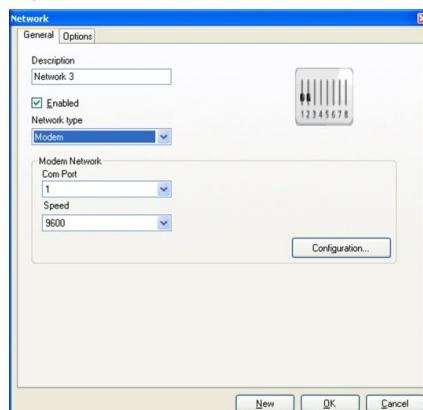
- The upper left window lists all TCP/IP converters attached on the local network, identified by their MAC address, and indicates if they are available to be assigned to a new panel network or are already assigned.
5. From the MD-N32 list (the MD-N32's MAC address should be labeled on the TCP/IP converter), select the appropriate MAC address.
  6. In **Gateway Type**, select the type of TCP/IP converter, MD-N32, MD-IP32 On board, or any other valid option. Skip this selection if it is already valid.
  7. Type the **Local IP address** and **Subnet** for the computer's network.
  8. Enter the **Local Port** number and select the **Speed** of your connection. It is recommended to select a higher value port number (4001 or higher). Note that the selected should not end with zeros (prefer setting Port value of 4243 rather than 4200). This avoids colliding with port addresses reserved for various equipment installed on the same network.
  9. Click **OK** to start the verification process.
  10. Turn off the MD-N32 power (or panel power if using the onboard module, such as MD-IP32), and then turn the power on again. This step is necessary when using certain versions of MD-N32 or MD-IP32 models. Skip this step if not applicable.
  11. If configuration applies to a WAN network, disconnect the configured unit from the local network, and reconnect to the WAN network and access control panels network working over the WAN.

### D.2 Modem Connection

You can also use Rosslare's MD-N33 modem for a Modem-to-Modem connection. Refer to the hardware installation manuals of the desired panel for more details.

#### To configure MD-N33 in AxTraxNG:

1. In the AxTraxNG software, add a new network.
2. Under network type, select **Modem**.



## Network Configuration

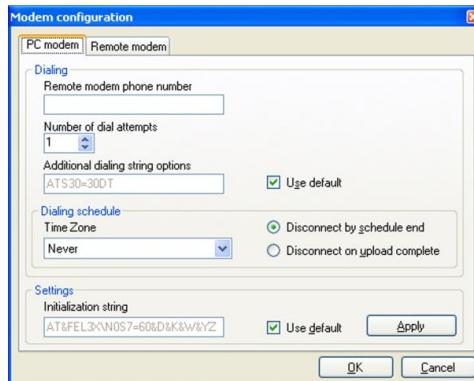


Communication speed is limited to 9600, 19200, 57600, or 115200 bits per second.

### To initialize and configure the computer modem:

1. In the Network window, click **Configuration**.

The Modem Configuration window opens.



2. In the **Dialing** area, under **Remote modem phone number**, type the destination telephone number to call.
3. Click to change the **Number of dial attempts** (if required).  
For most applications, the default dialing string is sufficient.  
The dialing string is displayed in the window.
4. Clear the **Use default** checkbox. This allows adding or editing of the dialing string. Then, type the AT command in the **Dialing string** window.
5. From the **Dialing schedule** dropdown list, select the time zone.
6. Choose the disconnecting condition: **Disconnect by schedule end** or **Disconnect on upload complete**.  
This option is enabled when the selected time zone is different from the default time zone (Always and Never).
7. In the **Settings** area, the initialization string is displayed in the window.  
For most applications, the default initialization string is sufficient.
8. Clear the **Use default** checkbox to allow adding or editing of the dialing string. Then, type the AT command in the **Dialing string** window.
9. Connect the computer's modem to the PC via the selected COM port, and click **Apply** to initialize the PC modem.
10. Click **OK** to complete the initialization.
11. If the computer displays a failure message, check the modem connections and repeat the last steps.

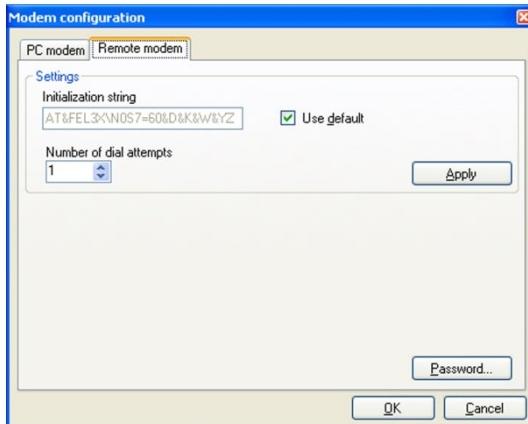


Remote modem initialization is at the PC side. When modem initialization fails through telephone line, a message appears.

Note

### To initialize and configure the remote modem:

1. In the Modem Configuration window, click the **Remote modem** tab.



2. In the **Settings** area, the initialization string is displayed in the window. For most applications, the default initialization string of is sufficient.
3. Clear the **Use default** checkbox to allow adding or editing of the dialing string. Then type the AT command in the **Dialing string** window.
4. In **Number of rings to answer**, set the number of rings before the computer modem answers.
5. Connect the remote modem to the computer via the selected com port, and click **Apply** to initialize the computer modem.
6. Click **OK** to initialize.
7. If a failure message appears, check the modem connections and repeat the last steps.



You must perform the action twice at the PC side, to Initialize two MD-N33s.

Note

The MD-N33 and AxTraxNG software are now configured and ready.

You can now continue working using the AxTraxNG Adding New Panel procedure.

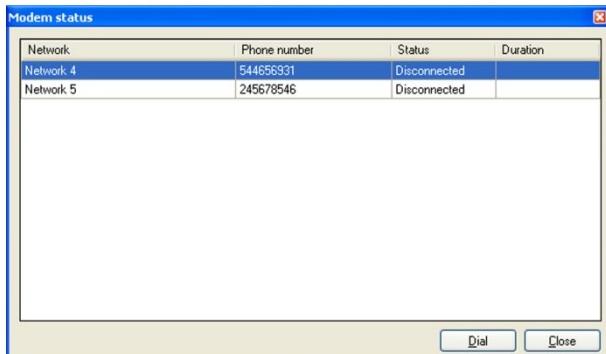
### To check the remote modem status:

1. When a panel is setting in a modem network, you can see the status of the modem by clicking the **phone** icon in the toolbar.

## **Network Configuration**

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2. There is a manual option to dial or disconnect the modem.



3. To prevent access to AxTraxNG data from non-authorized users, the AC-215, AC-225, AC-425 or AC-525 access control panels contain a password that can be changed only when the modem is connected and there is a link with the panel. You may be asked to enter the password during first data configuration, such as adding a new panel or downloading a new firmware.



# E. Restoring Factory Default Settings

If the modem configuration password is lost or forgotten, reset the access control panel to the factory default settings, and use the default "VeriTrax" password.



Caution

Restoring factory default settings resets all doors and reader configurations to their factory defaults and clears all user properties.

### *To restore the factory default settings:*

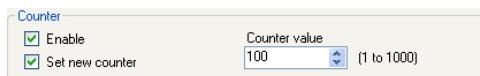
1. Turn off the supply power.
2. Disconnect all doors and readers wiring.
3. Connect Data 0, Data 1, and Tamper inputs to GND (-) in both reader 1 and 2 (total of six wires)
4. Power up the supply power for a few seconds. Wait for the "LED3" and "LED4" LEDs to flash alternately.
5. Turn off the supply power.
6. Connect the doors and readers wiring again.
7. In AxTraxNG, delete the panel by clearing the **Enable panel** checkbox in the panel screen. Click **OK**.
8. Select the **Enable panel** checkbox in the panel screen and click **OK**. This action causes a full reset of the access control panel with the factory settings.
9. Dial to the appropriate access control panel and click **password** in the modem status screen. Use **AxTraxNG** as the current password, and change the password to a new one.

# F. Configuring User Counters

You can use the User Counter options to limit the number of entrances of a particular user. This is done using the Counter option that appears on the *User Properties* window (Figure 2 in Section 5.13.2).

### To configure user counters:

1. Go the *General* tab of the *User Properties* window either as part of the procedure of adding a new user as described in Section 5.13.2, or select an existing user in the **Departments/Users** element.
2. On the toolbar, click the  icon.
3. In the Counter section of the *User Properties* window, select the **Enable** checkbox.
4. Select the **Set new counter** checkbox and specify the number of allowed entrances for the user using the **Counter value** spin box.



5. Click **OK**.
6. Go the *General* tab of the *Reader Properties* (Section 5.6).
7. In the Details section, select the **Deduct User counter** checkbox.



8. Click **OK**.

## F.1 Resetting Counter on Panel Re-enable

There is an additional counter option that allows you to reset the user counter to its starting value in the event that a panel is disconnected and then reconnected again.



If this option is not used, then upon panel re-enable, the user counter continues with its previous value prior to having that panel disabled.

### To reset the user counter on panel re-enable:

1. In the Tree View, expand the **AC Networks** element.
2. Select a network.
3. On the toolbar, click the  icon.  
The *Panel Properties* window opens.
4. Click the *Options* tab.

## Configuring User Counters

5. Select the **Set new counter** checkbox.



6. Click **OK**.

# G. Cross Platform Camera Setup

This section describes the complete process of adding cameras to the AC-525 panels as defined both in AxTraxNG and ViTrax applications, as well as emphasizes some of the important steps to help ensure proper camera operation.

This process is essentially a two-step procedure that needs to be defined in both applications.

First, you need to add the installed camera in the ViTrax software, only then is it possible to assign the camera to the relevant AC-525 panel defined in the AxTraxNG application.

### **To add a camera to the system:**

1. Install the AC-525 panel and connect the cameras (see AC-525 installation manual)
2. Add the camera in the ViTrax application by either:
  - a. Performing a camera search using the **Automatically discover network devices** option.
  - b. Manually add a camera using the **Camera setup wizard > Add new device – AC-525**.
3. [Optional] Configure Motion Detection in the ViTrax application if motion detection is used.  
If Motion Detection is required, first define Motion analysis via the ViTrax application:
  - a. Select the **Use Motion Detector for the Stream Being Used** checkbox.
  - b. Click **Properties** to adjust motion detection properties.

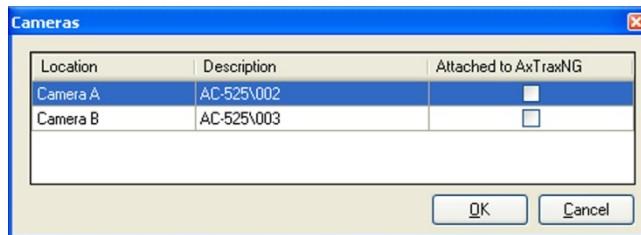


Note

The Motion Detection feature consumes a large amount of CPU power, resulting in a high overall CPU power usage by the application. This may reduce the overall number of cameras that can be managed by the ViTrax Server application.

4. Add the camera in the AxTraxNG application:
  - a. In AxTraxNG, ensure that the ViTrax Server is configured and is "Connected" with AxTraxNG.
  - b. In the AxTraxNG Tree menu, select the relevant AC-525 Network item.
  - c. On the toolbar, click the icon.

On the left, you see the names of the cameras connected with this network as previously defined in ViTrax.



- d. Select the **Attached to AxTraxNG** checkbox next to the camera you wish to add to the system
  - e. Click **OK**.
5. Set the camera properties in the AxTraxNG application:
- a. In the Tree View, click **AC Networks**.
  - b. Expand a network and select a panel to configure.
  - c. On the toolbar, click the panel's icon.  
The available cameras are listed in the display area.
  - d. Select a camera row.
  - e. On the toolbar, click the icon.  
The *Camera Properties* window appears.
6. Set the camera's time zone and daylight savings behavior from the *Camera* screen in the AxTraxNG application (Step 1):
- a. In the *Camera Properties* screen, click the *Time* tab.
  - b. Select the local Time Zone from the dropdown list.
  - c. If Daylight Saving Time is now active, select the **Enable Daylight Saving Time** checkbox.  
This advances the local time selected by 1 hour.
  - d. Click **Apply** or **OK**.

**Note**

Daylight savings is currently not updated automatically by Windows. It is therefore the user's responsibility to enable or disable the daylight saving time checkbox as necessary.

7. Set the camera's time zone and daylight savings behavior from the *Camera* screen in the AxTraxNG application (Step 2):
- a. In the Tree menu double click a Panel item and Select the **Options** tab.
  - b. In the Time Zone section, define the time zone and Daylight Saving Time to match that of the *Camera* properties from Step 6).

## Cross Platform Camera Setup

---

8. Test time synchronization in both application:
  - a. In the Tree menu, select your network.
  - b. On the toolbar, click the  icon and verify that the time matches the AxTraxNG's Server PC time.
  - c. Select the panel and click **Apply** (1 or 2 seconds difference is acceptable).
  - d. In the tree menu, double-click the  icon and click **Properties**.
  - e. Click the *Time* tab and verify that it matches the AxTraxNG Server PC time.
  - f. If the ViTrax Server application and the AxTraxNG Server application are running on different PCs, ensure that both of the PCs are synchronized. It is advised that both PCs are assigned with the same time server.

## H. Enrolling Cards using MD-08 Desktop Reader

This option is available for users with the MD-08 unit on-board.

**To define the MD-08:**

1. In the Tree View, expand the **Users** element and select the **Cards** element.
2. Click the **Insert card by MD-08** icon on the toolbar or click **Add from MD-08** in the *Codes* tab in the *Users Properties* window (Section 5.13.2.2).

The *Add Cards from MD-08* window opens.



3. Select the Card type and Com Port from the respective dropdown lists.
4. Enroll cards using the reader.
5. Click **OK**.

# I. SQL Server Installation Troubleshoot

When installing the MS SQL Server 2005 Express component in a Windows Server (2003 or 2008) environment, you might get the following error message: "*The sa password must meet SQL Server password policy requirements.*"

This is because either:

- The domain-enforced policy is preventing the installer from setting the SA user's password, or
- The local security policy is preventing the installer from setting the password

You can temporarily disable this policy while the installation is running and click **Retry** to let the installation complete successfully. After installation is finished, you can restore the policy to the desired setting.

If you are on a Domain Controller, check the Domain Controller security settings first:



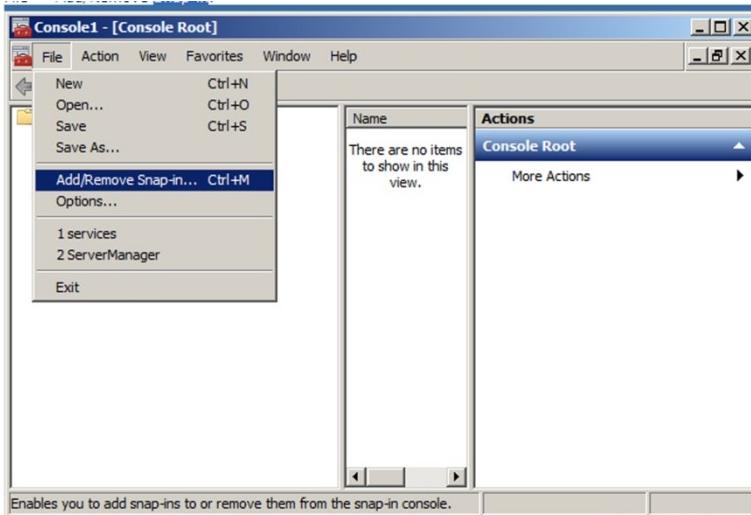
If the setting is set on a domain controller, you may need to run GPU date to force the changes to propagate.

Note

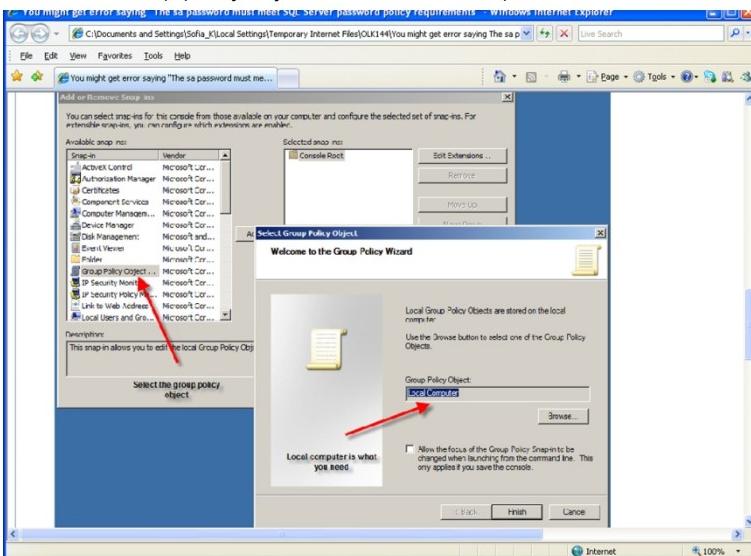
If the server is not part of a domain, check the local security policy.

## To check the local security policy

1. Open the MMC console: **Start -> Run -> mmc.exe**
2. Click **File -> Add/Remove Snap-in:**

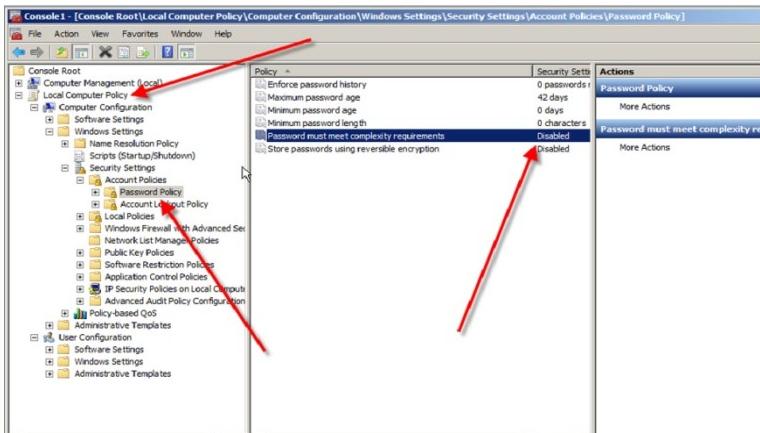


3. Add the Group policy object for the Local Computer:



## SQL Server Installation Troubleshoot

4. Disable (temporarily) the security policy:



# J. Guard Screen

The Guard Screen application displays the most recent Access Granted events along with that user's information.

## J.1 Starting the Software

*To start AxTraxNG:*

1. Double-click the Guard Screen icon () on the desktop.

The *Login to AxTraxNG* Dialog box appears.



2. Select an **Operator name** and enter a **Password**.



By default, the Administrator operator password is "admin".

3. Click **OK**.

The Guard Screen window opens.

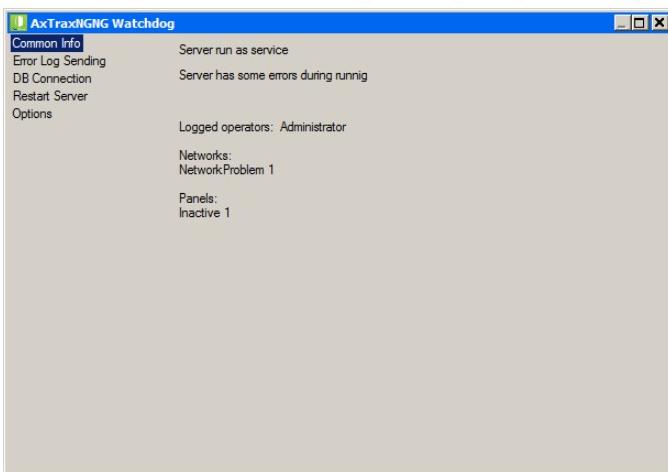
## J.2 Guard Screen Window



The Guard Screen window can show the last either 1, 2, 4, or 9 Access Granted events.

# K. AxTrax.NET Watchdog

The AxTrax.NET Watchdog is a program that monitors the AxTrax server. Double-click the  icon in the Window system tray to open the program.



The main window contains the following five topics:

Parameter	Description
<b>Common Info</b>	Shows general system information
<b>Error Log Sending</b>	Sends error log to Rosslare Customer Support
<b>DB Connection</b>	Changes DB connection string <b>Note: Administrator password is required</b>
<b>Restart Server</b>	Restarts the AxTraxNG server <b>Note: Administrator password is required</b>
<b>Options</b>	<ul style="list-style-type: none"><li>• TimeKeeper synchronization</li><li>• Use static IP option</li></ul>

Once the main window opens, you can click on any of the three main topics to open that topic's screen.

## K.1 Common Info

This screen shows general system information: server status, downloads counter, number of networks, number of panels, and networks and panels status.

In addition, if you import an earlier database from VeriTrax AS-225/AxTrax AS-525, the progress of the import is displayed in Common Info.



## K.2 Error Log Sending

If you are experiencing problems with the server, you can use this function to send a report to Rosslare Customer Support for help.

The *Error Log Sending* screen contains following fields:

**Table 30: Watchdog > Error Log Sending Screen**

Parameter	Description
<b>Hardware Configuration</b>	Select this checkbox if you want to sends Hardware configuration with Error log
<b>Operating System</b>	Sends OS version with Error log
<b>List of Users</b>	Sends Users list with Error log
<b>List of Installed Programs</b>	Sends List of installed programs with Error log
<b>List of SQL Servers</b>	Sends List of SQL Servers with Error log
<b>Event Log Messages</b>	Sends Windows Event Log with Error log
<b>Ping Networks</b>	Sends network ping result with Error log
<b>Get connection string from server</b>	Sends connection string of DB with error log This option is enabled when Ping Network checkbox is selected.

## AxTrax.NET Watchdog

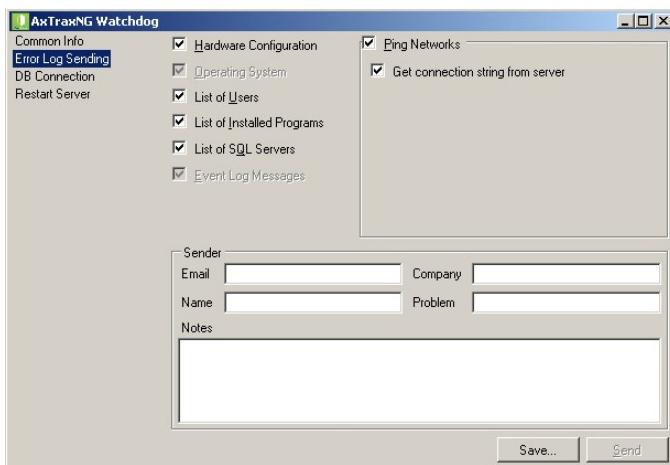
Parameter	Description
<b>SQL Server*</b>	PC address with SQL server installed
<b>Database*</b>	DB name
<b>Username*</b>	Username of DB
<b>Password*</b>	Password of DB
<b>AxTraxNG/Old AxTrax radio buttons*</b>	DB of AxTraxNG or Old AxTrax
<b>Sender Section</b>	
<b>Email</b>	Sender Email
<b>Company</b>	Sender Company
<b>Name</b>	Sender Name
<b>Problem</b>	Short description of problem
<b>Buttons</b>	
<b>Save Button</b>	Saves log to local machine
<b>Send Button</b>	Sends the log to Rosslare Customer Support

\*These options are enabled when the **Get connection string from server** checkbox is cleared.

### To send an Error Log report:

1. Click the **Error Log Sending** topic.

The *Error Log Sending* screen is displayed.



2. Select the relevant checkboxes.
3. In the Sender section, fill out the necessary fields.
4. Click **Send**.

### K.3 DB Connection

This feature allows you to change the database connection string.

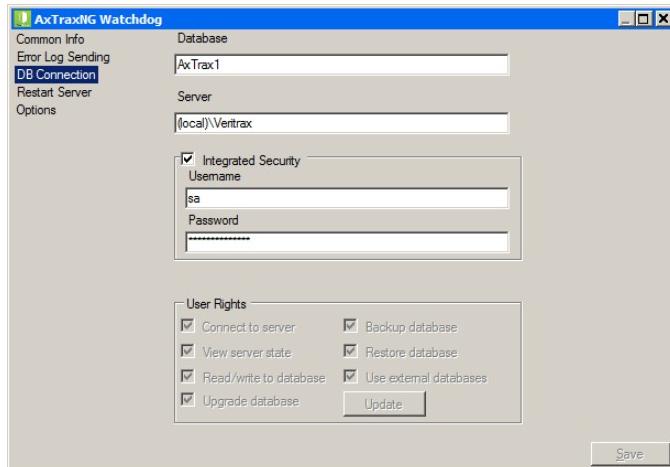
The *DB connection* screen contains following fields:

**Table 31: Watchdog > DB Connection Screen**

Parameter	Description
<b>Database</b>	Database name
<b>Server</b>	DB Server path
<b>Integrated Security checkbox</b>	Select this option to sends username and password of database
<b>Username</b>	Database username
<b>Password</b>	Database Password
<b>User Rights</b>	These fields monitor the User rights in the current database.

*To change the DB connection settings:*

1. Click the **DB Connection** topic.
  2. Enter the administrator password and click **OK**.
- The *DB Connection* screen is displayed.



3. Change the field parameters as desired.
4. Click **Save**.

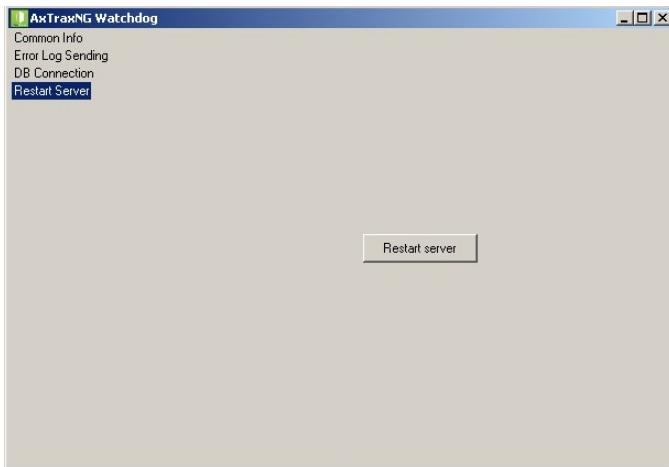
### K.4      Restart Server

If you try to open the AxTraxNG Client but you get an error that the server is not connected, you may need to restart the server.

*To restart the server:*

1. Click the **Restart Server** topic.

The *Restart server* button appears.



2. Click **Restart server**.
3. Enter the administrator password and click **OK**.

The server restarts within a few seconds.

### K.5      Options

The *Options* screen contains following fields:

**Table 32: Watchdog > Options Screen**

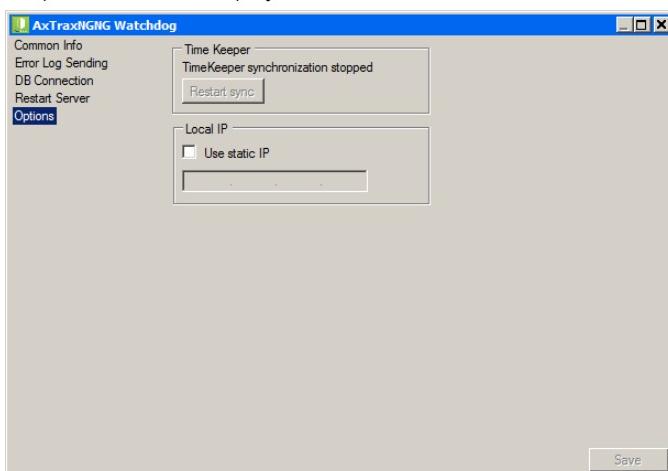
Parameter	Description
TimeKeeper > <b>Restart sync</b>	The field shows the status of TimeKeeper synchronization (running, stopped, error, and so on). Click <b>Restart sync</b> to start the synchronization

<b>Local IP &gt; Use Static IP</b>	<p>Check the <b>Use Static IP</b> checkbox to enter a real IP address.</p> <p>This is used Server communicate Clients by Remoting technology. Default Server's IP address is 127.0.0.1. If PC use some Network cards or Virtual networks simultaneously, Remoting communication may be problematic.</p> <p><b>Note:</b> If Watchdog does not have permission to write in the server's directory, the option will fail. User the Readme.txt file to learn about Windows permissions.</p>
------------------------------------	---

*To change the DB connection settings:*

1. Click the **DB Connection** topic.
2. Enter the administrator password and click **OK**.

The *Options* screen is displayed.



3. Change the field parameters as desired.
4. Click **Save**.

# L. Adding Custom Wiegand Formats

The Wiegand protocol is the most common protocol between readers and controllers. This protocol is actually a collection of bits that represents the number of the user card ID.

There are many types of Wiegand protocols. Protocols differ from one another depending on the following three factors:

- The number of bits sent per card  
The most common format is 26-bit, but there are many more types such as 30-, 32-, 35-, and 36-bit.
- The representation of the user number  
In each card, there is a number that defines the user, but the representation of this number inside the Wiegand protocol can be changed. In addition, there is a Facility code in most protocols, which is not part of the number but is common to all users in this particular area. There are cards with additional codes such as Site code, but AxTraxNG recognizes them as a Facility code only. This means that if a card has both a Site code and a Facility code, AxTraxNG recognizes the first Facility code and the second Facility code is ignored.
- The authentication mechanism and its type inside the bit stream  
In most protocols, there is a certain type of authentication of the data transferred from the reader to the controller.

Once the user knows the format of the card, meaning how many bits there are per card, the user can use the other two factors to create new rules, which can then be enrolled into the software to teach the controller to understand the new format.

### **L.1 Representation**

The following options are available when discussing the number representation:

- Card number is represented in a binary or hexadecimal code  
All the bits in the protocol are represented with 'D', which stands for data.
- Card number is represented in the protocol as a "reverse bytes". For example, if the number (hexadecimal) is 34 65 89 32, then it is represented as: 32 89 65 34.  
All the bits in the protocol are represented with 'R'.

- Card number is represented in the protocol as a “reverse bits”. For example, if the number (hexadecimal) is 34 65 89 32, which is represented in binary code as:  
00110100 01100101 10001001 00110010  
then in reversed bits format, it is 4C 91 A6 2C, which is represented as:  
01001100 10010001 10100110 00101100 in binary.  
All the bits in the protocol are represented with ‘Z’.
- Card number is represented in the protocol as a BCD code (each nibble represents one decimal character). For example, if the number (decimal) is 658723, then it is represented in binary as: 01100101 10000111 00100011.  
All the bits in the protocol are represented with ‘B’.

### L.2 Facility Code

If supported in the card, the software must know where it is placed inside the bit array and how many bits it takes.

Of the 5 representation options presented in L.1, only the data format can be used with the Facility code; however, all the bits in the protocol are represented with ‘F’ to differentiate it from regular data.

### L.3 Authentication

Usually the array of bits that represents the card number also contains an authentication mechanism that checks that the data was transferred correctly.

AxTraxNG supports several types of authentication mechanisms as follows:

- Even Parity – One bit provides authentication to either several bits proceeding or following it (according to the defined protocol). This bit makes the total number of related bits an even number.  
The Even Parity bits in the protocol are represented with ‘E’ and all the bits that they verify are represented with ‘1’.
- Odd Parity – One bit provides authentication to either several bits proceeding or following it (according to the defined protocol). This bit makes the total number of related bits an odd number.  
The Even Parity bits in the protocol are represented with ‘O’ and all the bits that they verify are represented with ‘1’.
- CheckSum – The number of bits (usually 8) provides the sum of the previous bytes.  
Checksum bits in the protocol are represented with ‘S’ and all the bits that they verify are represented with ‘1’.
- CheckXor – The number of bits (usually 8) provides a logical XOR value of the sum of the previous bytes.  
CheckXor bits in the protocol are represented with ‘X’ and all the bits that they verify are represented with ‘1’.

## Adding Custom Wiegand Formats

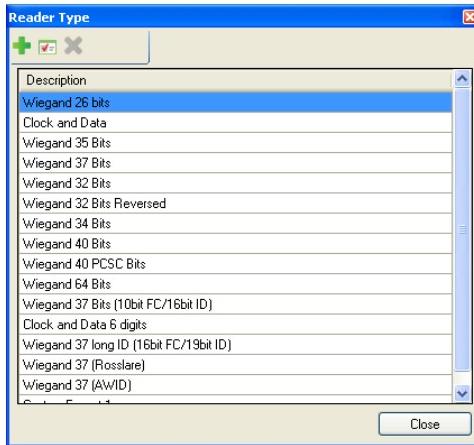
### L.4 Creating New Rules

Using the above principles, we can create new rules for AxTraxNG.

*To create a new rule:*

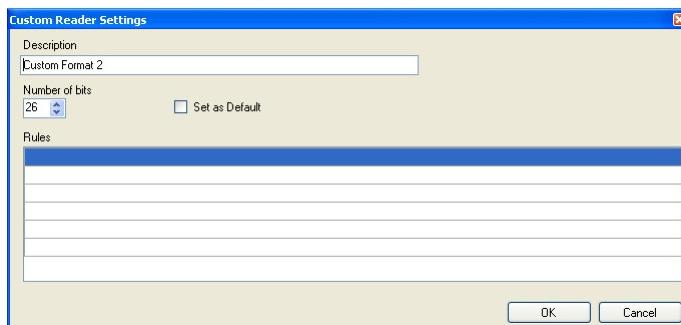
1. In the Tree View, click **AC Networks**.
2. Click  icon.

The *Reader Type* window opens.



3. Click the  icon.

The *Custom Reader Settings* window opens.



4. Enter a description of the new rule.
5. Choose the number of bits the new rule will use.
6. [Optional] Select the **Set as Default** checkbox.
7. In the Rules section, enter the protocol rules according to the guidelines described in Sections L.1 through L.3 and as shown in the example below.



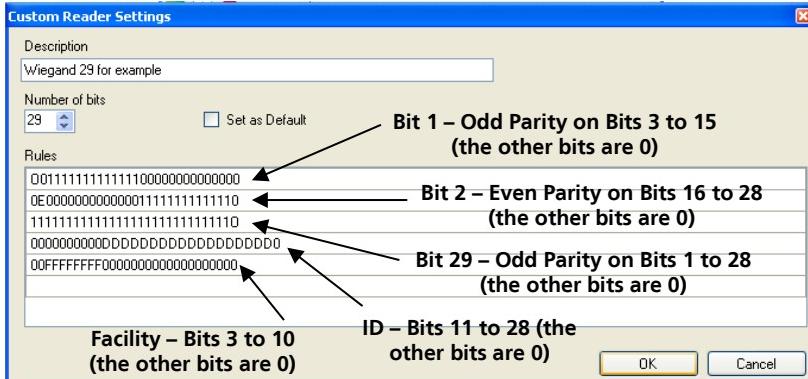
The protocol definition is for the entire system and not per controller.

## Example

Enter a new Wiegand 29-bit protocol with the following rules:

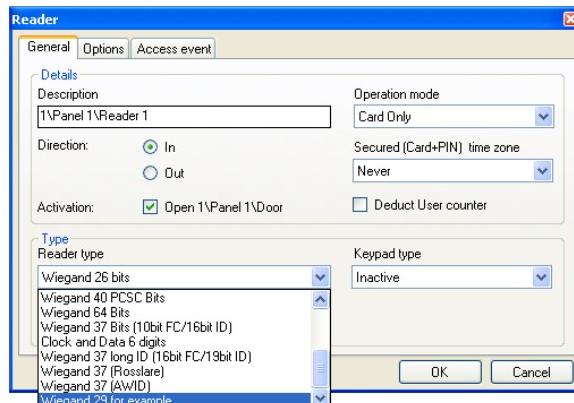
- Rule 1: Bit 1 – Odd parity on the bits 3–15
- Rule 2: Bit 2 – Even parity on the bits 16–28
- Rule 3: Bit 29 – Odd parity on the bits 1–28
- Rule 4: Bits 11–28 – ID data
- Rule 5: Bit 3–10 – Facility code

The new protocol appears in the *Custom Reader Settings* window.



Please note that the first character in the first row and the last character in the third row, which represents the odd parity, is a capital "O" and not a zero (0).

The new protocol now appears in the list of available protocols.



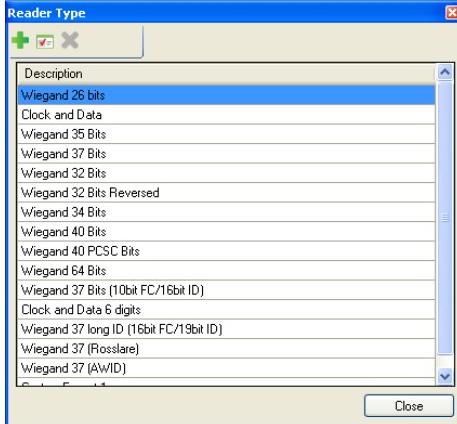
## Adding Custom Wiegand Formats

The representation of each existing protocol can be viewed.

**To view the format of existing protocols:**

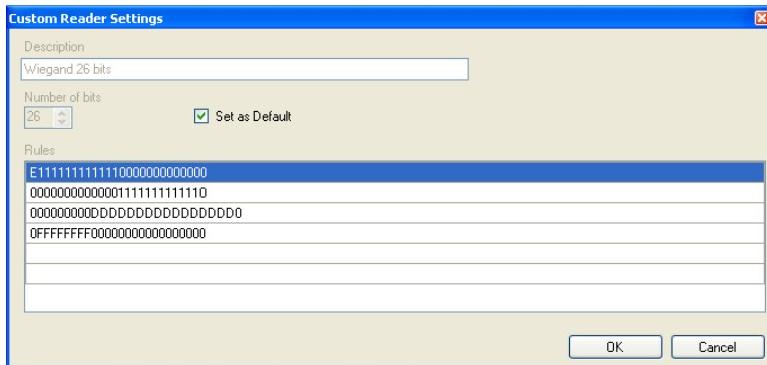
1. In the Tree View, click **AC Networks**.
2. Click the  icon.

The *Reader Type* window opens.



3. Double click protocol you wish you view (in this case, Wiegand 26-Bit). Alternatively, you can choose the protocol you wish to view and click the  icon.

The *Custom Reader Settings* window opens.



The protocol representation is for viewing only and cannot be edited.

Note

For help in creating a new protocol, please refer to Customer Support.

# M. ViTrax LPR Software

Before starting the Luxriot LPR installation, please note that ViTrax LPR requires ViTrax Client of at least 1.8.3 version to be installed on same PC, which is part of the ViTrax Suite. In addition, Microsoft .NET Framework 3.5 is required. it can be found at <http://msdn.microsoft.com/en-us/netframework/cc378097.aspx>.

## M.1 Minimum Hardware Requirements

	1-Channel	2-Channel	4-Channel
<b>Operating System</b>	Microsoft® Windows 7 (64-Bit)		
<b>Memory</b>	2G DDR3	4G DDR3	8G DDR3
<b>HDD</b>	250 GB recommended Depends on frame-rate, compression, and storage period		
<b>Network</b>	LAN card required for TCP/IP networking		
<b>CPU</b>	Intel® I3 or equal	Intel® I5 or equal	Intel® I7 or equal



For greater than 4-channel requirement, please contact Rosslare Support.

Note

## M.2 Licensing

Various ViTrax LPR module licenses are available, from Trial (free of charge for 30 days) to an unlimited number of LPR channels.

The table below lists the various available licenses

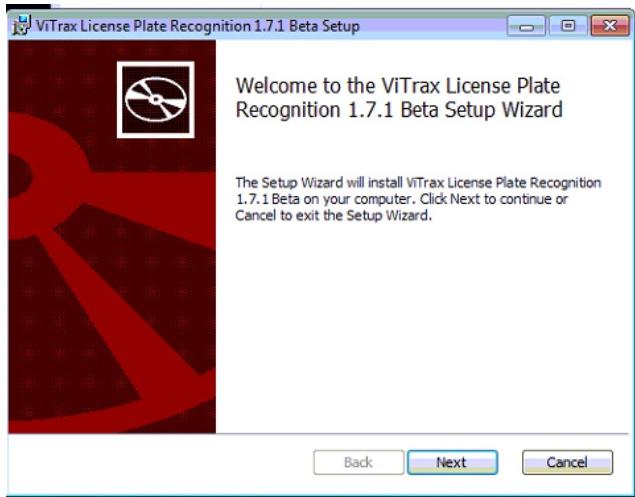
Part Number	Description
<b>ViTrax LPR (Trial)</b>	Full trial for 30 days
<b>ViTrax LPR2</b>	2 LPR channels
<b>ViTrax LPR</b>	Unlimited number of LPR channels

## M.3 Installing the LPR Software

*To install the ViTrax LPR software:*

4. Insert the CD into the computer's CD drive.  
If the Setup Wizard does not start automatically, click **Start** on the Windows taskbar, and click **Run**. Enter **D:\Setup**, where D is the letter that corresponds to the CD drive. For example, if the CD drive is the E drive, enter **E:\setup**.
5. Click **Install**. The Welcome to the Install Shield Wizard screen opens.

## **ViTrax LPR Software**

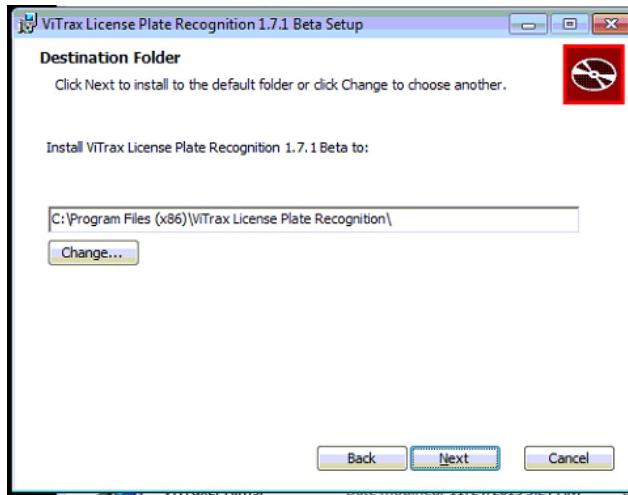


6. Click **Next**.

The *License Agreement* screen opens.

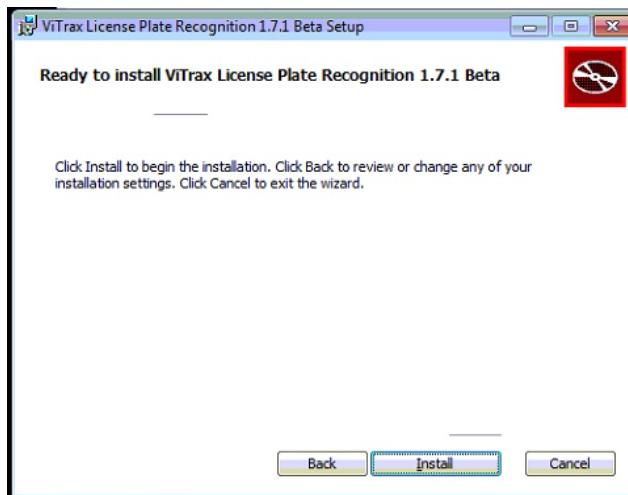


7. After reading the Software License Agreement, accept the terms and click **Next**.
8. The *Select Destination Location* screen opens.



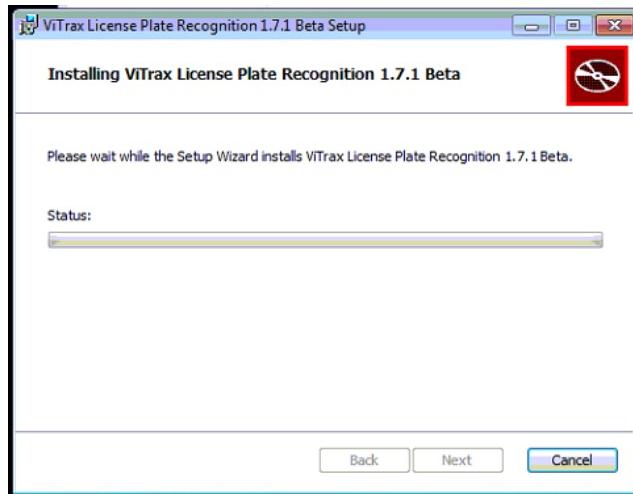
9. Select the required installation location by clicking **Change** or click **Next** to use the default destination.

The *Ready to Install* screen opens.



10. Click **Install**.

The *Installing ViTrax LPR* screen opens.



When the installation is complete, the *InstallShield Wizard Completed* screen opens.

11. Click **Finish**.

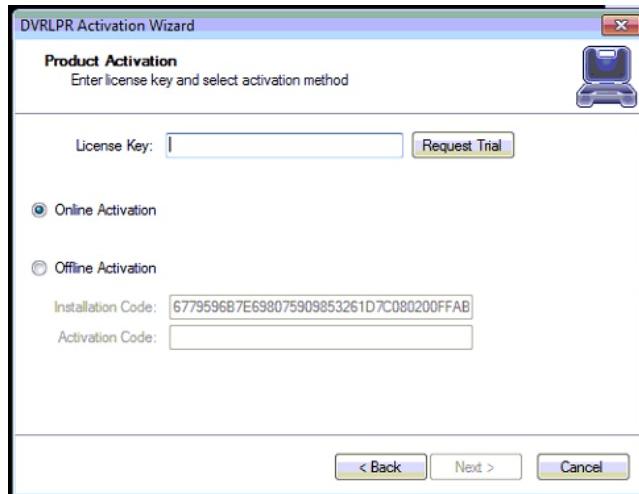
### M.4 Activating the LPR Software

When ViTrax LPR is started for the first time, the Activation Wizard appears to enter a license key.



12. Click **Next**.

The *Product Activation* screen opens.



13. Enter your license key.

If you do not yet have a license key, you can request a trial of 30 days.

14. To get a trial key, click **Request Trial** button to obtain trial license key.



Note

Only one trial license key is assigned per one public IP address, meaning cannot get two trial keys in a local network with single public IP address. Please contact Rosslare support team com if you have any problems with LPR license keys

15. Click **Next**.

The license key is activated.

## M.5 Configuring the LPR Software

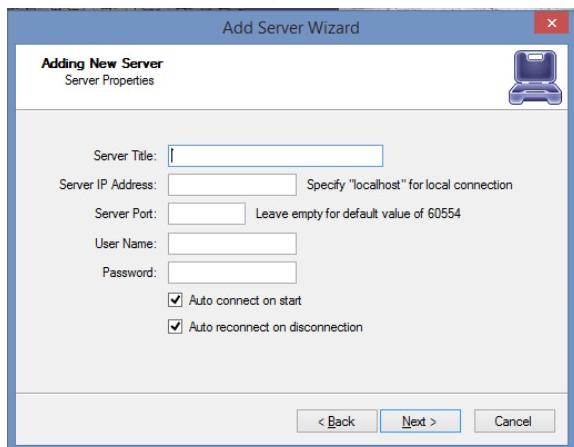
After the software is activated, the Server Configuration Wizard is started and you are asked to configure ViTrax Server to use with ViTrax LPR.



You can use ViTrax LPR with multiple NVR servers.

**To configure the LPR software:**

16. Click **Next**.
17. The *Adding New Server* screen opens.



18. Enter the server configuration parameters.

19. Click **Next**.

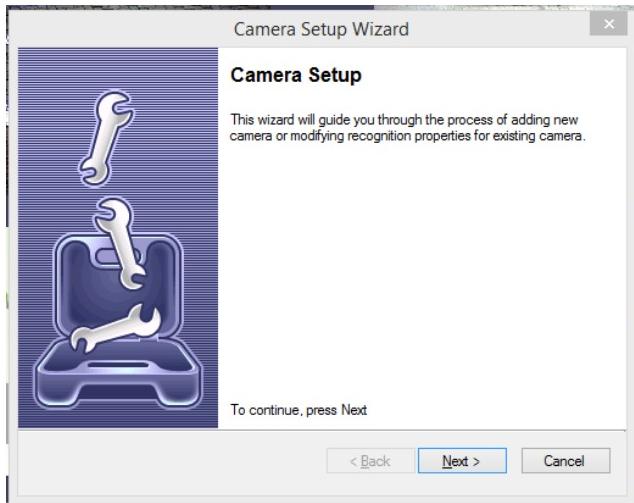
The Camera Setup Wizard starts to assist you with selecting a camera to use for plate recognition.



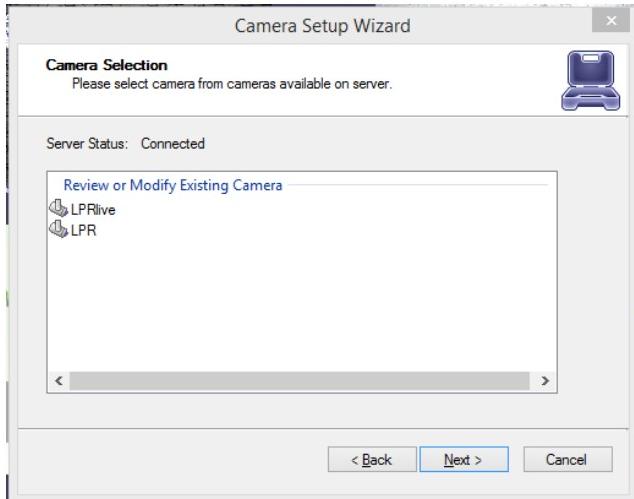
After the initial setup, you can return to the Camera Setup Wizard by right-clicking on the Server icon and choosing **Camera Setup Wizard**.

Note

20. Click on the server then "Camera Setup Wizard"



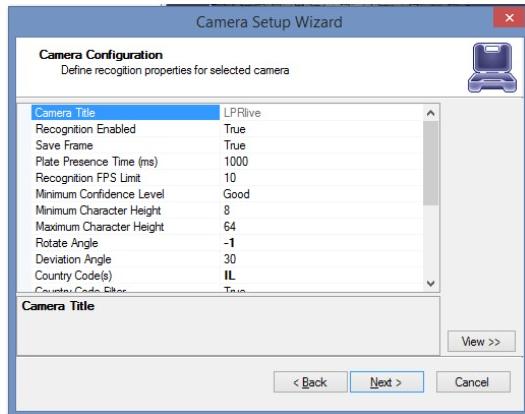
**Click Next:**



21. Choose the camera to configure and click **Next**.

The *Camera Configuration* screen opens.

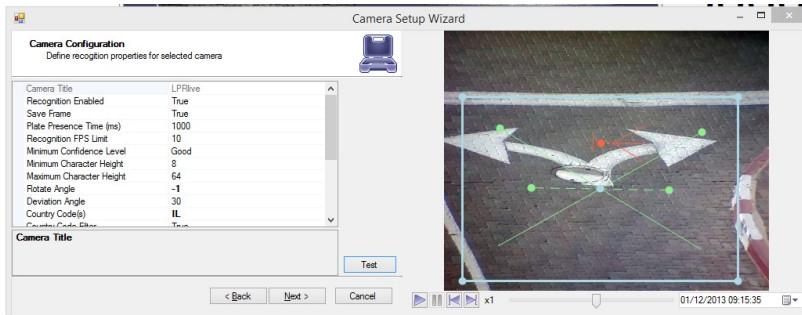
## ViTrax LPR Software



Add camera with default recognition settings first. You will be able to edit it and add more cameras at later time. Note that by default recognition is turned on, and as soon as software will start receiving video, CPU load will increase. :

### 22. Click **View**.

A screen opens that includes all of the camera's parameters.



### 23. Configure the camera's parameters, as described in Table 33 in Section M.6.

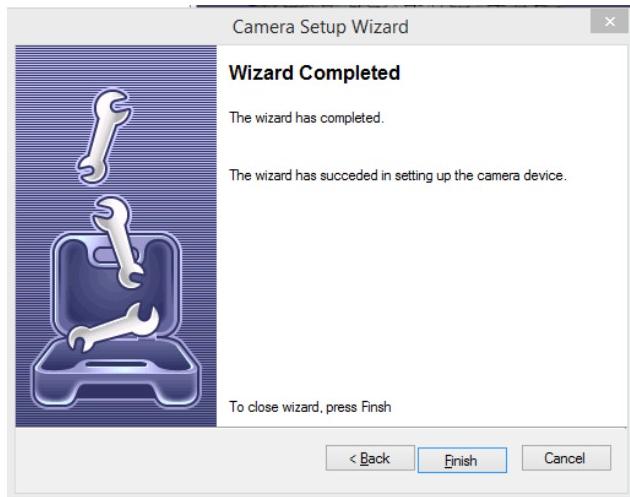


Settings that are changed from default values are marked with bold in the Camera Setup Wizard.

Note

### 24. Click **Next**.

The *Wizard Completed* screen opens.



25. Click **Finish**.

## M.6 Camera Setup

### M.6.1 General

Cameras with faster shutter speed are recommended, even if you are receiving quality 1080p video stream at 25 fps; with low shutter speed, moving objects on single frames will be blurred, even though they look clear to human eye on video playback. Shutter speeds above 1/1000s are preferred.

The physical position of a camera is also important for quality of recognition and amount of computer resources required for analysis. Modern computers are effective in mathematic calculations, and describe everything with equations and logic operations. In turn, describing and processing some abstract actions (like reading characters) using such methods is not an easy task. In another words, finding and reading text for a computer is a lot harder than for a human. Because of this, there is high demand on processing power for recognition engine.

Choosing a good place for a camera gives more confident results and requires less processing power. Generally, it is best to place a camera in front of expected vehicle movement direction to minimize relative side speed of license plate to camera. This allows shrinking the active recognition area and the license plate will appear in view for a longer time, which means more frames with visible license plate are received by recognition engine for analysis. Also, having more time analysis can be done a bit slower, saving CPU power.

If a license plate number as it appears on video frame is not clearly readable by you, the recognition engine will not see it as well.

## M.6.2 Camera Configuration Parameters

Table 33 presents the various camera parameters that need to be configured when setting up the LPR software.



Note

Settings that are changed from default values are marked with bold in the Camera Setup Wizard.

**Table 33: Camera Configuration Parameters**

Field	Description
<b>Camera Title</b>	Cannot be changed in current version
<b>Contrast Level</b>	Expected contrast of license plate on input images Medium – Suitable for most cases, since LPR recognition algorithm is adaptive to different lighting conditions Low – Low contrast High – High contrast
<b>Country Code</b>	The ISO 3166 2-character country code, where LP was issued (Latvia - LV, Germany - DE, USA – US) Number plates from following countries are supported: <ul style="list-style-type: none"><li>• Argentina (AR)</li><li>• Australia (AU)</li><li>• Austria (AT)</li><li>• Belgium (BE)</li><li>• Bosnia and Herzegovina (BA)</li><li>• Brazil (BR)</li><li>• Brunei (BN)</li><li>• Bulgaria (BG)</li><li>• Chile (CL)</li><li>• Columbia (CO)</li><li>• Czech Republic (CZ)</li><li>• Denmark (DK)</li><li>• Estonia (EE)</li><li>• Finland (FN)</li><li>• France (FR)</li><li>• Germany (DE)</li><li>• Croatia (HR)</li><li>• Hungary (HU)</li><li>• India (IN)</li><li>• Indonesia (ID)</li><li>• Israel (IL)</li><li>• Italy (IT)</li><li>• Kuwait (KW)</li><li>• Latvia (LV)</li></ul>

Field	Description
	<ul style="list-style-type: none"> <li>• Lithuania (LT)</li> <li>• Malaysia (MY)</li> <li>• New Zealand (NZ)</li> <li>• Netherlands (NL)</li> <li>• Poland (PL)</li> <li>• Portugal (PT)</li> <li>• Romania (RO)</li> <li>• Russia (RU)</li> <li>• Serbia (RS)</li> <li>• Singapore (SG)</li> <li>• Slovakia (SK)</li> <li>• Spain (ES)</li> <li>• Sweden (SE)</li> <li>• Switzerland (CH)</li> <li>• Taiwan (TN)</li> <li>• Turkey (TR)</li> <li>• Ukraine (UA)</li> <li>• United Kingdom (GB)</li> <li>• United States (US)</li> <li>• Vietnam (VN)</li> </ul> <p>More countries will be added in future.</p>
<b>Deviation Angle</b>	<p>This parameter describes the expected amount of variation in number plate position relative to horizontal level. Minimizing deviation angle improves recognition performance since less data has to be processed. It is best used in combination with the Rotation Angle parameter, which sets constant adjustment angle that is applied to picture to make it appear as horizontally levelled to recognition engine. Deviation parameter can be used more efficiently from this point. Shown with solid green line on preview. Smaller deviation angle – less load.</p>
<b>Histogram Equalization</b>	<p>This controls whether the contrast adjustment pre-processing should be applied. Increases CPU load and recognition precision. Recommend to leave it as False.</p>
<b>Mask Bitmap</b>	<p>Not implemented in current version</p>
<b>Minimum/Maximum Character Height</b>	<p>Minimal and maximal expected visual size of characters on license plate, as it appears in video. These parameters are represented with orange lines in visual configuration.</p>
<b>Plate Color Schema</b>	<p>Instructs LPR to look for number plates with either dark characters on bright background or bright characters on dark background.</p>

## ViTrax LPR Software

Field	Description
<b>Plate Presence Time (ms)</b>	<p>To be detected, number plates should be seen in at least half of frames during this time. Increasing this value makes recognition more accurate, but do not set it too high; otherwise, the license plate numbers from faster moving cars are ignored due to insufficient presence in view. Setting this too low may cause number plates to be detected more than once. If presence time is set to 200 ms and vehicle is moving by at slow speed, during its (for example) 700 ms presence time there might be two successful recognitions (200 ms each) with minor difference in some single character.</p> <p>Efficient setting also depends on frames per second (FPS).</p> <p>For detecting numbers in a short amount of time (for example if cars are moving past camera at high speed), recognition FPS must be increased. If recognition is running at 7 frames per second and Presence Time is set to 300–400 ms, FPS recognition will only get 2–3 frames during this time and result will not be accurate. If cars are in view for a short time, decrease Plate Presence Time and increase Recognition FPS. If cars are in view for longer time, it is better to increase Plate Presence Time and reduce Recognition FPS (if necessary).</p>
<b>Precise Mode</b>	<p>PM_Normal – for video mode and images with normal quality without noise and blurring.</p> <p>PM_Mode1 – for noised and night images.</p> <p>PM_Mode2 – for noised and night images captured with motion blur effect.</p> <p>PM_Night – for night images captured with IR illumination.</p>
<b>Recognition Enabled</b>	<p>Enable/disable recognition. This can also be toggled from camera context menu in structure pane.</p> <p>When recognition is enabled, [123] icon is displayed under video stream.</p>
<b>Recognition FPS</b>	<p>Desired processing rate of the video stream.</p> <p>Analyzing more frames gives a more reliable result but also consumes more CPU. A good setting depends on quality of received video stream and on speed at which cars are moving. If numbers are not seen very well on video or cars are moving fast it is recommended to increase this setting. For 25 fps stream, good settings would be 7 or 13 fps, for even omitting of excessive frames - <math>25/2 = 12.5</math> (13 fps, every second frame analyzed); <math>25/4 = 6.25</math> (7 fps, every fourth frame is analyzed).</p>

Field	Description
<b>Rotate Angle</b>	Indicates whether the source image should be rotated by specified angle in degrees to be horizontally levelled. Affects CPU consumption and recognition precision. Shown with dotted green line on preview.
<b>Save Image in Database</b>	This feature enables storage of snapshots in external database. LPR can also store only information about frames where plate numbers were detected and retrieve them from DVR archive when necessary. This requires video archiving enabled on DVR server. More on database configuration below.
<b>Scan Rectangle</b>	The scan rectangle defines the active area within the image, where recognition takes place. Area outside rectangle is not processed. On the image below, we show the scan rectangle, which covers reasonable range of possible license plate positions. Affects CPU load, recognition precision and speed. Smaller rectangle, less load.

## M.7 Examples of Timing/FPS Settings

Though these settings highly depend on video stream and camera configuration, we provide some examples to show possible values for few kinds of situations. Do not take this as a valid setting for your setup.

- Far camera zooming at road crossing at moderate angle (relative to camera side speed is average), cars moving at average speed:  
Plate Presence Time: 350 ms; Recognition FPS: 7
- Camera zooming at road crossing at low angle (relative to camera side speed is low), cars moving at low to average speed:  
Plate Presence Time: 750 ms; Recognition FPS: 7
- Camera positioned on ceiling inside parking, looking at parking entrance, in front of car moving direction (no angle), cars moving at slow speed:  
Plate Presence Time: 1000 ms; Recognition FPS: 3
- Camera targeted along straight road at moderate angle, cars moving at average to high speed:  
Plate Presence Time: 200 ms; Recognition FPS: 13



AxTraxNG™

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